

DATE: 11/25/93
 TIME: 3:35
 FILE #: _____
 CALL IS TO TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

→ son's gun 24 yrs old.

CUSTOMER NAME: Jerry Worral DEALER: _____
 ADDRESS: 72 Fieldston Blvd ADDRESS: _____
Wappingers Falls NY 12590
 PHONE: 914 737-3732 PHONE: _____
 PRODUCT: M1700 ADL - 34 yrs old CODE/S/N: _____
 CALIBER: .270 W.R.

CUSTOMER'S ATTITUDE:

PI NO

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Alleges when it's cold w/ safety on, it won't follow down when working the action. But, allegedly, when safety is in fire position it will fire — does it only when cold — (20° or 10°F) — Does this w/ or

RESOLUTION: w/out shell. No lube used in trigger assembly.

Gun coming to RHP. RHP will try to dedicate allocation in R+D for next.

COMMENTS: Used break free to clean gun. No lube in trigger assembly. Gun mailed to RHP today