

DATE : 11-3-87
 TIME : 10:12
 FILE #: 87-19956
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: David Willis DEALER: _____
 ADDRESS: 11th ADDRESS: _____
 PHONE: _____ PHONE: _____
 PRODUCT: 700 BDL CODE (S/N): 653953/3
 CALIBER: 243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: Status - Told him I'd

& get back to him 11/3 or 11/4

11-3 T Nagel - says his been broken on back
adj. screw (includes the coverage
return safety cone & connector -

No measurable improvement - ESR via actual

RESOLUTION: factory modification - also old style + rig.

housing has excessive H.S. (w/air spec w/

inspection max but swallows Tom's 15 bench

Max, Chamber slightly pitted & bolt handle

COMMENTS: 15 separating from body from a powder

Box made but slightly pitted - more solvent + 11-3

-33 25 ESR called where design still in use

get 1000 will be ready design + 11-3 will be

the gun before returning it to the customer