



Department of Law
State Office Building
207 Genesee Street
Utica, New York 13501

STATE OF NEW YORK
DEPARTMENT OF LAW

ALBANY, N.Y. 12224

ROBERT ABRAMS
ATTORNEY GENERAL

RECEIVED

MAR 23 1982

March 22, 1982 J. A. STEKL

Mr. J. A. Stekl, Supervisor
Firearms Product Service
Remington Arms Company, Inc.
Ilion, NY 13557

Dear Mr. Stekl:

The Consumer Protection Unit of the State Attorney General's office is in receipt of the enclosed complaint from Mr. C. Everett Thomas, Jr., Pres., American Service Co. of Atlanta, Tucker, Georgia 30084.

We do not represent the complainant; however, we are duty bound to protect the rights of the consumer under the New York State Consumer Protection Laws. Your written response to each of the factual allegations in the complaint will help us to determine whether legal action on our part is warranted. We assume that there are always two sides to a problem. In order to obtain knowledge of both sides of the dispute, we would appreciate your prompt review of this matter.

Kindly inform this office, in writing, within ten (10) days of your findings and/or the disposition you intend to make in order to resolve this complaint. We would also request that you enclose copies of any documents which may be relevant in explaining your position.

Very truly yours,

ROBERT ABRAMS
Attorney General

By *W. Snow*
THEODORE W. SNOW
Investigator
Telephone: (315) 797-6320
793-2225

Enclosure