

DATE: P. 2
 TIME: _____
 FILE #: _____
 CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: ZIEGELIS DEALER: GARDNER MT
 ADDRESS: _____ ADDRESS: _____
 PHONE: _____ PHONE: _____
 PRODUCT: _____ CODE/S/N: _____
 CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Per PPS - called dlr who will check
both guns as a courtesy get a/g/w +
bill Remington. The other option is to
for dlr to send both guns to a Union for
check.

RESOLUTION: NOTE - Dlr said customer left
a copy of the Industry article written
by lawyer-ATTY newsletter.
To get back to me re disposition

COMMENTS: of other 2 guns (70233 + old 700).