

Incoming

DATE : 12-17-86
 TIME : 3:40
 FILE # : _____
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. T. Thornton DEALER: _____
 ADDRESS: At 1 Box 217B ADDRESS: _____
Pineville, AL 35653
 PHONE: (205) 332-7970-H PHONE: _____
332-1611 W/letter 3:pm
 PRODUCT: M1700 MDL 270 CODE(S/N): A 6542348
 CALIBER: FSR Nov. 6th

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED new
 AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED in bed + broke in box
women in
falling

CUSTOMER CONCERN: was returning from hunt & found gun
in truck. To unload, moved rifle to fire position
& FSR. Thought he saw have contacted
trigger so took gun home & flipped safety
on 75 times & 4 times it discharged

RESOLUTION: bullet into ground (from return to this).
cut before danger gun to RCP
could have it can disintegrate well.

COMMENTS: gun was too noisy (even if can't
duplicate) customer wants bolt lock
feature.