

DATE: 6/12/91
 TIME: 11:35
 FILE #: _____
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ed Thornton DEALER: Richmond Gun Shop
 ADDRESS: At 3 Box 85 ADDRESS: VA
Woodford, VA 22580 Mr. Hobgood
 PHONE: (864) 783-2313 PHONE: _____
→ 3 yrs old
 PRODUCT: M/700 BDL Vmt CODE/S/N: 6713083
 CALIBER: 222 Rem

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN:

PI NO
Varmint hunting & allegedly
closed bolt & gun fired.

Took to above repair station & was
told connector broke. Wants Richmond
Gunshop to install new Assy & send

RESOLUTION:

RHP respect one. Talked to RDG
who said OK. Called him back & made
those arrangements. Trig Assy coming
to RHP with connector parts.

COMMENTS: