



REMINGTON ARMS COMPANY, INC.



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December 10, 1985

Mr. Tommy Whitton
328 Roberts
Bridge City, TX 77611

Dear Mr. Whitton:

Reference is made to your recent letter regarding the difficulties you have encountered with your Model 700 BDL 30-06 caliber rifle, serial number B6219506.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not representative of Remington quality nor characteristic of the Model 700 rifle.

In order to resolve this matter, I am asking that you send your rifle to my attention so I can arrange special examination and testing. Please ship your firearm, via U.P.S., transportation COD, to:

Remington Arms Co., Inc.
Attn: J.A. Stekl
Supervisor, Product Service
Ilion, NY 13357

In bold fashion, kindly mark both butt ends of the package with my name.

I assure you we are a fair company and one which stands behind our products in every respect. Therefore, if we find the rifle to be factory defective in any way, we will gladly assume responsibility for the unfortunate mishap.

Thank you for your letter and for affording us this opportunity to be of assistance to you.

Sincerely,

J.A. Stekl
J.A. Stekl, Supervisor
Product Service

JAS:tpg