

Remington Arms Co., Inc.
Product Service
Legal Case #:810

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
121572	12/8/2006	12/11/2006	12/11/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Mike	Kokonas	5027 Main Street	Lisle	IL	60532		H 312-803-6311 E mike_kokonas@rpsins.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4006 Fired on safe release Concern:1007 Altered Adjustments or Components Fired on Safe Release		Unknown	

12/12/06-correspondence from repair-gun fired when safety was released. wants this covered under M/600 recall.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
REMINGTON	CF/BA	600/308 WIN		53669 DM	9/1/1965

Date Purchased	Where Purchased	Accessories	Original Owner
		REAR PEEP SIGHT	N

CUST.CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c under recall						

Repair/Replacement Cost	Repair/Replacement Date
25.00	12/12/2006

12/12/06-replace TA at n/c under recall.lw

(PS 8203)

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/11/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	SET SCREWS ALTERED.TRIGGER ASSM HAS NOT BEEN UPDATED FROM RECALL.
Barrel	Description		18.5" 308 WIN VT
	Date Code		DM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End		

PS 8204

	Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	O/S
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		REAR PEEP SIGHT

(PS 8205)

CASE#
810DM 9/68
010
18.5"

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: Model 600		Serial Number: 53669	
Name: Mike Kokonas		Date of Purchase: 1967 - Unknown	
Address (no PO Boxes): 5027 Main Street			
City: Lisle		State: IL	Zip: 60552
Phone (Daytime): 312-803-6311		Fax: 312-803-6309	
E-mail Address: mike_kokonas@rpsins.com			
Please describe your problem: The Safety Mechanism is faulty. When the Safety is switched on and then switched off, the gun fires as if the trigger had been pulled. In checking your website this is a known problem that existed with the Model 600. I am asking that you repair or replace the mechanism so that the Safety works properly. I would like to request an Owners Manual for this rifle if that information is available for the firearm. The rifle was an inherited gift and I do not have any information on the firearm.			
2 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

PS 8206

RECEIVED
DEC 12 2006

Legal Notices



Serial Number:

53669

Model: 600



RE00121572

BY:.....

 Trig-set screws Acted.
 Trig. ASSM. has NOT been updated.
 replace TPA, check over, clean
 under seal at N/C

#280145

Repair Inquiry													
Repair Number: RE00121572	Serial: 53869 Model 600 Center Fire Caliber: 308 WIN	Repairman: Charles Swanson											
Verify Repair: High Priority		Status: Repairing 12/12/2006 8:25:04 AM											
Address Information													
Customer: <input checked="" type="radio"/> Received From		Return To: <input checked="" type="radio"/> Received From											
Name: MIKE KOKONAS		MIKE KOKONAS											
Address 1: 5027 MAIN STREET		5027 MAIN STREET											
Address 2: <input type="text"/> PO Box: <input type="text"/>		<input type="text"/> PO Box: <input type="text"/>											
City: LISLE		LISLE											
State: IL Zip Code: 60532 Country: US		State: IL Zip Code: 60532 Country: US											
FFL: <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>													
Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing									
Problems Reported <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10%;">Code</th> <th style="width: 80%;">Desc</th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>M123</td> <td>FORWARD TO PRODUCT SE</td> <td></td> </tr> </tbody> </table>		Code	Desc		M123	FORWARD TO PRODUCT SE		Repair Notes <div style="border: 1px solid black; padding: 5px; min-height: 100px;"> Replaced trigger assb. and cleaned also testing for you. We are unable to repair front sight for the parts are obsolete. </div>					
Code	Desc												
M123	FORWARD TO PRODUCT SE												
Problems Found <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10%;">Code</th> <th style="width: 80%;">Desc</th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>M127</td> <td>TRIGGER PULL IS OUT OF F</td> <td></td> </tr> <tr> <td>M238</td> <td>CLEAN & INSPECT (SAFETY)</td> <td></td> </tr> </tbody> </table>		Code	Desc		M127	TRIGGER PULL IS OUT OF F		M238	CLEAN & INSPECT (SAFETY)		Repairman's Comments <div style="border: 1px solid black; height: 50px;"></div> CSR Comments <div style="border: 1px solid black; height: 50px;"></div>		
Code	Desc												
M127	TRIGGER PULL IS OUT OF F												
M238	CLEAN & INSPECT (SAFETY)												
Repair Search		Refresh		Close									

PS 8207

Remington Arms Co., Inc.
Product Service
Legal Case #:1010

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
124790	2/7/2007	1/22/2007	2/9/2007	1/19/2007			

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Steve	Morrissey	3925 Cody Cir	West Des Moines	IA	50265		H 505-224-9482 W 515-362-2862 C 515-249-9482 E morrissey.steve@principal.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038 Could Not Duplicate Concern		Unknown	
C	Concern:1020 Fired on Bolt Opening			

The trigger pull settings have been altered and the rifle has never been updated.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243	20000	6744401	WY	8/30/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	WYOMING WHLSRS CASPER WYO	Scope base	U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Update per current
procedures

Repair/Replacement Cost	Repair/Replacement Date
100.00	2/9/2007

Rilfe has never been updated. Clean action and update per current procedures.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		2/9/2007
	Product Type		RF
	Action Type		A

	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	Unable to get the gun to fire using the customer method unless a finger was inside the trigger guard and moved the trigger during taking the safety off while trying to lift the bolt handle. The trigger settings had been altered and the rifle had not
Barrel	Description		M/600 243 caliber 18 inch
	Date Code		WY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Std. 600 style
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	0.06
	Notch	Slightly Worn; Functioning	Good free movement of the sear.
		Slightly Worn;	PS 8209

Trigger	Condition	Functioning	
	Pull	---Select---	3.0 lbs
	Altered	True	
Non-Remington Components	Description		Scope base

(PS 8210)

124790

1010

January 29, 2007

Included is the Model 600 that has malfunctioned for your inspection.

The gun has worked fine until January 19th 2007 when the following occurred:

- While pushing the safety to the off position and simultaneously lifting the bolt the rifle fired.
- At no time was there any contact with the trigger by my hand or fingers.
- The magazine was full of live rounds
- The chamber had a live round in it during this action
- The bolt appeared to be partially up when it fired
- It was as if the safety acted as the trigger release

I am returning the rifle to be reviewed by your staff and determine what will resolve the problem. Please contact me to let me know the outcome.

My information is listed below:

- Steve Morrissey
3925 Cody Cir.
West Des Moines, Iowa 50265
- Phone Contact
Home: 515 224 9482
Cell: 515 249 9482
Work: 515 362 2862
- Email Address:
Morrissey.steve@principal.com
- Rifle Information - .243
Serial Number - 6744401
Model 600 Remington - Mohawk

Could not duplicate concern
Aftered adjustments. Rifle
never updated -
Update per current
procedures etc.

FLS 2/9/2007

From: Supry, Fred L. [mailto:Fred.Supry@remington.com]

Sent: Monday, January 22, 2007 12:29 PM

To: Morrissey, Steve

Subject: RE: Model 600 Remington Malfunction

1/22/2007

RECEIVED
FEB 12 2007

BY: *[Signature]*

Steve,

Send the rifle in to my attention, we will check it out. Please include a note inside the shipping box with your name, address, telephone number, and a brief description of the incident, include the date of incident for our records. Make sure you record the serial number before sending it in, that way if you can to check the status we can search using the serial number.

If it has a scope please remove it we don't want the scope damaged in transit.

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company

(PS 8211)

14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
Fax: 315-895-3661
e-mail: fred.supry@remington.com

From: Morrissey, Steve [mailto:Morrissey.Steve@principal.com]
Sent: Monday, January 22, 2007 12:34 PM
To: Supry, Fred L.
Cc: Morrissey, Steve
Subject: Model 600 Remington Malfunction

Fred, last week I was using a Remington model 600 .243 and **upon raising the bolt handle while sliding the safety to the off position the gun fired**. My finger was not even on the trigger. I have had this gun for several years with little use; it has never done this before. I had it looked over by a very good gunsmith just last year while doing some stock work and he tested the trigger and safety with no misfires even when jarred. I would like to have it repaired and the bolt or safety replaced if they are not functioning. What are my next steps?

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefler Avenue
Ilion, NY 13357

Phone: 315-895-3606
Fax: 315-895-3661
e-mail: fred.supry@remington.com

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(PS 8212)

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(PS 8213)

Remington Arms Co., Inc.
Product Service
Legal Case #:539

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
119464	10/27/2006	10/30/2006	10/30/2006				

Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Paul	Skiles	HcR 79 Box 8	Cuba	NM	87013		H 505-731-2341 E paulskiles@juno.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4080 Other - Unspecified or Undetermined - fired when bolt closed Ammunition Concern:1008 Fired on Bolt Closing		Unknown	
C				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	600/222 REM	20000	A6219012	RZ	11/4/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	CROWN DIST ALBUQUERQUE N M	SCOPE BASE	U			

CUST.CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

REMINGTON/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA, check over completely clean at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	25.00	10/27/2006				

charge 230145.

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/30/2006
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIGGER ASSM HAS NOT BEEN UPDATED

(PS 8214)

Barrel	Description		18.5" 222 REM
	Date Code		RZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/600 BOLT LOCK SAFETY
Sear	Function	Worn; Functioning	
	Lift	---Select---	.007
Tests	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Trigger	Feeding Test	False	
	Condition	Slightly Worn; Functioning	SAFETY WORKS SLUGGISH
	Pull	---Select---	S#
Non-Remington Components	Altered	False	
	Description		SCOPE BASE

(PS 8215)



Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: Mohawk 600		Serial Number: A6219012	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Paul Skiles		Date of Purchase: 1975 ?	
Address (no PO Boxes): HCR 79 Box 8			
City: Cuba		State: NM	Zip: 87013
Phone (Daytime): 505-731-2341		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) paulskiles@juno.com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: I bought this rifle when I was a boy. I used it for about 15 years and got along fine with it. Suddenly, it began to fire at times after the bolt was closed. Sometimes it would happen right away; sometimes it would happen after some time elapsed. I put the rifle away and haven't used it for about 10 years. I recently read that this rifle was at the center of some legal controversy and that the problem could be fixed by returning it to the factory for repair. I would appreciate your help. Thanks <i>could not duplicate concern TPA. Assm. has not been updated. replace TPA, check over completely clean AT N/C #230145</i>			
1 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Primer Used:		Reloader Used:	

Serial Number:

A6219012

Model: 600 MOHAWK



RE00119464

(PS 8216)

Brand of cleaning solution used: _____

How often do you clean the bore? (Months or Number of rounds) _____

How often do you clean the action? (Months or Number of rounds) _____

How often do you clean the trigger assembly? (Months or Number of rounds) _____

Brand of lubricant used: _____

How often do you lubricate the bore? (Months or Number of rounds) _____

How often do you lubricate the action? (Months or Number of rounds) _____

How often do you lubricate the trigger assembly? (Months or Number of rounds) _____

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) _____

What were the services performed?) _____

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.