rinulisplay

				Pr	ton Arms Co., Inc oduct Service al Case #:1628						
Case Information											
<b>RE# I</b> 135091	Date Opened 10/9/2007		e Opened( 0/10/2007		Date Closed 10/10/2007	Inc	ident Date	P	re Lit	Lit	Obsol
Customer Inform		•			10,10,2007						
Туре Ви	siness Firs	st Name	Last Na	me	Street		City	State	Zip	Age	Con
Reporter	(	Chad	Freyta	g	2211 W Anderso	n Lane	Austin	ТХ	78757		
Incident Informat	ion										
Claims	S		C	odes		Repair I	Est. Mea	lical Tr	eatment	Med	lical St
PI											
PD				-	cate Concern			Unkno	wn		
S fires on saf C	e release	Concern:10	007 Fired o	on Safe Rel	ease			Chidio			
10/15/07-correspo Wants it covered			gun is on s	afety and y	ou pull the trigge	r, then swi	itch to fire,	the gun	sometime	es disch	arges.
Firearm Informat	ion										
Mfg.		Ту	уре		Model/G	a.	SKU		Serial	BbL	DO
Remington			/BA		660/6MM F		20000		6234775	5 CS	4/1/1
Date Purchase			urchased		Accessori		Original Owner		r		
· · · ·	JSO	SHMAN CO	DHOUST	ON TEX	SCOPE BA	ASE	U				
CONCERN:FSR Ammunition Info Other Products In	rmation - None		- 						<u></u>	-	
CONCERN:FSR	rmation - None		-		ugton/660/CF/BA						
CONCERN:FSR Ammunition Info Other Products In	rmation - None formation - No				ngton/660/CF/BA	bursement	Cael	h	Reim. D APV		Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement	rmation - None offormation - No <b>Relea</b>	one Defined		Remin	ngton/660/CF/BA		, Casl	h	Reim. D		Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Settlement Replace TA und	rmation - None formation - No Relea der	se of Claims	S	Remin Release I pair/Repla	ngton/660/CF/BA Date Reimi acement		, Casl	h	Reim. D		Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Settlement Replace TA und	rmation - None formation - No Relea der	one Defined	S	Remin Release I	ngton/660/CF/BA Date Reimi acement		, Casl	h	Reim. D		Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Settlement Replace TA und	rmation - None oformation - No Relea der Repair	Replacement 35.00	S	Remin Release I pair/Repla Date	ngton/660/CF/BA Date Reimi acement		, Casl	h	Reim. D		Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Settlement Replace TA und recall	ormation - None oformation - No <b>Relea</b> der <b>Repair</b> ta under recall	Replacement Se of Claims /Replacement Cost 35.00 at n/c.lw	S	Remin Release I pair/Repla Date	ngton/660/CF/BA Date Reimi acement		, Casl	h	Reim. D		Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Settlement Replace TA und recall 10/15/07-replace	rmation - None of rmation - No Relea der Repair ta under recall	se of Claims /Replaceme Cost 35.00 at n/c.lw	S	Remin Release I pair/Repla Date	ngton/660/CF/BA Date Reimi acement		, Casl	h ient	Reim. D	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Settlement Replace TA und recall 10/15/07-replace Examination[Ren	rmation - None of ormation - No Relea der Repair ta under recall nington/CF/BA	se of Claims /Replaceme Cost 35.00 at n/c.lw	s nt Re	Remin Release I pair/Repla Date	ugton/660/CF/BA Date Reiml acement	)ursement	, Casl	h ient	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Settlement Replace TA und recall 10/15/07-replace Examination[Ren	rmation - None of formation - No Relea der Repair/ ta under recall nington/CF/BA	re Defined se of Claims /Replacemen Cost 35.00 at n/c.lw ] Sub	s nt Re	Remin Release I pair/Repla Date	ugton/660/CF/BA Date Reiml acement	bursement	t Casi Settlem	h ient	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Settlement Replace TA und recall 10/15/07-replace Examination[Ren	rmation - None of rmation - No Relea der Repair, ta under recall nington/CF/BA	se of Claims /Replacement Cost 35.00 at n/c.lw ] Sub Examiner	s nt Re <u>&gt;-Part</u>	Remin Release I pair/Repla Date	ugton/660/CF/BA Date Reiml acement	bursement	t Casi Settlem	h ient	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Replace TA und recall 10/15/07-replace Examination[Ren Par	rmation - None oformation - No Relea der Repair/ ta under recall nington/CF/BA	se of Claims /Replaceme Cost 35.00 at n/c.lw ] Sub Examiner Exam Date	s nt Re <u>Part</u>	Remin Release I pair/Repla Date	ugton/660/CF/BA Date Reiml acement	bursement	t Casi Settlem 3.TRAVIS 10/10/2007	h ient	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Replace TA und recall 10/15/07-replace Examination[Ren Par	rmation - None of rmation - No Relea der Repair ta under recall nington/CF/BA	se of Claims /Replacemer Cost 35.00 at n/c.lw ] Sub Examiner Exam Date Product Typ	s nt Re D-Part	Remin Release I pair/Repla Date	ugton/660/CF/BA Date Reiml acement	bursement	t Casi Settlem 3.TRAVIS 10/10/2007	h ient	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Replace TA und recall 10/15/07-replace Examination[Ren Par	rmation - None of ormation - No Relea der Repair/ ta under recall nington/CF/BA	se of Claims /Replaceme Cost 35.00 at n/c.lw ] Sub Examiner Exam Date Product Typ Action Type	s nt Re D-Part	Remin Release I pair/Repla Date 10/12/20	ugton/660/CF/BA Date Reiml acement	oursement	t Casi Settlem 3.TRAVIS 10/10/2007 RF A	h ient	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Replace TA uno recall 10/15/07-replace Examination[Ren Par Examination	rmation - None of rmation - None Releader Repair, ta under recall nington/CF/BA	se of Claims (Replacement Cost 35.00 at n/c.lw ] Sub Examiner Examiner Exam Date Product Typ Action Type	s nt Re D-Part	Remin Release I pair/Repla Date 10/12/20	ngton/660/CF/BA Date Reiml acement )07 Code	bursement [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [	t Casi Settlem 3.TRAVIS 10/10/2007 RF A 7.SUPRY	ent c	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Replace TA uno recall 10/15/07-replace Examination[Ren Par Examination	rmation - None oformation - None Relea der Repair/ ta under recall nington/CF/BA	se of Claims /Replacement Cost 35.00 at n/c.lw ] Examiner Examiner Examiner Examiner Examiner Examiner Examiner Action Type Action Type Action Type 4038	s nt Re D-Part	Remin Release I pair/Repla Date 10/12/20	ngton/660/CF/BA Date Reiml acement )07 Code	bursement	t Casi Settlem 3.TRAVIS 10/10/2007 RF A F.SUPRY D/S TRIGG	ent c	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Replace TA uno recall 10/15/07-replace Examination[Ren Par Examination	rmation - None of rmation - None formation - No Relea der Repair/ ta under recall nington/CF/BA	se of Claims /Replacement Cost 35.00 at n/c.lw ] Examiner Exam Date Product Typ Action Type Assigned To 4038 Description	s nt Re <u>Part</u>	Remin Release I pair/Repla Date 10/12/20	igton/660/CF/BA Date Reiml acement 007 Code	bursement	E Casi Settlem 3.TRAVIS 10/10/2007 RF A A 5.SUPRY D/S TRIGG 20" 6MM R	ent c	Reim. D APV	ate	Cash D
CONCERN:FSR Ammunition Info Other Products In Settlement Replace TA und recall 10/15/07-replace Examination[Ren Par Examination	rmation - None of rmation - None formation - No Relea der Repair/ ta under recall nington/CF/BA	se of Claims /Replacement Cost 35.00 at n/c.lw ] Sub Examiner Exam Date Product Typ Action Type Assigned Too 4038 Description Date Code	s nt Re <u>Part</u>	Remin Release I pair/Repla Date 10/12/20	ngton/660/CF/BA Date Reiml acement )07 Code d Not Duplicate C	bursement	E Casi Settlem 3.TRAVIS 10/10/2007 RF A A 5.SUPRY D/S TRIGG 20" 6MM R	ent C ER PLA EM	Reim. D APV	ate	Cash D APV

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1628&Type=Case

10/15/2007

#### **PrintDisplay**

Bolt

F	ired while Obstructed	]
	fuzzle/Crown Condition	Slightly Worn; Functioning
F	iring Pin	Slightly Worn; Functioning
S	hroud	Slightly Worn; Functioning
F	ace	Slightly Worn; Functioning
H	landle	Slightly Worn; Functioning
S	top	Slightly Worn; Functioning
С	ondition	Slightly Worn; Functioning
	10 P.C.	

		- The Contract of	
	Handle	Slightly Worn; Functioning	] .
	Stop	Slightly Worn; Functioning	]
	Condition	Slightly Worn; Functioning	]
Extractor	Cut Condition	Slightly Worn; Functioning	]
	Ext/Eject Test	False	]
	Block Condition	Select	]
Locking	Lug Condition	Slightly Worn; Functioning	]
	Notch Condition	Select	]
	Exterior Condition	Slightly Worn; Functioning	]
Overall	Stock Condition	Slightly Worn; Functioning	SCRATCHES/MARS
	Fore End Condition	Select	]
Receiver	Condition	Slightly Worn; Functioning	]
Keceiver	Bulged	False	]
Safety	Description		STANDARD M/660 BOLT LOCK SAFETY
Salety	Function	Like new; Functioning	]
	Lift	Select	.006
Sear	Notch	Like new; Functioning	]
	Tests	Test Fired	False
Feeding Test		False	]
	Condition	Slightly Worn; Functioning	O/S NOT UPDATED
Trigger	Pull	Select	4.5#
TILEBEI	Altered	False	]
	Sub-Assembly	Other Remington	]
Non-Remington Components	Description		SCOPE BASE

(PS 8744

10/15/2007

Factory Repair Form

# 1628

🗹 NO

NOTE: Please complete and print this form, and then include it with your firearm.



# 4.5 ,006

1

Page 1 of 2

## Factory Repair Form

Are you the original owner?: UYES

Address (no PO Boxes): 2211 W. Anderson Lane

Model Number: 660

Name: chad freytag

. 4/69 دی Return to Previous Page Serial Number: 6234775 Zip: 78757

City: austin	State: tx	Zip: 78757	
Phone (Daytime): 512-633-1832	Fax:	· · · · · · · ·	
E-mail Address:(if e-mail address is provided, notification sent) csfreytag@sbcglobal.net	of receipt and shipment will b	e	
E-mail Address:	nington.	· ·	
Please describe your problem and date of ocurrence: If the gun is on safety and you pull the trigger then switch to fir gunsmith and their solution was to add a bigger bearing in the the problem. I feel the gun is still unsafe and noticed there is a address is my business, the name of the business is Freytag's	safety? It helped some but did no recall so I'd like to fix it property.	ot completely fix	-
· · · · · ·		4.5.5 M	
82 characters left Ammunition Information:			-
Manufacturer:	Type:		-
			-
Other (i.e. bullet weight/type, shot size, powder):	· · · · · · · · · · · · · · · · · · ·	····	4.
Handload Information:			
Powder Used:	Powder Weight:		[ ucenper
Case/Hull Used:	Primer Used:	- le	PIT IL C
Bullet Type/Shot Size:	Reloader Used:	lichte	TY HIC
		+ Jul Mr M	<u>]</u> A``
Firearms Care (Cleaning, and Lubrication):	<u> </u>	10 N Pect	4
Brand of cleaning solution used:	could	or chi	
How often do you clean the bore? (Months or Number of i	ounds)	ount head	þ
How often do you clean the action? (Months or Number o	frounds)	\$25	
How often do you clean the trigger assembly? (Months or	Number of rounds)		
Brand of lubricant used:			
How often do you lubricate the bore? (Months or Number	of rounds)	<u> </u>	]
How often do you lubricate the action? (Months or Numbe	r of rounds)	(	PS 8745

Date of Purchase:

#### Factory Repair Form

How often do you lubricate the trigger assembly? (Months or Number of rounds) Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

YES LINO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) 4 yrs shot once since

What were the services performed?) larger bearing mentioned above

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue llion, NY 13357

(1) WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.

- Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
   Remove all accessories from your firearm to prevent loss or damage.
- : Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

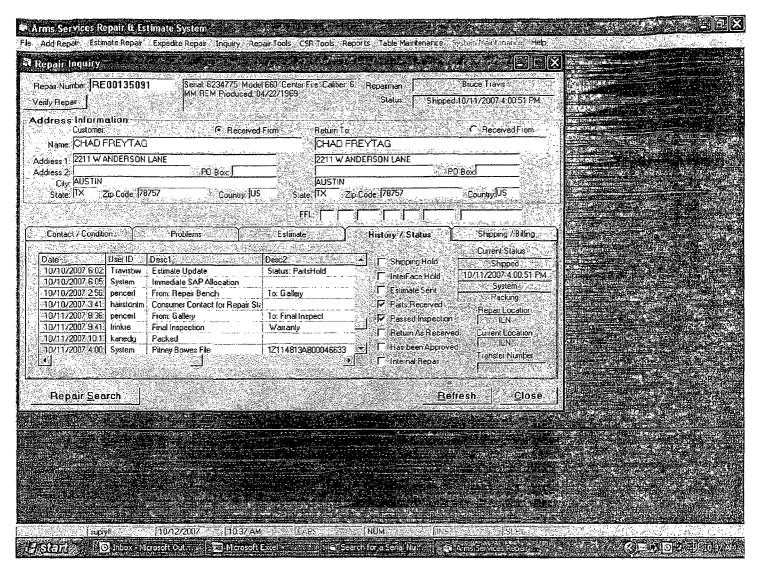
:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

©2007 Remington Arms Company, Inc. All Rights Reserved. Investor Relations | Other Remington Brand Products | Legal Notices | About Us Visit Our Other Remington Websites Other Sites 

commeton.

B6234775 Model: RE001350

PS 8746



PS 8747

#### PrintDisplay

			R	emington Au Product	rms Co., Inc. Service					
				Legal Cas						
Case Inform	nation			Dogui Ous	0					
RE#	Date Opene	d Data (	Opened(PS)	Da	te Closed	Inciden	t Date	Pre Lit	Lit	Obsolete
137012	11/27/2007		/28/2007		/28/2007	menuen	i Date		LAU	0.000
		11/	20/2007	11	/20/2007					
Customer I	nformation									
Туре	Business	First Name	Last Name	St	treet	City Sta	te Zip	Age	-	Contact 2-231-9939
Reporter	Wilkes, DeBerry Biggs, PC	y & William	Biggs III		wood Springs	Austin T	x 78759- 8504			2-231-9939 2-343-9194 E
	Diggs, PC			I.			8504	w	biggs@	sbcglobal.net
Incident In	formation									
	Claims		Code	S	R	epair Est.	Medical	Freatmen	t M	edical Status
Pí										
PD		Cause:4005	Defective	Trigger Ass	embly		<b>T</b> T 1			
S Fired	d on safe release	Concern:10		Safe Release			Unk	nown		
С										
12/4/07-co	rrespondence from	n repair-attny that	was hunting	when gun fi	red on safe rele	ease, no inju	ıry.lw			
, <del></del>	-									
Firearm Inf	formation									
]	Mfg.	Туре		Model/	Ga.	SKU		Serial	Bbi.	DOM
Rei	nington	CF/BA		660/243	WIN			12414	DR	9/1/1968
Date ]	Purchased	Where Purch	ased	Accesso	ries	Original (	)wner			
				SCOPE E	BASE	U				
CONCERN	N:FSR									
				······						
	on Information - N									
	ucts Information -	None Defined								
Settlement										
				Remington/6	560/CF/BA					
Settlem	ent Releas	e of Claims	Releas	e Date	Reimbursen	nont	Cash lement	Reim. D. APV	ate	Cash Date APV
Replace T n/c	ſA at					560		Arv		Arv
100	Renair/	Replacement	Repair/Re	placement						
		Cost	Da	-						
		35	12/4/	2007						
12/4/07-rep	blace ta under reca	ıll.lw								
					·····					
Examinatio	on[Remington/CF/	/BA]								
				······································						
]	Part	Sub-Part		Code			Comm	ent		
		aminer			B.TRAVIS	5				
		am Date	_		11/28/2007					
					1.1.20,200					

xam Date 11/28/200 Product Type RF Examination Α Action Type Assigned To F.SUPRY TRIGGER ASSM NOT REPAIRED UNDER RECALL WILL Defective Trigger 4005 Cause FOLLOW DOWN Assembly 18.5" 243 WIN Description DR Date Code PS 8748

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1793&Type=Case

12/4/2007

### PrintDisplay

	Bore Plugged	False	1
	Bulged	False	1
	Fired	False	
Barrel	Fired while Obstructed		-
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	·
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description	1	STANDARD M/660 BOLT LOCK SAFETY
Safety	Function	Slightly Worn; Functioning	
	Lift	Select	.006
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	· · · · · · · · · · · · · · · · · · ·
	Condition	Slightly Worn; Functioning	O/S ASSM
Trigger	Pull	Select	3.5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

PS 8749

WD&B

ATTORNEYS

Robert D. Wilkes \*+ Judith Gres DeBerry William A. Biggs, III

\*Member of The College of the State Bar of Texas +Managing Shareholder

Robert D. Wilkes

(512) 345-5083 (Voice) (512) 343-9194 (FAX)

Judith Gres DeBerry

(512) 345-5083 (512) 527-9110 (FAX) deberrylaw@swbell.net

William A. Biggs, III (512) 231-9939 (512) 343-9194 (FAX) wbiggs@sbcglobal.net

**μ**ζζμ

KIY ITSSIN, NOT JUPIHCE & UNDER TUCHTI.

le 13 m which en

J

TPA, C Leck OULA

Ly Hack

Freit

NCTION

3

NEWN

WILKES, DEBERRY & BIGGS, P.C. **ATTORNEYS & COUNSELORS AT LAW** 4408 Spicewood Springs Road Austin, Texas 78759-8504

November 8, 2007

Remington Arms Fire Arms Division 14 Hoesfer Avenue Ilion, New York 13357

RE: Rifle discharge with taking off safety, Remington Model 660, SN# 124147

Dear Sir:

Enclosed is my Remington Model 660, SN# 124147, 243 rifle. This rifle discharged while I was in a hunting blind when I took it off safety. I took the rifle to a gun smith who could find nothing wrong. <u>Very fortunately</u>, I am very careful and the rifle discharged into the air away from my hunting companion. Under other circumstances, the results could have been disastrous.

I was a friend of John Coats, who won a \$6,000,000.00 lawsuit against Remington Arms in Austin, Texas, in or about 1975. John's son's rifle discharged when the son took it off safety to unload the rife, the shot hit John in the back. I read the case history and find what happened with my rifle is exactly the same thing that happened in the Coats case.

Today, I called Remington's Customer Service and was told to send you the rifle for corrective action. Until Remington corrects this defect, I have no faith in this rifle and will not put another round in the chamber. Uncorrected, it is a terrible accident waiting to happen.

This rifle was purchased by my father-in-law sometime in the 1960-70's. It was only used for deer hunting a few times before he died. I have fired about 10 rounds in the rifle in the past 4 years. The rifle has spent most of its life in storage.

Please repair and return a safe rifle to me.

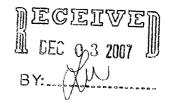
Respectfully,

William A. Biggs, III Attorney



5 1010

e Add Repair Estimate Repair E Repair Inquiry Repair Number: RE00137012 Verify Repair		660 (Center Fire <sup>®</sup> Caliber: 24	3 Repairman:	Chailes Swanson g 11/29/2007 6 45:06 AM	X	
Address Information Customer Name: WILKES DEBERRY Address 1: 4408 SPICEWOOD SPF Address 2: City AUSTIN State: ITX Zip Code: 17875	IINGS ROAD PO.Box.	WILKES	DEBERRY BIGGS	C Received From		
Date         User ID           11/16/2007/41/11         skinnertl           11/27/2007/10/2         velenids           11/28/2007/10/2         pencel           11/29/2007.6:42         swarsonch           11/29/2007.6:45         System           11/29/2007.1:15         pencel	Problems Desc1 Repai Added Repai information change From: Check In Estimate Update Immediate SAP Allocation From: Repair Bench	FFL	History 7:Status History 7:Status InterFace Hold FilterFace Hold FilterFace Hold FilterFace Hold FilterFace Hold FilterFace Hold FilterFace Hold Has been Approve FilterFace Hold FilterFace H	d <u>Current Location</u>		
Repair Search			<u>Re</u>	resh <u>Close</u>		



PS 8751