

PrintDisplay

Page 1 of 2

Remington Arms Co., Inc.
Product Service
Legal Case #:701

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/27/2006		11/18/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jim	Brown	718 Flaglake Rd	Sarah	MS	38665		H 662-560-5223 C 662-403-8199 E jebrown@northwestms.edu

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing		Unknown	

11/27/06-Cust claims first round there was a delayed firing. Upon closing the bolt on the next round, the gun fired. He took it to a gunsmith who stated that there was a problem with the trigger assembly. The gunsmith thought it was the sear or spring but did not break down the trigger assembly. He did not want to send the gun in and not be without it for several weeks. He also notated that he did purchase another firearm to hunt with in the meantime.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/300 SAUM	29553	S7652646		10/10/2002 9:29:38 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	SIMMONS GUN SPECIALTIES I		U

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						PS 7068

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=701&Type=Case>

12/1/2006

Repair/Replacement Cost	Repair/Replacement Date
\$25.00	11/30/2006

11/27/06-emailed ARS to have gun sent to Paducah. Spoke with Charlie at Paducah and asked that he expedite the firearm.lw 11/30/06-Charlie at Paducah inspected the firearm and noted that all 3 trigger screws had been adjusted. Also there was a heavy, sticky oil in the trigger assembly. Cust claims that he has never even taken the stock off of the gun. Possibly his gunsmith may have done something. I advised Charlie to replace trigger assembly at no charge as gesture of goodwill to get the gun back in a safe condition.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
------	----------	------	---------

PS 7069

BARBER - Kinzer PPS GAL RE0006159

Serial Number: S7652646

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
SEVENS	29553	ILN	10/10/2002	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2002/10/22	SHIP	OHL	SIMMONS GUN SPECIALT	66083	0080873575	almolt	

FFL:5-48-091-01-5C-10386

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
SEVENS	29553	ILN	10/10/2002	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment Del	NoteNbr	HoldStatus
Transferred	10/14/2002	Intransit		P2020090	T2001404			

History:

Date	Action	User	Activity Description
2002/06/26	Assigned	lewisrj	SEVENS
2002/08/26	Rolled	raymj	
2002/10/10	Correction	staringri	Packer Print
2002/10/10	Packed	staringri	.FA0587.FB15168.FC7844
2002/10/10	Warehoused	kanedg	4109195
2002/10/14	Transferred	metottl	To: OHL on T2001404

Location: Mayfield

Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
SEVENS	29553	ILN	10/10/2002	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment Del	NoteNbr	HoldStatus
Shipped	10/22/2002	Intransit	010235502		T2001404	80719	0080873575	

History:

Date	Action	User	Activity Description
2002/10/14	TransferRcv	KJM	Transfer: T2001404 RF
2002/10/14	Received	almolt	From: ILN on T2001404
2002/10/14	FivePack Add	saulsberrylg	OverPack: 010235502
2002/10/17	ShipUnitAdd	KJM	Shmt:80719 PO:80925 SU:S10270363 - RF
2002/10/22	Shipped	almolt	Shmt: 80719 Delv: 0080873575

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2002/10/22	SHIP	OHL	SIMMONS GUN SPECIALT	66083	0080873575	almolt	

Location: Arms Service Repairs

Not on File at this location

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

PS 7070

70

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/27/06	11/18/06			
Customer Information				
	Reporter (Age)	Incident (Age)		
Name	JIM Brown			
Address	718 Flamingo Rd			
City, St Zip	Savannah MS 38665			
Home	662-560-5223			
Cell	662-403-8199			
Work				
jbrownr@northwest.net				
Incident Information				
Personal Injury <input type="checkbox"/>	Property Damage <input type="checkbox"/>	Safety <input checked="" type="checkbox"/>	Concern <input type="checkbox"/>	
Nature of Injury:				
Medical Treatment:				
Claim:				
Incident:	1st time in close delayed firing took to gunsmith - prob. w/ trigger issue. thinks its gun or trigger Bought another gun to hunt w/			
Emailed ARS ✓				
Firearm Information				
Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Rem	B/A	7 / 300 SM	S76521646	
Date Purchased	Where Purchased		Original Owner	
Ammunition Information				
Factory or Reloads				
Manufacturer				
Caliber				
Bullet type				
Bullet Weight				
Lot # of ammunition				
Additional Ammo Info:				
Other Products Information				

PS 7071

Craddock, Amanda

From: Watson, Laura M.
Sent: Monday, November 27, 2006 2:00 PM
To: Media Coordinator Schedule
Subject: ARS requests
Importance: High

4XX596 NOV 27, 2006 ALL CURR USD 1 OF 1
 SERVICE GND COM ACT WT 10.0 LBS LP
 TRACKING# 1Z4XX5969065539390
 REF 1: JIM BROWN/LW
 REF 2: REF# S7652646

HANDLING CHARGE 0.00
 SINGLE-PIECE REF RATE CHRG: SVC T/P USD
 DV 0.00 COD 0.00 RS 1.00
 DC 0.00 HZMT 0.00 SD 0.00
 AH 0.00 NTFY 0.00 SP 0.00
 TOT REF CHG 6.29 REF+HANDLING 6.29

this is an urgent one. thanks!

Remington.

www.remington.com

Remington Arms Company, Inc.
 870 Remington Drive
 P. O. Box 700
 Madison, NC 27025-0700

ARS LABEL REQUEST

DATE:	11/27/2006	REQUESTED BY:	Laura Watson
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR			
TO MAIL email		I WILL MAIL	
DESCRIPTION: Ref: S7652646			

LABEL INFORMATION

MAIL LABEL TO:	Jim Brown 718 Flaglake Rd Sarah, MS 38665 email: jebrown@northwestms.edu
RETURN ITEM	Paducah Shooters Attn: Charlie Product Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

(PS 7072)

Remington Arms Co., Inc.

Product Service

Legal Case #:674

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/22/2006		11/22/2006			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Denis	Kuchta	214 Edwards Rd	Damascus	PA	18415		H 570-224-4550 W 570-251-7704

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI cut thumb PD S Fired on safe release C	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		N	ok

11/22/06-Customer shot gun for first time today. On first shot, it fired on safe release. His dealer found that there was part of the plastic hand tag hung up in the trigger.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	Seven/300SAUM	29553	S7656293		1/27/2003 8:10:44 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRY S SPORT CENTER NORT		U

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/Seven/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair/Replacement Cost	Repair/Replacement Date

1/22/06-Sending ARS & Ltr. Evaluate and repair.lw

Examination[Remington/CF/BA]

PS 7073

Part	Sub-Part	Code	Comment
------	----------	------	---------

(PS 7074)

BARBER - Kinzer PPS GAL RE0006164

Serial Number: S7656293

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description			
SEVENS	29553	ILN	1/27/2003	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE			
22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK							
te	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/02/28	SHIP	OHL	JERRY S SPORT CENTER	06111	0080918649	turnerrr	
FPL:6-06-003-01-5C-04887							

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description				
SEVENS	29553	ILN	01/27/2003	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE				
22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK								
Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transferred	01/28/2003	Staging		P2022023	T2001508			

History:	Date	Action	User	Activity Description
	2002/08/19	Assigned	lewisrj	SEVENS
	2003/01/14	Rolled	raymj	
	2003/01/27	Packed	eversonsw	.AB4116835.FA6683.FB0758.FC8186.FD7 932
	2003/01/27	Print	eversonsw	Packer Print
	2003/01/27	Warehoused	kanedg	4116835
	2003/01/28	Transferred	macrinakl	To: OHL on T2001508

Location: Mayfield

Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description				
SEVENS	29553	ILN	01/27/2003	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE				
22" BARREL .300 REM SA ULTRA MAG SYNTHETIC STOCK								
Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	02/28/2003	Intransit	O10271318		T2001508	99393	0080918649	

story:	Date	Action	User	Activity Description
	2003/01/30	TransferRcv	KJM	Transfer: T2001508 RF
	2003/01/30	FivePack Add	saulsberrylg	OverPack: O10271318
	2003/02/04	LocChange	KJM	Location: FA43A44 RF
	2003/02/28	ShipUnitAdd	PAI	Shmt:99393 PO:JNE00160 SU:S10324198 - RF
	2003/02/28	Shipped	turnerrr	Shmt: 99393 Delv: 0080918649

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/02/28	SHIP	OHL	JERRY S SPORT CENTER	06111	0080918649	turnerrr	

Location: Arms Service Repairs

Not on File at this location

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

PS 7075

674

Case Information				
Date of Call	Incident Date	Pre Lit	Lit	Obsolete
11/22/06	11/22/06			
Customer Information				
	Reporter (Age)	Incident (Age)		
Name	Dennis Kochta			
Address	214 Edwards Rd			
City, St Zip	Damascus, PA 18415			
Home	570-224-4550			
Cell				
Work	570-251-7704			
Incident Information				
Personal Injury <input checked="" type="checkbox"/>	Property Damage <input type="checkbox"/>	Safety <input type="checkbox"/>	Concern <input type="checkbox"/>	
Nature of Injury: thumb split - bandaid				
Medical Treatment: NO				
Claim: Fired on safe release				
Incident: Took off safety, gun went off plastic hang tag hung up in trigger				
ARS				
Firearm Information				
Manufacturer	Type of Action	Model/Cal. or Ga.	Serial Number	Date of manuf.
Rem	B/A	7	87656293	2003
Date Purchased		Where Purchased	Original Owner	
Ammunition Information				
Factory or Reloads				
Manufacturer				
Caliber				
Bullet type				
Bullet Weight				
Lot # of ammunition				
Additional Ammo Info:				
Other Products Information				

PS 7076



November 22, 2006

Denis Kuchta
214 Edwards Rd
Damascus, PA 18415

Subject: Model Seven Serial #S7656293
RE: Case #674

Dear Mr. Kuchta,

We were sorry to learn of the unfortunate incident that you experienced while shooting your new rifle. We are certainly glad that your injuries were not any more serious, and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

A handwritten signature in cursive script that reads "Laura Watson".

Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Madison, NC

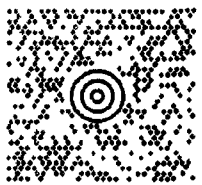
Phone: 800-243-9700 ext 8789
Fax: 336-548-7890
E-mail: laura.watson@remington.com

DENIS KUCHTA
214 EDWARDS RD
DAMASCUS PA 18415

10 LBS
RS

1 OF 1

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO INC
14 HOEFLER AVE
ILION NY 13357

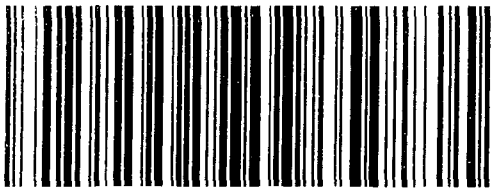


NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6593 8306



BILLING: 3RD PARTY

DESC:

RETURN SERVICE

REF 1: DENIS KUCHTA/LW

REF 2: REF# S7656293

U04 8.0.16 UPS Thermal 2 60.1A 10/2006



International Shipping Note: - Cargo (airmail) may be subject to the rules relating to liability and other terms and conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These Conventions, including any amendments, are incorporated by reference into this contract. In accordance with the Export Administration Regulations, Division contrary to U.S. law prohibited. For shipping prices, call 1-800-TSD-7552. United Parcel Service, Louisville, KY

(PS 7078

Remington Arms Co., Inc.

Product Service

Legal Case #:600

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
119900	11/13/2006	11/13/2006	11/13/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Douglas	Boreman	52 Goose Lane	McClure	PA	17841		H 717-543-6281 C 717-994-5756

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safe release	Cause:4038 Concern:1007	Could Not Duplicate Concern	Unknown
C				

11/20/06-correspondence w/ repair. Cust states safety was stuck, opened bolt and closed again, moved from safe to fire and gun discharged. Also notes that stock is cracked.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/223	24787	7775666	LX	2/7/2003 6:23:25 PM

Date Purchased	Where Purchased	Accessories	Original Owner
11/4/2006	JERRY S SPORT INC		Y

CUST.CONCERN:COULD NOT PUT SAFETY ON AFTER LOADING,OPENED BOLT THEN CLOSED IT THE SAFE WENT ON.TRYING IN AGAIN WHEN SLID TO FIRE POSITION GUN DISCHARGED.

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Replace TA
at n/c

Repair/Replacement Cost	Repair/Replacement Date
\$25.00	11/15/2006

PS 7079

11/20/06-Could not duplicate concern. Replaced TA, check over, clean at no charge.lw

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/13/2006
	Product Type		RF
	Action Type		A
	Assigned To		S.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 223 REM
	Date Code		LX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	CRACKED
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0085
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
	Condition	Like new; Functioning	

(PS 7080)

Trigger	Pull	---Select---	5#
	Altered	False	

(PS 7081)

BARBER - Kinzer PPS GAL RE0006171

'Serial' Number: 7775666

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
SEVEN	24787	ILN	2/7/2003	MODEL SEVEN.TM YOUTH BOLT ACTION CENTERFIRE RIFLE 20" BARREL 223 REM

te	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
03/03/03	SHIP	OHL	JERRY S SPORT INC	18421	0080918807	almolt	

FFL:8-23-115-01-5C-07586

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Modelid	Material	ProdLoc	ProdDate	Description
SEVEN	24787	ILN	02/07/2003	MODEL SEVEN.TM YOUTH BOLT ACTION CENTERFIRE RIFLE 20" BARREL 223 REM

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Transferred	02/10/2003	Staging		P2022245	T2001516			

History:	Date	Action	User	Activity Description
	2002/04/29	Assigned	lewisrj	SEVEN
	2002/08/15	Rolled	harwickce	
	2003/02/07	Print	yaddowdv	Packer Print
	2003/02/07	Packed	yaddowdv	.AB4121048.FA0587.FB9352.FC7844
	2003/02/07	Warehoused	wandelll	4121048
	2003/02/10	Transferred	macrinakl	To: OHL on T2001516

Location: Mayfield

Not on File at this location

Location: Memphis

Modelid	Material	ProdLoc	ProdDate	Description
SEVEN	24787	ILN	02/07/2003	MODEL SEVEN.TM YOUTH BOLT ACTION CENTERFIRE RIFLE 20" BARREL 223 REM

Status	Date	Inv Loc	OverPack	Pallet	Transfer	Shipment	DelNoteNbr	HoldStatus
Shipped	03/03/2003	Intransit	010275000		T2001516	99415	0080918807	

story:	Date	Action	User	Activity Description
	2003/02/11	TransferRcv	KJM	Transfer: T2001516 RF
	2003/02/11	Received	almolt	From: ILN on T2001516
	2003/02/12	FivePack Add	saulsberrylg	OverPack: 010275000
	2003/02/13	PalletAdd	KJM	Pallet: P10070746 RF
	2003/02/13	LocChange	KJM	Location: FA44D56 RF
	2003/02/28	LocChange	SKW	Location: FA44A37 RF
	2003/02/28	LocChange	SKW	Location: FA44A37 RF
	2003/02/28	PalletBreak	PAI	Pallet: P10070746 RF
	2003/03/03	ShipUnitAdd	PAI	Shmt:99415 PO:JSC00160 SU:S10325219 - RF
	2003/03/03	Shipped	almolt	Shmt: 99415 Delv: 0080918807

Local BATF

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
2003/03/03	SHIP	OHL	JERRY S SPORT INC	18421	0080918807	almolt	

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00119900	11/17/2006	7775666		Model 7 Center Fire Caliber: 223 YOUTH

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

(PS 7082)

Douglas L. Boreman
52 Goose Lane
McClure, PA 17841
717-543-6281 or 717-994-5756 (cell)

November 3, 2006

Remington Arms Co
Attn: Arms Service
14 Hoefler Ave
Ilion, NY 13357

RE: Remington Model 7 .223 Cal.
S/N 7775666



While in West Virginia during the youth deer season last weekend, my daughter, Rachel, who is the owner of the above-mentioned gun, loaded her gun and could not put the safety on. She handed it to her grandfather who was in the stand with her, and he could not get it to the "on" position, either. Thinking that it was not in the "cocked" position, he opened the bolt and then closed it; the safety then slid to the "on" position. He then decided to push the safety forward and try it again. When he pushed it forward, to the "fire" position, the gun discharged without touching the trigger. He tried it several more times with the empty cartridge, and it would not work. After trying it several more times, it seemed to function properly. We assumed there was a piece of dirt in the mechanism. When we went out for the evening hunt, the gun again refused to let the safety be put on. We have since tried it multiple times after returning home, and the problem is very intermittent.

Also, the wood stock is starting to separate just under where the serial number is located.

We've purchased this gun as well as another for our second daughter in November of 2004 at L&M Sporting Goods in Beaver Springs, PA. L&M's phone number is 570-658-3600 (evenings) if you would like to speak with them. We talked to someone at Remington Arms and she advised us to return it to this address with an explanation of the problem. Your prompt handling of the situation would be greatly appreciated as our hunting season is very much upon us. Opening day of deer season in West Virginia is November 20th, and we would very much appreciate having the gun back before this date. Please use the return address listed above and do not hesitate to contact us if you have any questions with the above information. Could you please also notify us when you identify the problem? Thank you.

Sincerely,

Douglas L. Boreman

*could not duplicate concern
replace TPA, check over, clean
AT N/C. (stock cracked.)*

230145

119900

(PS 7083)

Arms Services Repair & Estimate System

FileAdd RepairEstimate RepairExpedite RepairInquiryRepair ToolsCSR ToolsReportsTable MaintenanceSystem MaintenanceHelp

Repair Inquiry

Repair Number: RE00119900

Serial: 7775666 Model: 7 Center Fire Caliber: 223

Repairman: YOUTH Produced: 02/07/2003

Status: New 11/13/2006 7:39:27 AM

Address Information

Customer: DOUGLAS BOREMAN

Received From: DOUGLAS BOREMAN

Return To: DOUGLAS BOREMAN

Address 1: 52 GOOSE LANE

Address 2: PO Box:

City: MCCLURE

State: PA Zip Code: 17841 Country: US

State: PA Zip Code: 17841 Country: US

FFL:

Contact / ConditionProblemsEstimateHistory / StatusShipping / Billing

Date	Code	User ID	Desc1
11/7/2006 9:59:3	New	skinnertl	Repair Added
11/13/2006 7:39	Update	valentids	Repair information change

☐ Shipping Hold

☐ InterFace Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Current Status

New

11/13/2006 7:39:27 AM

valentids

Check In

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

suppyl11/14/200612:50:PMGAPSNUMINSRCR

H/StarInbox - Microsoft OutlookArms Services RepairCase Maint - Microsoft ExcelMicrosoft Excel

12:50 PM

Remington Arms Co., Inc.

Product Service

Legal Case #:686

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
120468	11/27/2006	11/27/2006	11/27/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gerald	Peterson	47 Dutch Hill Rd	Warren	PA	16365		H 814-723-6813

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fires on safe release	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown
C				

12/1/06-received correspondence from repair-Gun fires when you put safe off. Sometimes it fires when you close the bolt. Gun is about 5yrs old. Never fired before this fall.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/7MM08 REM	24741	S7610193	LQ	2/1/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	W L BAUMLER CO	SCOPE BASE	U			

CUST.CONCERN: FBC&FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA						
1/2 price						

Repair/Replacement Cost	Repair/Replacement Date

12/1/06-Repairman to quote to replace TA, check over, clean at 1/2 msp.lw

Examination[REMINGTON/CF/BA]

PS 7085

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/27/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIG ASSM SET SCREWS ALTERED
Barrel	Description		20" 7MM08 REM SS
	Date Code		LQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	

(PS 7086

Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		SCOPE BASE

(PS 7087)

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
SEVENS	24741	ILN		MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 20" BARREL 7MM-08 REM.SYNTHETIC STOCK - R3 PAD

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
996/03/20	SHIP	PNR	W L BAUMLER CO	44052	128878		

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Not on File at this location

Location: Mayfield

Not on File at this location

Location: Memphis

Not on File at this location

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00120468	11/27/2006	S7610193		Model 7 Center Fire Caliber: 7MM 08 STAINLESS BBL

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

(PS 7088)

CASE
LKB

LQ 2/96
20"

GERALD L PETERSON

47 DUTCH HILL RD

WARREN, PA 16365

514-723-6813

12/16

Gun fires when you put safe off.
Sometimes it fires when you
close the hatch.

Gun is About 5 yrs old never fired
before this fall.

Serial
Number:

S7610193

Model: 7



RE00120468

Trig. Assm. set screws altered,
up hinc TPA, check over, clean
DT 1/2 msp. Quick

{ PS 7089 }

Repair Inquiry

Repair Number: **RE00120468**

Serial: S7610193 Model 7 Center Fire Caliber:
7MM 08 STAINLESS BBL Produced: 03/20/1996

Repairman:

Verify Repair

Status:

New 11/27/2006 10:45:21 AM

-Address Information

Customer:

Received From

Return To:

Received From

Name: GERALD PETERSON

GERALD PETERSON

Address 1: 47 DUTCH HILL ROAD

47 DUTCH HILL ROAD

Address 2: _____ PO Box: _____

PO Box: [REDACTED]

City: WARREN

WARREN

State: PA Zip Code: 16365

State: PA Zip Code: 16365

Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE
M992	FIRES WHEN SAFTY MOVED

Problems Found

Code	Desc
------	------

Repair Notes

- Repairman's Comments

- CSR Comments:

Repair Search

Refresh

Close

PS 7090
BARBER - Kinzer PPS GAL RE0006179

Remington Arms Co., Inc.
Product Service
Legal Case #:304

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115147	8/4/2006	8/7/2006	8/7/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Solo Archery & Guns, Inc	1741 Philema Road	Albany	GA	31701		W 229-420-4166 E Sifford@soloarchery.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Rifle taken in on trade, they found that the settings had been altered and that the rifle would follow-down one out of three attempts to "slam" the bolt closed. They sent it in for service.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/7MM08 REM	24778	7751458	CT	4/23/1999
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION	TWO PIECE SCOPE BASE	N			

CUST.CONCERN: FOLLOWS DOWN

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

Install new TA and clean action at 1/2 normal charges as a gesture of good will.

PS 7091

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		8/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F. SUPRY
Cause	4038	Could Not Duplicate Concern	SET SCREWS ALTERED
Barrel	Description		18" 7MM08 REM
	Date Code		CT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	

PS 7092

	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		TWO PIECE SCOPE BASE

PS 7093

CASE # 304

CT 4/99
415#
1811
013

SOLO ARCHERY & GUNS, INC

Robbie Sifford

1741 Philema Road

Albany, GA 31701

229-420-4166

E-mail: Sifford@SoloArchery.com

Date: 24 July 2006

Remington USA

RE: Repair and Return Remington M7 caliber 7mm-08 serial #7751458

SIR:

Please examine the enclosed rifle. This rifle was taken on a trade and we have found the trigger out of adjustment. When the bolt is closed briskly the hammer will follow in about 1 out of 3 attempts.

Please re-adjust this trigger assembly and return this rifle to us as soon as possible.

Thank You

Philip Colson

Philip Colson

MGySgt, USMC-Ret

Set screws adjusted.
Replace TDA, check crown/
clean at 1/2 msp. Quote

Serial
Number:

7751458

Model: 7



RE00115147

(PS 7094)

PS 7095

PrintDisplay

Page 1 of 3

Remington Arms Co., Inc.
Product Service
Legal Case #:377

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
116025	9/1/2006	9/7/2006	9/7/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Alan D.	Romm	416 Valley Drive	Burbank	WA	99323		H 509-544-7754 C 509-366-8513

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S Trigger inconsistant	Concern:1007	Fired on Safe Release	Unknown	
C				

stomer says - put safety on pull trigger and release then flip the safety to fire and gun fires. He wants gun checked for fracture base of chamber, bent barrel, and trigger and action.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/243 WIN	24739	S7604528	PO	6/10/1994
Date Purchased	Where Purchased	Accessories	Original Owner			
	KENT ARMS INC		U			

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price						

Repair/Replacement Cost	Repair/Replacement Date
65.00	9/7/2006

PS 7096

Check over completely. Clean action and install new TA at 1/2 normal charges.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		9/7/2006
	Product Type		RF
	Action Type		A
	Assigned To		F. SUPRY
Cause	4015	Improper Maintenance	LITE RUST ON TRIGGER AND TRIGGER PIN
Barrel	Description		20" 243 WIN SS
	Date Code		PO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	

PS 7097

Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Not Functioning	RUST ON TRIG AND PIN
	Pull	---Select---	4.5#
	Altered	False	

(PS 7098)

Remington Service Dept.

PO 6/94

OWNER: ALAN D. Romm

CASE#
377

4.5" 20"

416 Valley DR.

Burbank WA 99323

Home: (509) 544-7754

Cell: (509) 366-8513

Gun: Model 7 STAINLESS 243

Serial #: S7604528

1. Check for FRACTURE BASE of chamber.
2. Check for BENT BARREL
3. Check TRIGGER & ACTION

Put SAFTY ON pull TRIGGER AND Release
then flip SAFTY TO FIRE AND gun fires

Please call with price to fix AND a time frame
thanks



Trigger Binding - like
Rust on Trlg. & Trlg.

pin - replace TPA
check gun, clean
AT 1/2 msp.

Serial Number:

S7604528

Model: 7



RE00116025

(PS 7099)

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Number: RE00116025 Serial: S7604528 Model: 75 Center Fire Caliber 243 WIN Produced: 06/10/1994 Repairman: Chuck DekaneK Status: Estimating 9/5/2006 9:37:39 AM

Verify Repair

Address Information

Customer: Received From: Return To: Received From:

Name: ALAN D ROMM ALAN D ROMM

Address 1: 416 VALLEY DRIVE 416 VALLEY DRIVE

Address 2: PO Box: PO Box:

City: BURBANK BURBANK

State: WA Zip Code: 99323 Country: US State: WA Zip Code: 99323 Country: US

FBI: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
8/28/2006 7:31:0	New	valenids	Repair Added	Estimating
9/1/2006 7:10:43	Expedite	pencerl	From: Check In	9/5/2006 9:37:39 AM
9/5/2006 9:37:50	Estimate	dekaneKcg	Estimate Update	dekaneKcg
9/6/2006 12:47:2	Expedite	pencerl	From: Repair Bench	Repair Bench
9/7/2006 10:09:1	Expedite	pencerl	From: Production Service	Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Repair Search Refresh Close

supryll 9/12/2006 2:49 PM 104PS NUM INS SGB

Start Inbox Microsoft Outlook Search for e-mail in... Arms Services Repair Microsoft Word Closed Cascade Micro...

(PS 7100)

Remington Arms Co., Inc.
Product Service
Legal Case #:391

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
116904	9/12/2006	9/13/2006	9/13/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Dons Flies and Rods	53 Smyrna Center Road	Smyrna Mills	ME	04780		W 207-757-8483

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S Fired on bolt closing	Cause:4006 Concern:1008 Altered Adjustments or Components Fired on Bolt Closing		Unknown	

The claim was that the rifle sometimes prefires when you close the bolt without touching the trigger.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/308 WIN	24789	7780560	RW	11/21/2002 10:26:36 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	JERRY S SPORT CENTER NORT	SCOPE BASE	U

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price						

Repair/Replacement Repair/Replacement

PS 7101

Cost

Date

Trigger Screw settings altered. Trigger Assembly rusty. Clean action and install a new TA at 1/2 normal charges as a gesture of good will.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/13/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	SET SCREWS ALTERED, TRIGGER ASSM RUSTY
Barrel	Description		20" 308 WIN
	Date Code		RW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	

PS 7102

	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	RUSTY
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
Non-Remington omponents	Description		SCOPE BASE

(PS 7103)

CASE#
391

Rifle prefires sometimes when you close the bolt without touching the trigger.
I think someone tried to adjust trigger pull.

Please repair and return to :

Don's

53 Smyrna Center Road
Smyrna Mills, Maine 04780

Thank you.

Remington Mod. 7

Ser:7780506

Cal. 308

Trig. set screws tightened. RW 11/02
Trig. Assm. Rusty.
Replace TRA, check over
clean at 1/2 msp. Quote
4.5#

207-757-8483

Serial
Number:

7780560

Model: 7



RE00116904

(PS 7104)

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Number: **RE00116904** Serial: 7780560 Model: 7 Center Fire with 20 inch barrel Caliber: 308 WIN LS Produced: 11/21/2002 Repairman: Status: Closed 9/12/2006 10:49:39 AM

Address Information

Customer: ☒ Received From: ☐ Return To: ☐ Received From: ☐

Name: **DONS FLIES AND RODS** **DONS FLIES AND RODS**

Address 1: **53 SMYRNA CENTER ROAD** **53 SMYRNA CENTER ROAD**

Address 2: PO Box: PO Box:

City: **SMYRNA MILLS** **SMYRNA MILLS**

State: **ME** Zip Code: **04780** Country: **US** State: **ME** Zip Code: **04780** Country: **US**

FIL:

Contact / Condition **Problems** **Estimate** **History / Status** **Shipping / Billing**

Date	Code	User ID	Desc1	Desc2
9/12/2006 10:43	New	brigidowr	Repair Added	
9/12/2006 10:43	Closed	brigidowr	Closed at Expedite	

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Current Status
Closed
9/12/2006 10:49:39 AM
brigidowr

Product Services
Repair Location: ILN
Current Location: ILN
Transfer Number:

Repair Search **Refresh** **Close**

supryll 9/13/2006 8:45 AM CAPS NUM INS SCRL

start Inbox - Microsoft Outlook Search for a Serial Number Arms Services Repair Closed Cases - Microsoft Outlook 8:45 AM

(PS 7105)

Remington Arms Co., Inc.

Product Service

Legal Case #:300

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
115201	8/1/2006	8/4/2006	8/4/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Richard	Fenstermaker	4255 Pepper Ave	Yorba Linda	CA	92886		H 714-331-2884 E roserich@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
FSR if trigger is tested while on safe	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown	
C				

Trigger does not reliably return under sear due to improper adjustment of the TA set screws.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/223	24745	S7612633	OQ	7/16/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	GO SPORTSMENS SUPPLY INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Ca Date APV

PS 7106

New TA
special
price

Repair/Replacement Repair/Replacement
Cost Date

Returned to Arms Service to have a new TA installed. Looked up history for customer to return via e-mail. Repair and Shipping Document 9/8/06.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/4/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4006	Altered Adjustments or Components	Trigger adjustment back out so far that the spring could not reliably return the trigger under the sear.
Barrel	Description		7 223 caliber Stainless 20 inch
	Date Code		OQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn;	

(PS 7107)

		Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		700 style safety - non bolt lock
	Function	Slightly Worn; Functioning	
Sear	Lift	Slightly Worn; Functioning	
	Notch	---Select---	
Trigger	Condition	*Modified	
	Pull	---Select---	4.5 lbs
	Altered	True	
Non-Remington Components	Description		Scope base and lower portion of mounts

PS 7108

*Remington.***TRACKING DOCUMENT**

Repair Order Number



Repair Order Number RE00115201	Description/Serial Number S7612633	Repairman - Robert Frink
Account # - R-	Model 7 Center Fire with 20 inch barrel Caliber: 223 REM SS SYN	Date Received - 8/1/2006
		Estimate Date -
		Current Date - 8/8/2006
Customer RICHARD FENSTERMAKER 4255 PEPPER AVE YORBA LINDA, CA 92886 US		Return To RICHARD FENSTERMAKER 4255 PEPPER AVE YORBA LINDA, CA 92886 US
Phone (H) (714)-331-2884		Fax
Phone (W)		Email roserich@sbcglobal.net

Problems

Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE F
M992	FIRES WHEN TAKEN OFF SAFE		
M993	\$125.00 REPAIR AUTHORIZATION VISA		

Repair

<u>Material #</u>	<u>MaterialDesc</u>	<u>Quantity Needed</u>	<u>Quantity From Inv</u>	<u>Quantity From Kit</u>	<u>Warranty (Y/N)</u>
Part					
F97954	7 SS TRIGGER ASSB	1	1	0	N
Part Total:		1	1	0	
Service					
4000104	ARMS SERV SHIPPING & HANDLING	0	0	0	N
4000119	GR-TEST	1	1	0	N
Service Total:		1	1	0	

ProblemNotes Trigger assembly altered. Install a new trigger assembly at 1/2 normal charges as gesture of goodwill. FLS 8/4/2006.

PS 7109

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

TA Settings altered - Install new TA
at $\frac{1}{2}$ normal charges as gesture of good will,

FLS 8/4/2006

Serial Number: S7612633

Model: 7



RE00115201

PS 7110



Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: Model Seven		Serial Number: S7612633	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Richard Fenstermaker		Date of Purchase: 03-20-1997	
Address (no PO Boxes): 4255 Pepper Ave.			
City: Yorba Linda		State: CA	Zip: 92886
Phone (Daytime): 714-331-2884		Fax: N/A	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) roserich@sbcglobal.net			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Gun was purchased at auction in 1997. Occasionally slam fired, and fired when safety was moved from safe to fire position, especially if trigger is tested with safety in safe position. Slam fire was apparently fixed, but 2nd problem still exists. Gun is fired infrequently, so ongoing problem was not detected until now. I'd like to know the history of this gun, since I believe that it came from the specialty shop before the gun was catalogued for general sale.			
32 characters left			
Ammunition Information:			
Manufacturer: USA		Type: Ball and Hollow Point	
Other (i.e. bullet weight/type, shot size, powder): 55 gr.			
Handload Information:			
Powder Used: H322		Powder Weight: 2401 gr.	
Case/Hull Used: LC 86		Primer Used: Winchester	
Bullet Type/Shot Size: 55 gr. SXSP		Reloader Used: RCBS	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Sweets 7.62 & Shooter's Choice			
How often do you clean the bore? (Months or Number of rounds) per session, ~ 50rds			

(PS 7111)

How often do you clean the action? (Months or Number of rounds) per session, ~ 50rds
How often do you clean the trigger assembly? (Months or Number of rounds) about 100 rds
Brand of lubricant used: Beak Free
How often do you lubricate the bore? (Months or Number of rounds) per session, ~ 50rds
How often do you lubricate the action? (Months or Number of rounds) per session, ~ 50rd
How often do you lubricate the trigger assembly? (Months or Number of rounds) never
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) 11-08-1997
What were the services performed?) stop slam fire, stop safety fire, trigger job @ 4lbs.
NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.
Ship your INSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
<p>① WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it. ✓</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ✓ ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage. ✓</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper ✓ on trigger guard return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</p>

©2005 Remington Arms Company, Inc. All Rights Reserved. | Legal Notices

Remington

Note: I authorize up to \$125.00 in repair charges.

 Visa # 4559-7400-**REDACTED**
 Exp - 05/09

 Richard A. Ferstl
 7-26-2006

PS 7112

REPAIR ORDER

GUNSMITH SERVICE



BOLSA GUNSMITHING

 7404 BOLSA AVENUE • WESTMINSTER, CALIFORNIA 92683
 (714) 894-9100 • FAX (714) 898-9164

 HOURS:
 Mon.-Fri. 8:00 a.m. to 5:30 p.m.
 Saturday 9:00 a.m. to 5:00 p.m.
 Closed Sunday

714-630-2420

RECEIVED FROM

 Richard Fenstermaker
 4255 Pepper Ave

Yorba Linda CA 92686

Make

rem

Received On

11-9-97

Model

PIDE 7

Gauge or Cal.

227

Serial No.

57612633

REPAIR INSTRUCTIONS

 Firearm safety checked &
 fire arm safe
 clean clean fire

CHARGES

185

REPAIRS PERFORMED

 Disassemble & clean Trigger / Trigger Job (416-)
 Test Fire

40

00

7

50

ESTIMATE

11-15-97

APPROVED BY:

X Richard A Fenstermaker

RECEIVED BY:

X Richard A Fenstermaker

WELDING

PLATING

REMARKS:

 Disassemble & clean trigger
 system & trigger job \$40.00
 Test Fire \$7.50
 \$47.50

PARTS TOTAL

TAX

TEST FIRE

7

50

LABOR

40

00

HANDLING CHG.

SHIPPING & INS.

INVOICE TOTAL

47

50

Not Responsible for Loss Due to Fire or Theft.

Any gun not picked up 90 days after repaired can be sold to cover repair charges.

 GIVE ESTIMATE
 BEFORE REPAIR

PS 7113

8/4/2006

Richard,

We have received your firearm and it is the repair loop. Our examination found that the trigger adjustment screw had been back out just far enough so that the spring would not reliably return the trigger under the sear. We are going to install a complete new trigger assembly into your rifle. I have instructed our repairmen to service your rifle at ½ normal charges as a gesture of good will. Your rifle was extremely well cared for.

On your question about the history of the firearm I have the following:

S7612633 was produced in Ilion, NY on 7/16/1996 and shipped to Go Sportsman Supply in Billings, MT 59101 on 7/26/1996.

That is the extent of our tracking ability; you may be able to get additional information by contacting Go Sportsman Supply. We wish you many years of enjoying the shooting sports.

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
Fax: 315-895-3661
e-mail: fred.supry@remington.com

{ PS 7114 }

BARBER - Kinzer PPS GAL RE0006204

Serial Number: S7612633

Corporate BATF

Modelid	Material	ProdLoc	ProdDate	Description
SEVENS	24745	ILN	7/16/1996	MODEL SEVEN.TM STAINLESS BOLT ACTION CENTERFIRE RIFLE 20" BARREL 223 REM SYNTHETIC STOCK - R3 PAD

Date	Code	Loc	Customer Name	Zip Code	Delivery	UserID	Activity Reason
1996/07/26	SHIP	PNR	GO SPORTSMENS SUPPLY	59101	187206		

Location: Arms Services

Not on File at this location

Location: Custom Gun Shop

Not on File at this location

Location: Ilion Plant

Not on File at this location

Location: Mayfield

Not on File at this location

Location: Memphis

Not on File at this location

Location: Arms Service Repairs

Repair Nbr	StatusDate	SerialNbr	Replacement	Description
RE00115201	08/04/2006	S7612633		Model 7 Center Fire with 20 inch barrel Caliber

Location: Remington Authorized Repair Centers

Not on File at this location

Location: Non-SAP Serial Number Tracking

Not on File at this location

Bellings MT

rose rich@sbcglobal.net

(PS 7115)

Remington Arms Co., Inc.

Product Service

Legal Case #:232

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
114270	7/6/2006	7/6/2006	7/6/2006	11/15/2005			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Clarence	Thivierge	PO Box 202	Victory Mills	NY	12884		H 518-429-5617

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired on safe release	Fired on Safe Release	Unknown	
C	Concern:1007			

Trigger pin rusty.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/300 RUM	29553	S7653440		10/4/2002 7:11:14 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER NORT		U			

Rusted trigger pin

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Ca Date APV
Repair n/c					

PS 7116

Repair/Replacement Repair/Replacement**Cost****Date**

65.00

7/6/2006

Install new TA. Check over completely n/c charge 230145. Repair and Shipping Document 9/8/06.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		7/6/2006
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4015	Improper Maintenance	Rifle appeared to be well cared for; however, when the stock was removed there was visible rust around the trigger pin and under the bolt stop release button.
Barrel	Description		Stainless Model 7
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	not binding

(PS 7117)

Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	Slightly Worn; Functioning	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		700 style safety - non bolt lock
	Function	Slightly Worn; Functioning	
Sear	Lift	Like new; Functioning	
	Notch	Slightly Worn; Functioning	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6.0 lbs
	Altered	False	

(PS 7118)

*Remington Arms Company, Inc.*870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700Parts/Repairs
Fax800-243-9700
336-548-7801www.remington.com info@remington.com**REPAIR
DOCUMENT****REPAIR
DOCUMENT**

Repair Order Number RE00114270	Description/Serial Number S7653440	Date Received - 7/6/2006
Account # - R-	Model 7 Center Fire Caliber: 300 rem ultra mag	Estimate Date -
		Current Date - 7/11/2006
Customer CLARENCE THIVIERGE 100 LAFAYETTE STREET P.O. BOX 202 VICTORY MILLS. NY 12884 US		Return To CLARENCE THIVIERGE 100 LAFAYETTE STREET P.O. BOX 202 VICTORY MILLS. NY 12884 US
Phone (H) (518)-429-5617	Fax	
Phone (W)	Email	

Reported		Problems		Found	
M123	FORWARD TO PRODUCT SERVICE	M123	FORWARD TO PRODUCT SERVICE FC		
M992	FOR INSPECTION				
	GUN FIRED WHEN ON SAFETY				

Technician's Comments

ProblemNotes install new tpa,check over completely...repair as needed n/c per prod service

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F97954	7 SS TRIGGER ASSB	1	Y
Part Total:		1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service Total:		2	

(PS 7119)

Thivierge, Clarence

DEAR REMINGTON,

I PURCHASED THIS RIFLE IN 2003 AND IT HAS BEEN GREAT, BUT THIS PAST FALL WHILE OUT HUNTING I PULLED UP ON A DEER AND AS I CLICKED MY SAFETY OFF THE GUN WENT OFF!! AFTER BEING STARTLED AND COMPLETELY CAUGHT OFF GUARD, I EJECTED THE EMPTY SHELL, PUT THE RIFLE BACK ON SAFETY AND UNLOADED THE GUN. AFTER THE GUN WAS COMPLETELY UNLOADED I TRIED THE SAFETY AGAIN AND THE TRIGGER CLICKED AGAIN!!! SO NEEDLESS TO SAY I COULD NOT USE MY RIFLE THE REST OF THE SEASON FEARING IT WOULD GO OFF AT ANYTIME. THE FIRST 2 YRS I HAD THE GUN THERE WAS NO TROUBLES WHAT SO EVER. I'VE ALWAYS KEPT MY GUN IN PERFECT CONDITION, SO BEING DIRTY OR SOMETHING TO THAT EFFECT COULD NOT BE THE ISSUE. HOPEFULLY YOU GUYS CAN FIGURE THIS VERY UNSAFE PROBLEM OUT. I HAVE ALWAYS OWNED REMINGTON'S AND THEY HAVE PERFORMED GREAT FOR ME UP UNTIL NOW. THANK YOU.

*Install new TA, check over
completely,*

Repair AS needed Mr

Charge 230145

FLS

7/6/2006

Clarence Thivierge

PO BOX 202

VICTORY MILLS, N.Y. 12884

518-429-5617

6 #

TA RUSSON RN

7/6 - called customer left message

Serial
Number:

S7653440

Model: 7



RE00114270

(PS 7120)

Thivierge, Clarence

DEAR REMINGTON,

I PURCHASED THIS RIFLE IN 2003 AND IT HAS BEEN GREAT, BUT THIS PAST FALL WHILE OUT HUNTING I PULLED UP ON A DEER AND AS I CLICKED MY SAFETY OFF THE GUN WENT OFF!! AFTER BEING STARTLED AND COMPLETELY CAUGHT OFF GUARD, I EJECTED THE EMPTY SHELL, PUT THE RIFLE BACK ON SAFETY AND UNLOADED THE GUN. AFTER THE GUN WAS COMPLETELY UNLOADED I TRIED THE SAFETY AGAIN AND THE TRIGGER CLICKED AGAIN!!! SO NEEDLESS TO SAY I COULD NOT USE MY RIFLE THE REST OF THE SEASON FEARING IT WOULD GO OFF AT ANYTIME. THE FIRST 2 YRS I HAD THE GUN THERE WAS NO TROUBLES WHAT SO EVER. I'VE ALWAYS KEPT MY GUN IN PERFECT CONDITION, SO BEING DIRTY OR SOMETHING TO THAT EFFECT COULD NOT BE THE ISSUE. HOPEFULLY YOU GUYS CAN FIGURE THIS VERY UNSAFE PROBLEM OUT. I HAVE ALWAYS OWNED REMINGTON'S AND THEY HAVE PERFORMED GREAT FOR ME UP UNTIL NOW. THANK YOU.

Clarence Thivierge
PO BOX 202
VICTORY MILLS, N.Y. 12884

518-429-5617

Repair AS needed Mr

Charge 230145

FLS

7/6/2006

6 #

TA Ruston RN

Serial Number:

S7653440

Model: **7**



RE00114270

PS 7121

Remington Arms Co., Inc.

Product Service

Legal Case #:159

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
112724	5/24/2006	5/25/2006	5/25/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	William	Sides	5297 Camp Ten Road	Elmira	MI	49730		H 231-549-2125

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired upon safety release	Fired on Safe Release	Unknown	
C	Concern:1007			

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	7/308 WIN	24788	7715284	OQ	7/15/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC	LEUPOLD 3X9 SCOPE, RINGS AND BASE. SHELL HOLDER	U			

CUST.CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Ca Date Df APV Al

PS 7122

Replace
TPA,
check over
completely,
clean and
function
test n/c

Repair/Replacement Repair/Replacement
Cost Date

65.00

5/25/2006

charge 230145. Repair and Shipping Document 6/27/06.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		5/25/2006
	Product Type		RF
	Action Type		A
	Assigned To		F. SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 308 WIN
	Date Code		OQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	

(PS 7123)

	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	COULD NOT MEASURE WITH A SCOPE
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	

(PS 7124)

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

Parts/Repairs

800-243-9700

Fax

336-548-7801

www.remington.com info@remington.com**REPAIR
DOCUMENT****REPAIR
DOCUMENT**

Repair Order Number RE00112724	Description/Serial Number 7715284	Date Received - 5/24/2006
Account # - R-	Model 7 Center Fire Caliber: 308 WIN	Estimate Date -
		Current Date - 6/5/2006
Customer WILLIAM SIDES 5297 CAMP TEN ROAD ELMIRA, MI 49730 US		Return To WILLIAM SIDES 5297 CAMP TEN ROAD ELMIRA, MI 49730 US
Phone (H) (231)-549-2125		Fax
Phone (W)		Email

Problems

Reported		Found
M123	FORWARD TO PRODUCT SERVICE	M123
	FOR INSPECTION	FORWARD TO PRODUCT SERVICE FC
M993	FIRED ON SAFE	

Technician's Comments

ProblemNotes	Could not duplicate concern. Replace trigger assembly, check over completely, clean and function test at no charge.
---------------------	---

Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F92458	7 TRIGGER ASSB	<u>1</u>	Y
Part Total:		<u>1</u>	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000118	GR-CLEAN	1	Y
4000119	GR-TEST	<u>1</u>	Y
Service Total:		<u>2</u>	

PS 7125

Remington Arms
Attn: TPA
14 Hoefler Ave
Ilion NY 13357

To whom it may concern,

4-29-06

I am writing in regards to your assistance in helping me determine the safety of my firearm. I took this firearm (Remington .308 model seven), to the gun range for my ritual sighting prior to Michigan's November deer firearm season. Sitting at the site in station with gun on sandbags I loaded the firearm and settled myself in for the shot, I had the gun on safety as I situated myself to the comfortable position. When I was ready to shoot for the first time, with my trigger hand (right) I lifted my head from the scope and moved the safety to fire position. The gun fired at this point simultaneously with this maneuver. When I tried to eject the shell the bolt was locked. I moved the safety/fire back and forth and kept trying to eject the shell which finally after some fiddling came free and shell ejected. The shell showed no outward sign of a problem. With some reluctance and caution, I reloaded and commenced to firing approximately another 10 shots without incidence. However, I am not prepared to dismiss this problem. I did not hunt with the gun or fire after this episode. So I am returning to you for your expert inspection. If you can give my gun a clean bill of health, or find anything that needs attention, please contact me. I would be more than appreciative.

Sincerely,

William Sides

William Sides
5297 Camp Ten Rd
Elmira, Mi 49730
231-549-2125

Serial Number: **7715284**

Model: **7**

(PS 7126)



RE00112724

CPSE #159

7/96
OQ

3.54

could not duplicate concern.
replace TPA, check over completely,
clean + function test N/C
#230145

1007
4038

File Number:	21967	Arms Service number:	105830
Last Name:	WILEY OUTDOOR SPORTS, INC.	First Name:	BOB PERRY
Street:	1808 SPORTSMAN LANE	City:	HUNTSVILLE
State:	AL	Zip:	35816
Home Ph:		Work Ph:	256-837-3920
Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	Concern Code:
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	NEW TA N/C	Settlement Amount:	\$65.00
Date Opened Rem:	12/29/2005	Date Opened by P/S:	12/29/2005
Caliber:	260	Date of Incident:	
Date Closed:	12/29/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	SEVEN
Serial:	7743103	Date Code:	CS
Date Mfgd:	4/14/1998	RAMAC:	SEVEN
Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Obsolete:	<input type="checkbox"/>	Custody:	
Comments:	Could not duplicate concern - no fault found. Clean action and install new TA to restore customer's faith in rifle at n/c - charge 230145. Repair and Shipping Document 2/20/06.		
Time of Modification:	9:55:43 AM	Date of Modification:	1/10/2006

[PS 7127]

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

Parts/Repairs

800-243-9700

Fax

336-548-7801

www.remington.com info@remington.com

**REPAIR
DOCUMENT****REPAIR
DOCUMENT**

Repair Order Number RE00105830 Account # - R-	Description/Serial Number 7743103 Model 7 Center Fire with 20 inch barrel Caliber: 260 REM YOUTH	Date Received - 12/29/2005 Estimate Date - Current Date - 1/4/2006
Customer WILEY OUTDOOR SPORTS INC 1808 SPORTSMAN LANE HUNTSVILLE, AL 35816 US	Return To WILEY OUTDOOR SPORTS INC 1808 SPORTSMAN LANE HUNTSVILLE, AL 35816 US	
Phone (H) (256)-837-3920 Phone (W)	Fax (256)-837-4017 Email wtwiley@knology.net	

Reported	Problems	Found
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123
M992	FIRES WHEN TAKEN OFF SAFE	FORWARD TO PRODUCT SERVICE FC

Condition	Technician's Comments
ProblemNotes	Could not duplicate concern. Replace trigger assembly, check over at no charge to restore confidence in rifle.

Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F92458	7 TRIGGER ASSB	1	Y
Part Total:		1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service Total:		2	

PS 7128

BARBER - Kinzer PPS GAL RE0006218

WILEY OUTDOOR SPORTS, INC.

1808 Sportsman Lane

HUNTSVILLE, ALABAMA 35816

E-mail: wtwiley@knology.net

INVOICE

(256) 837-3920 Fax (256) 837-4017

DATE

ORDER NO.

12-19-05

SHIP TO

Remington

14 Hoefler Ave

Ilion NY 13357

Please refer to Inv. 11430

With any correspondence to Wiley's

Bob Perry

747-6235

SALESPERSON

DATE SHIPPED

SHIPPED VIA

F.O.B. POINT

TERMS

12-19-05

Fed-ex

7.70

37x9x4

QUANTITY

DESCRIPTION

UNIT PRICE

TOTAL

1 Rem. model 7 260
S/N 7743103

7.333

gun fires when safety is pushed
to fire positioncould not duplicate concern
Replace TRAFAT N/c to
restore confidence in rifle

#230145

7743103

Model: 7



RE00105830

☐

Please Issue Credit to Wiley's Acct. for the Item(s) and Freight

☒

Please Replace or Repair for Customer and Credit Wiley's for Freight.

☐

Please Repair and Notify Wiley's Prior to Repair or Replacement if Charges Will Apply.

ANY QUESTIONS PLEASE CALL OR EMAIL ME.

THANK YOU

Cindy

Shipping

1027

THANK YOU

PS 7129

BARBER - Kinzer PPS GAL RE0006218

Date: 12/29/05

By: B. TRAVIS

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Wiley Outdoor Sports

R.E. Number: 105830

Reason for inspection: FSR

FIREARM

Manufacturer: Rem Model: 7

Serial Number: 7743103 Date of Manufacture: 4/98

Overall external condition: FAIR

Barrel condition: OKAY

Receiver condition: OKAY

Stock condition: OKAY - Finish ~~has~~ miss. in spots

Bolt/firing pin condition: OKAY

Trigger assembly condition:

Engagement: —

Adjustments/alterations: —

Other: —

Headspace: —

Function evaluation:

(PS 7130)

Feeding: _____

Extraction/ejection: _____

Trigger pull: 5#

Manual safety: OKAY

Test firing results (if applicable): _____

DISPOSITION

could not duplicate concern. Replace TPA, check over,
AT M/c to restore confidence in rifle.

ADDITIONAL COMMENTS

#230145

File Number:	21849		Arms Service number:	104284	
Last Name:	DBA A K ENTERPRISES		First Name:		
Street:	410 W. GONZALES		City:	YOAKUM	
State:	TX	Zip:	77995	Home Ph:	
Work Ph:	361-293-9609	Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	Concern Code:	1028	
Concern:	FIRED WITH SAFE ON				
Cause Code:	4013	Cause:	BROKEN PARTS OR MISSING PARTS		
Assigned To:	SUPRY	Classification:	UND	UNJ UNC UND J	
Settlement Detail:	NEW TA N/C		Settlement Amount:	\$65.00	
Date Opened Rem:	12/1/2005	Date Opened by P/S:	12/1/2005	Caliber:	222
Date of Incident:		Date Closed:	12/1/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	SEVEN	Serial:	7612998	Date Code:	PD
Date Mfgd:	6/1/1983				
RAMAC:	SEVEN	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Obsolete:	<input type="checkbox"/>				
Custody:		Comments:	Safety switch broken. Clean action and install new TA n/c - charge 230145. Repair and Shipping Document 2/20/06.		
Time of Modification:	10:48:34 AM				
Date of Modification:	12/5/2005				

(PS 7132)

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700Parts/Repairs
Fax800-243-9700
336-548-7801

www.remington.com info@remington.com

**REPAIR
DOCUMENT****REPAIR
DOCUMENT**

Repair Order Number RE00104284 Account # - R-		Description/Serial Number 7612998 Model 7 Center Fire Caliber: 222 REM	Date Received - 12/1/2005 Estimate Date - Current Date - 12/6/2005
Customer DBA A K ENT KAHANEK ENTERPRISES 410 W GONZALES YOAKUM, TX 77995 US Phone (H) (361)-239-9609 Phone (W)		Return To DBA A K ENT KAHANEK ENTERPRISES 410 W GONZALES YOAKUM, TX 77995 US Fax Email	
Reported M123 FORWARD TO PRODUCT SERVICE FOR INSPECTION M992 FIRES WHEN MOVING SAFETY		Found M990 BROKEN SAFETY LEVER	
Technician Comments Problem/Notes Replaced trigger assy. at n/c. per product service.			
Material # Material Description Part F92458 7 TRIGGER ASSB Part Total:		Quantity Warranty (Y/N) 1 Y 1	
Service 4000104 ARMS SERV SHIPPING & HANDLING 4000119 GR-TEST 4000294 GR-CHECK TPA Service Total:		0 Y 1 Y 1 Y 2	

PS 7133



Alan
Return to →

A.K. ENTERPRISE
410 W. GONZALES
YOAKUM, TX 77995
361-293-9609

Gun will fire if you pull
trigger while on safety and then
move to fire position. Please repair
and send back to me.

Safety switch is broken
Replace TPA check over
clean at N/C
* #230145

Thank You,

4431 William Penn Highway • Murrysville, PA 15668
1-888-335-6838

Serial
Number:

7612998

Model: 7



RE00104284

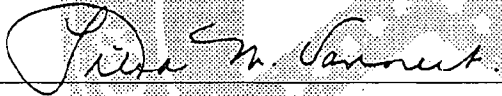
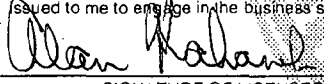
PS 7134



DEPARTMENT OF THE TREASURY - BUREAU OF ALCOHOL, TOBACCO AND FIREARMS

LICENSE (18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 178), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICE" on reverse.

DIRECT ATF CORRESPONDENCE TO	CHIEF, NATIONAL LICENSING CENTER ATF 2600 Century Parkway, Suite 400 Atlanta, GA 30345	LICENSE NUMBER 5-74-285-01-6M-01457
		EXPIRATION DATE December 1, 2006
NAME	DBA A K ENTERPRISES	Premises Address 410 W GONZALES YOAKUM, TX 77995-
TYPE OF LICENSE	01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES	
CHIEF, NATIONAL LICENSING CENTER		
PURCHASING CERTIFICATION		LICENSEE
I certify that this is a true copy of a license saved to me to engage in the business specified.  (SIGNATURE OF LICENSEE)		104884 File COPY Remington Arms
The licensee named herein shall use a reproduction of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided in 27 CFR Part 178. The signature on each reproduction must be an ORIGINAL signature.		KAHANEK ENTERPRISES, INC DBA A K ENTERPRISES 410 W GONZALES YOAKUM, TX 77995-

ATF FORM 8 (5310.11) (6/91) PREVIOUS EDITION IS OBSOLETE

Date: 12/1/05By: Bruce TravisFIREARM INSPECTION WORKSHEETBACKGROUNDCustomer name: A.K. ENTERPRISER.E. Number: 104284Reason for inspection: Fines with safe onFIREARMManufacturer: Rm. Model: 7Serial Number: 7612998 Date of Manufacture: 6/83Overall external condition: GoodBarrel condition: okayReceiver condition: okayStock condition: okayBolt/firing pin condition: okay

Trigger assembly condition:

Engagement: —Adjustments/alterations: —Other: safety switch brokenHeadspace: —

Function evaluation:

PS 7136

Feeding: _____

Extraction/ejection: _____

Trigger pull: 3.5#

Manual safety: ~~OK~~ Broken

Test firing results (if applicable): _____

DISPOSITION

Safety switch Broken. Replace TPA check oven clean
AT N/C #23045

ADDITIONAL COMMENTS

[illegible]

File Number:	21755	Arms Service number:	103156
Last Name:	ROCKY MOUNTAIN SPORTS	First Name:	
Street:	4706 SOUTH DOUGLAS HIGHWAY	City:	GILLETTE
State:	WY	Zip:	82718
Home Ph:			
Work Ph:	307-686-0221	Product Type:	F F A T O
Type Concern:	S	PI PD P S	Concern Code:
			1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	NEW TA N/C	Settlement Amount:	\$65.00
Date Opened Rem:	11/3/2005	Date Opened by P/S:	11/7/2005
Caliber:	7 MM SAUM		
Date of Incident:		Date Closed:	11/7/2005
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	SEVEN	Serial:	S7646533
Date Code:		Date Mfgd:	8/20/2002
RAMAC:	SEVEN	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	Trigger binding on metal chip on trigger pin. Clean action and install new TA at n/c - charge 230145. Repair and Shipping Document 11/28/05.
Time of Modification:	9:29:20 AM		
Date of Modification:	11/14/2005		

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

Parts/Repairs
Fax800-243-9700
336-548-7801www.remington.com info@remington.com**REPAIR
DOCUMENT****REPAIR
DOCUMENT**

Repair Order Number RE00103156	Description/Serial Number S7646533	Date Received - 11/3/2005
Account # - R-	Model 7 Center Fire Caliber: 7 MM SA	Estimate Date -
	ULTRA MAG	Current Date - 11/21/2005
Customer ROCKY MOUNTAIN SPORTS 4706 SOUTH DOUGLAS HIGHWAY GILLETTE, WY 82718 US		Return To ROCKY MOUNTAIN SPORTS 4706 SOUTH DOUGLAS HIGHWAY GILLETTE, WY 82718 US
Phone (H) (307)-686-0221	Fax	
Phone (W)	Email	

Reported Problems		Round	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123	FORWARD TO PRODUCT SERVICE FC
M992	FIRES WHEN RELEASING SAFETY		

Technician's Comments	
ProblemNotes	Trigger binding metal mfg. chip on trigger pin. Fit new trigger assm. comp.

Parts and Labor			
Material #	Material Description	Quantity	Warranty (Y/N)
Part			
F97954	7 SS TRIGGER ASSB	1	Y
Part Total:		1	
Service			
4000104	ARMS SERV SHIPPING & HANDLING	0	Y
4000119	GR-TEST	1	Y
4000294	GR-CHECK TPA	1	Y
Service Total:		2	

PS 7139

File Number:	21927		Arms Service number:	105358	
Last Name:	CARBAUGH		First Name:	DANIEL L	
Street:	655 BRITTON ROAD		City:	655 BRITTON ROAD	
State:	PA	Zip:	PA	Home Ph:	717-729-6780
Work Ph:		Product Type:	F	F A T O	
Type Concern:	S	PI PD P S	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4038	Cause:	COULD NOT DUPLICATE		
Assigned To:	SUPRY	Classification:	UND	UNJ UNC UND J	
Settlement Detail:	NEW TA N/C		Settlement Amount:	\$65.00	
Date Opened Rem:	12/19/2005	Date Opened by P/S:	12/19/2005	Caliber:	7 MM 08
Date of Incident:		Date Closed:	12/19/2005	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	SEVEN	Serial:	7763172	Date Code:	AV
RAMAC:	SEVEN	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Custody:		Obsolete:	<input type="checkbox"/>		
Time of Modification:	2:15:58 PM				
Date of Modification:	12/19/2005				
Comments:	<p>Could not duplicate - no fault found. Clean action and install new TA to restore customer's faith in rifle at n/c - charge 230145.</p>				

Serial Number:

7763172

Model: 7



RE00105358

Remington.

Air Instructions

orm, and then include it with your firearm.)

Serial Number: 7763172

Are you the original owner?: ☒ YES ☐ NO

Name: Daniel L. Carbaugh

Date of Purchase: 2004-03 Christmas Gift

Address (no PO Boxes):

655 Britton Rd.

City: Shippensburg

State: PA

Zip: 17257

Phone (Daytime): 717-729-6780

Fax:

E-mail Address:



I would like to receive future e-mail updates from Remington.

Please describe your problem: Safety & Trigger System malfunctioned
 In moving the safety from safe to fire
 the gun fired twice, without touching
 the trigger. This fire arm is brand new
 and has had approx 20-30 rds. fired max.
 I'm very grateful that no one was injured
 at the shooting range. Could not duplicate
 clean action & install new TA

Ammunition Information:

MC - Charge 230145 FL512/19105

Manufacturer: Remington

Type: Express Core-Lokt

Other (i.e. bullet weight/type, shot size, powder):

7mm 08 140gr. Core-Lokt PSP

Handload Information:

Powder Used:

Powder Weight:

Case/Hull Used:

Primer Used:

Bullet Type/Shot Size:

Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Remington Cleaning Kit

How often do you clean the bore? (Months or Number of rounds) Every 15-20 Rounds

How often do you clean the action? (Months or Number of rounds) None (New Gun)

How often do you clean the trigger assembly? (Months or Number of rounds) None (New Gun)

Brand of lubricant used: Rom - Oil

PS 7141

Date: 12/19/05

By: Fred Supry

FIREARM INSPECTION WORKSHEET

BACKGROUND

Customer name: Daniel L. Carbaugh

R.E. Number: 105358

Reason for inspection: FSR

FIREARM

Manufacturer: Rem Model: 7

Serial Number: 7763172 Date of Manufacture: 3/13/2001

Overall external condition: good

Barrel condition: ok

Receiver condition: ok

Stock condition: ok

Bolt/firing pin condition: ok

Trigger assembly condition:

Engagement: ok

Adjustments/alterations: -

Other: -

Headspace: -

Function evaluation:

(PS 7142)

Feeding: _____

Extraction/ejection: _____

Trigger pull: 5.5 lbs

Manual safety: OK

Test firing results (if applicable): _____

DISPOSITION

new TA clean action w/c - charge 230145

ADDITIONAL COMMENTS

Could not duplicate
no fault found.