

It is entirely possible that in cold temperatures the oil accumulation in the trigger assembly caused the internal trigger components to hang-up, resulting in the malfunctions that were experienced. In the future, we recommend that oil be used sparingly and not let accumulate in or on the trigger assembly.

Mr. Taylor, as a gesture of good-will, and to restore your confidence in the rifle, we will install a new trigger assembly at no-charge, and will return the rifle as soon as possible.

Thank you for having afforded us this opportunity to be of service, and we trust that our handling meets with your approval.

Sincerely,



D.J. Sanita
Product Service

DJS:tp

Remington Arms Company, Inc.