BARBER - Kinzer PPS GAL RE0005548

| DATE | :_ | 2/24/ | 89 |
|------|-----|---------|----------|
| TIME | :_ | 4Pm | |
| FILE | #:_ | | |
| CALL | IS | TO/FROM | CUSTOMER |

RECORD OF TELEPHONE CALL

| CUSTOMER NAME: | Q. Willa | 7 DEALER: | | |
|--------------------|------------|--|-----------------|----------|
| Address: Role | 1 | ADDRESS: | | |
| Chulm | S. Ohla. 7 | | | <u> </u> |
| PHONE: 918-8 | 85 - 4760 | PHONE: | | |
| PRODUCT: XP- | 100 | CODE/S/N: | B 7501. | 550 |
| CALIBER: | | | | |
| | | | | |
| CUSTOMER'S ATTITUD | <u>E</u> : | | | |
| BEGINNING: | IRATE | ANGRYCA | LM PLE | ASED |
| AT END: | IRATE | ANGRYCA | LM PLE | ASED |
| CUSTOMER CONCERN: | | | | |
| 2 | | | 18-8 | |
| RESOLUTION: Land | gartunal p | o planuation pe | n flane 26 | 4/89 |
| | | | 16 | /2 |
| | | | | |
| COMMEN'TS: | | | | |
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