

DATE : 5/9/88
 TIME : 9:40
 FILE # : _____
 CALL IS TO ~~FROM~~ CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Tim Kinzer DEALER: _____
 ADDRESS: Rt. #3 ADDRESS: _____
DRESDEN TN 37226
 PHONE: (615) 729-3565 PHONE: _____
 PRODUCT: M1700 CODE/S/N: 36867418
 CALIBER: 2.700 in.

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Firing malfunctions.

RESOLUTION: _____

COMMENTS: Customer is working with us to get the gun repaired.

