

DATE : 10-14-86TIME : 10:55

FILE # : _____

CALL IS TO FROM CUSTOMERRECORD OF TELEPHONE CALLCUSTOMER NAME: Harry Williams DEALER: _____

ADDRESS: _____ ADDRESS: _____

Roanoke, Va.PHONE: 703-982-0435 PHONE: _____PRODUCT: M/700 Varmint CODE/S/N: B6539387CALIBER: 22-250CUSTOMER'S ATTITUDE:BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Gun has been here (2) times for
"Fire On Sale" and is still doing it. Brand
new last Christmas - a gift to his father.RESOLUTION: Gun is being returned to my attention for examinationCOMMENTS: this is 3rd time gun has been back with(R-86-14040) this complaint!(R-86-16131)previous returns