

Remington Arms Co., Inc.

Product Service

Legal Case #:962

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 124273 | 1/26/2007   | 1/26/2007       | 1/30/2007   |               |         |     | X        |

## Customer Information

| Type     | First Name | Last Name | Street       | City        | State | Zip   | Age | Contact        |
|----------|------------|-----------|--------------|-------------|-------|-------|-----|----------------|
| Reporter | Ivan       | McDougal  | Rt 12 Box 72 | Alder Creek | NY    | 13301 |     | H 315-831-4181 |

## Incident Information

| Claims | Codes                                            | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------------------------------------------|-------------|-------------------|----------------|
| PI     |                                                  |             |                   |                |
| PD     | Cause:4015 Improper Maintenance                  |             | Unknown           |                |
| S      | Fires on safe Concern:1007 Fired on Safe Release |             |                   |                |
| C      |                                                  |             |                   |                |

1/30/07-correspondence from repair-Cust wants safety fixed, fires on safe release.lw

## Firearm Information

| Mfg.           | Type            | Model/Ga.        | SKU            | Serial  | Bbl. | DOM      |
|----------------|-----------------|------------------|----------------|---------|------|----------|
| REMINGTON      | CF/BA           | 788/308 WIN      |                | 6017919 | DS   | 9/1/1969 |
| Date Purchased | Where Purchased | Accessories      | Original Owner |         |      |          |
|                |                 | SCOPE,RINGS,BASE | U              |         |      |          |

CONCERN:FIRES ON SAFE

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/788/CF/BA

| Settlement    | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Repair at n/c |                         |                         |               |                 |                |               |
|               | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|               | \$25.00                 | 1/30/2007               |               |                 |                |               |

1/30/07-Repair at n/c as gesture of goodwill.lw

Examination[REMINGTON/CF/BA]

| Part        | Sub-Part     | Code     | Comment                                                                                                      |
|-------------|--------------|----------|--------------------------------------------------------------------------------------------------------------|
| Examination | Examiner     |          | B.TRAVIS                                                                                                     |
|             | Exam Date    |          | 1/26/2007                                                                                                    |
|             | Product Type |          | RF                                                                                                           |
|             | Action Type  |          | A                                                                                                            |
|             | Assigned To  |          | F.SUPRY                                                                                                      |
|             |              | Improper | TRIGGER ASSM PIN HAS LOOSENED FROM THE TRIGGER ASSM AND STUD MOUNT. As received the trigger assembly pin was |

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=962&amp;Type=Case

2/1/2007

PS 8621

|           |                        |                            |                                                                                                                                          |
|-----------|------------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| Cause     | 4015                   | Maintenance                | sticking out the side of the housing. When the trigger was pulled with the safety off it would rock the housing back out of position and |
| Barrel    | Description            |                            | 22" 308 WIN                                                                                                                              |
|           | Date Code              |                            | DS                                                                                                                                       |
|           | Bore Plugged           | False                      |                                                                                                                                          |
|           | Bulged                 | False                      |                                                                                                                                          |
|           | Fired                  | False                      |                                                                                                                                          |
|           | Fired while Obstructed |                            |                                                                                                                                          |
|           | Muzzle/Crown Condition | Slightly Worn; Functioning |                                                                                                                                          |
| Bolt      | Firing Pin             | Slightly Worn; Functioning |                                                                                                                                          |
|           | Shroud                 | Slightly Worn; Functioning |                                                                                                                                          |
|           | Face                   | Slightly Worn; Functioning |                                                                                                                                          |
|           | Handle                 | Slightly Worn; Functioning | FINISH WORN                                                                                                                              |
|           | Stop                   | Slightly Worn; Functioning |                                                                                                                                          |
| Extractor | Condition              | Slightly Worn; Functioning |                                                                                                                                          |
|           | Cut Condition          | Slightly Worn; Functioning |                                                                                                                                          |
|           | Ext/Eject Test         | False                      |                                                                                                                                          |
| Locking   | Block Condition        | ---Select---               |                                                                                                                                          |
|           | Lug Condition          | Slightly Worn; Functioning |                                                                                                                                          |
|           | Notch Condition        | ---Select---               |                                                                                                                                          |
| Magazine  | Condition              | Missing                    |                                                                                                                                          |
|           | Box Condition          | Slightly Worn; Functioning |                                                                                                                                          |
| Overall   | Exterior Condition     | Worn; Functioning          | METAL MARRED                                                                                                                             |
|           | Stock Condition        | Slightly Worn; Functioning |                                                                                                                                          |
|           | Fore End Condition     | ---Select---               |                                                                                                                                          |
| Receiver  | Condition              | Slightly Worn; Functioning |                                                                                                                                          |
|           | Bulged                 | False                      |                                                                                                                                          |
| Safety    | Description            |                            | STANDARD M/788 BOLT ACTIVATED SAFETY                                                                                                     |
|           | Function               | Slightly Worn; Functioning |                                                                                                                                          |
| Sear      | Lift                   | ---Select---               | N/A                                                                                                                                      |
|           | Notch                  | Slightly Worn; Functioning |                                                                                                                                          |
|           | Test Fired             | False                      |                                                                                                                                          |

|                          |              |                                   |                                                                                   |
|--------------------------|--------------|-----------------------------------|-----------------------------------------------------------------------------------|
| Tests                    | Feeding Test | False                             |                                                                                   |
| Trigger                  | Condition    | Slightly Worn;<br>Not Functioning | LOOSE ON STUD MOUNT (O/S TRIGGER ASSM)O/S is old style<br>TRIGGER ASSM VERY DIRTY |
|                          | Pull         | ---Select---                      | 4#                                                                                |
|                          | Altered      | False                             |                                                                                   |
| Non-Remington Components | Description  |                                   | SCOPE,RINGS,BASE                                                                  |

njs# 284 188 486

Receipt Of Firearm(s) Delivered to the Plant for Repair  
Firearm Checked For Live Ammunition ☒

File 003483

Delivery Date 1/25/07CASE  
962

Attn Carl

Customer Name (Print) Tyvan McDanielAddress Alden Creek Rd Box 72 State NY Zip 12301Phone Number (315)- 831-4181Fireman Description Model 788 Cal./Ga. 308  
Serial Number 6017919Stock/ Fore-end Condition circle the description  
(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition \_\_\_\_\_

Metal Condition circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition \_\_\_\_\_

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel ) Barrel length \_\_\_\_\_List additional accessories IE Scope, Sling, Gun case and description;TascoCustomer request: softy lined - Fines on safeReturn Process Return to Clark St. Ent. ☒ Return via UPS ☐

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature Tyvan McDaniel Date 1/25/07

person delivering firearm

Signature B. A. [Signature] Date 1/25/07

security officer

Signature [Signature] Date 1/25/07

arms service / CSR

Improper  
Maintenance  
Repair w/c as  
gestured good will  
FLS  
1/26/2007

Customer Pick Up Verification

I have received the above described firearm to the  
fully possess a firearm in New York State.Date 1/25/07  
same who deliveredDate 1/25/07  
ing the firearm

( PS 8624 )

**Dominion**Serial  
Number:

6017919

Model: 788



RE00124273

# Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

## Repair Inquiry

Repair Number: **RE00124273**

Serial: 6017919 Model: 788 Center Fire Caliber:  
308 WIN W/SCOPE

Repairman:

Carl Cotton

[Verify Repair](#)

Status:

Shipped 1/31/2007 9:01:57 AM

### Address Information

Customer:

☒ Received From

Return To:

☐ Received From

Name: **IVAN MCDUGAL**

**IVAN MCDUGAL**

Address 1: **RT12 BOX 72**

**RT12 BOX 72**

Address 2:

PO Box:

PO Box:

City: **ALDER CREEK**

**ALDER CREEK**

State: **NY**

Zip Code: **13301**

Country: **US**

State: **NY**

Zip Code: **13301**

Country: **US**

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

#### Problems Reported

| Code | Desc                  |
|------|-----------------------|
| M123 | FORWARD TO PRODUCT SE |
| M992 | FIRES ON SAFE         |

#### Problems Found

| Code | Desc          |
|------|---------------|
| M992 | FIRED ON SAFE |

#### Repair Notes

Pin out of position and had the old style trigger assy. Replaced trigger assy. with a good used

#### Repairman's Comments

#### CSR Comments

[Repair Search](#)

[Refresh](#)

[Close](#)

PS 8625

BARBER - Kinzer PPS GAL RE0007717

BARBER - Kinzer PPS GAL RE0007717

Start 2 Micros... 3 Intern... Arms Ser... FullShot 97 Part Search... P-touch E... Microsoft... Serial Num... 97% 11:26 AM