

DATE : 6-5-86  
 TIME : 3:52 PM  
 FILE # : 6-4-86-115-daughter  
 CALL IS TO/FROM CUSTOMER  
will return call

RECORD OF TELEPHONE CALL6-5-86 4:30 contactD. Harvey UlrichCUSTOMER NAME: \_\_\_\_\_ DEALER: Ulrich ArmsADDRESS: \_\_\_\_\_ ADDRESS: 12045 - 26th Ave SWGreat Falls, MT 59404PHONE: \_\_\_\_\_ PHONE: Res (406) 761-2385work (406) 731-2288 not in usePRODUCT: M/788 .223 CODE (S/N): A6088278CALIBER: \_\_\_\_\_ R 86-10491CUSTOMER'S ATTITUDE:BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY X CALM \_\_\_\_\_ PLEASEDAT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM X PLEASEDCUSTOMER CONCERN: Follow down Follow downRESOLUTION: Install new trig arm + if possible, set  
trigger pull at minimum beam spec.COMMENTS: Rem Rec. GS suggested sending in gun