

Carol
pls. set up file.
Hank, Jim

March 31, 1987

MRS. FORREST BOYDSTON

P.O. Box 133

ALLISON, TEXAS 79003

Dear Mrs. Boydston:

Reference is made to your letter of March 26, 1987, regarding the accidental discharge your husband experienced while using his Remington Model 700 270 Win caliber rifle, serial number 6726979.

We were indeed sorry to learn of his having a problem of any kind with one of our products.

The recall that Remington made nine (9) years ago was for the Models 400 and 460. The Model 700 rifle does not have a like problem and has never been recalled.

Generally, the type problem you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or from accidental contact with the trigger when the safety is in the "fire" position.

If you desire, we would gladly examine the rifle to insure proper operating condition. If you wish, return the rifle via U.P.S. insured to:

Remington Arms Co., Inc.

14 Hoefler Ave.

Ileoin, NY 13357

ATTN: J. A. STEKL, Supervisor

Product Service