

0-343 REV. 2-55

TO Rager
DATE 05-09 TIME 11:45DATE: 5-9-86TIME: 11:55

WHILE YOU WERE OUT

COMPLAINT NO.: _____

BY Kerry Williams
TX.

RECORD OF TELEPHONE CALL

OF NEW
PHONE 409-238-1809
10148409-297 2254
TELEPHONED ☐ PLEASE PHONE ☐Wm Kerry

DEALER: _____

ADDRESS: _____

CALLED TO SEE YOU ☐ WILL CALL AGAIN ☐WANTS TO SEE YOU ☐ RUSH ☐

PHONE: _____

RETURNED YOUR CALL ☐MESSAGE rifle sent in

CODE/SN: _____

re - M/700 B&Dbig - triggerassembly YESNIC (OVER)PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHER ☐

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASEDAT END: ☐ IRATE ☐ ANGRY ☐ CALM ☒ PLEASEDSee pink note

COMPLAINT:

Told cust would n/c repl trig +
send gun, prepaid, to home address

RESOLUTION:

Told him he couldn't have old
trig. back - restricted part.

COMMENTS: