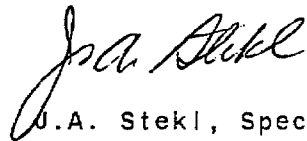


Mr. Spotts, as a gesture of good-will, we will install a new trigger assembly at no-charge, to restore your confidence in the rifle.

Thank you for affording us this opportunity to be of service, and we trust that our handling meets with your approval.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Service

JAS:tpp

Remington Arms Company, Inc.