

DATE : 4/4/89
TIME : 2:03
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

Referred from tarp room

CUSTOMER NAME: Bob Still DEALER: _____
ADDRESS: 210 FOREST LANE ADDRESS: _____
GREENWOOD, SC. 29646
PHONE: (803) 223-2564 X292 PHONE: _____
PRODUCT: M/700 BDL CODE/S/N: 6445893
CALIBER: 17 Rem. 1973

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Fired when safety was released - close bolt
and firing pin will not cock.

RESOLUTION:

COMMENTS: In sending barrel-action only to me for examination

Based on Mr. Still's description, it sounds like the trigger
assembly is jammed up and the parts are not moving
freely.