

*Fls. out file*DATE: 8/19/92TIME: 3:40

FILE #: _____

CALL IS TO / FROM CUSTOMER

↑ ↓

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Al Vellutini

DEALER: _____

ADDRESS: 281 Monte Vista Ave.

ADDRESS: _____

Healdsburg, CA 95448PHONE: (707) 433-5347 (Home-wife)

PHONE: _____

PRODUCT: M/700 Mt. RifleCODE/S/N: C6340090CALIBER: 270W-in

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY X CALM _____ PLEASEDCUSTOMER CONCERN: Owned $\approx$ 2 $\frac{1}{2}$ years — rifle has accidentally
fired when closing bolt

RESOLUTION: _____

COMMENTS: Is sending rifle to my attn for exam.