BARBER - Kinzer PPS GAL RE0005278

removal of the barrel action from the stock assembly revealed that the trigger assembly was extremely wet with excessive oil on both inside and outside.

We strongly advise that oil be used sparingly on the firearm and not let accumulate in or on the trigger assembly, as this condition could adversely affect the operation of the trigger assembly.

Since we found the firearm to be completely correct and function normally in every respect, we are prepared to return it to you; however, we will offer to either replace the complete trigger assembly or thoroughly de-grease and clean the trigger assembly on your customer's rifle as a gesture of good-will; if it will restore confidence in the rifle. We will await your decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,

Product Service

DJS:tpp

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Remington Arms Company. Inc.

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