

Do. setup fileSEND BOX

DATE : 5-8-92
TIME : 3:45
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: GEORGE VIGNAUX DEALER: _____
ADDRESS: 1470 TRUMANSBURG RD ADDRESS: _____
ITHACA 14850-9530
PHONE: 607 272 2842 PHONE: _____
PRODUCT: M700 LH CODE/S/N: A 6776068
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY CALM PLEASED
AT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN: 2 YEARS AGO FWHILE LIFTING BOLT.
DID IT AGAIN WITH ACCELERATOR. ^{YESTERDAY} WENT THROUGH 3
WALLS IN HOUSE. WAS SHOOTING CHICKS. SHOT ONE
AND LOADED SECOND ROUND. WENT TO UNLCAA TAIL SAFETY
OFF. GUN WENT OFF WHILE LIFTING BOLT. NOT FSR
RESOLUTION: ALLEGEDLY DID SAME THING 2 YEARS AGO. JAS
TO SEND EMPTY BOX NOW MAY 11. GUN COMING
TO JAS ATTENTION. JAS TO FLYE GUN. CUSTOMER
WANTS NO BOLT LOCK TRIGGER

COMMENTS: _____

