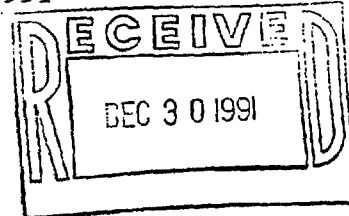


Spt 8

16 Miller Road
Tawas City, MI 48763
December 19, 1991



Remington Arms Co., Inc.
Attn: Arms Service Section
14 Hoefler Avenue
Ilion, NY 13357

Dear sir:

I own a Remington 30.06 Sprg Bolt Action 4 shot Sportsman 78 Rifle Serial # B6597087. This past deer season in the State of Michigan I was hunting in my blind and had the opportunity to shoot a deer. I flipped the safety off while taking aim at this deer. To my complete amazement and shock this rifle fired as the safety was released without pulling the trigger. After regaining my sense of realization I decided that I would try this process again after dark-- which I did. To my complete displeasure, the gun fired again when the safety was released.

I returned to our cabin that night unloaded the rifle and tried flipping the safety off again. Three more times the trigger mechanism released with a click. If the safety is very slowly and carefully released, the trigger mechanism will not click, however while hunting a person does not always have time to slowly release this safety. I do not believe the safety was manufactured to operate that way.

I do not feel this rifle is safe to take in the woods and I will never use it again unless I can be convinced the safety mechanism will operate correctly. I have taken this rifle to a reputable gunsmith and he has indicated that there is nothing wrong with the safety mechanism, however he is not a licensed Remington dealer and I am not convinced that his decision is correct.

I am looking for some advice from you folks as the manufacturer of this rifle. What should I do with it? I like every other aspect of the rifle. I am sure that you do not want any rifle with a Remington name stamped on it to malfunction. Please give me your recommendation. Thank you for your time, help and consideration.

Sincerely yours,

A handwritten signature in cursive script that reads "Ray L. Van Horn".

Ray L. Van Horn