File Number: 21871	
Last Name: ALDERMAN First Name: ALAN & LOGAN	
Street: 1001 GLENDALE ROAD City: GALAX	
State: VA Zip: 24333 Home Ph: 276-238-1481	
Work Ph: FATO	
Type Concern: PI PD P S Concern Code: 1025	8896 K. X.
Concern: UNEXPLAINED DISCHARGE - FOOT	
Cause Code: 4040. Cause: OTHER - UNEXAMINED	
Assigned To: SUPRY Classification: UND UNJ UNC UND J	ایمیزد اندر کرد اندر در م
Settlement Detail: \$0.00	
Date Opened Rem: Date Opened by P/S: 12/5/2005 Caliber: 243	
Date of Incident: Date Closed: Bullet Weight:	
Date to Analysis: Date from Analysis: Manufacturer: REM	
Model: 600 Serial: 43378 Date Code: Date Mfgd:	
RAMAC: 600 Litigation: PreLitigation: Obsolete:	
Custody: Comments: 12 year old Logan, had an accidental discharge of the firearm. Shooting his big toe off. It has been reattached, but unknown if it will take. Model 600 rifle was taken by the	
Time of Modification: 8:06:50 AM Fish & Game authorities. His father, Alan, will send the gun in once he gets it back. ARS label and letter sent 12/7/05. Medical bills are taken care of	
Date of Modification 12/13/2005	22.5 Sec.
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	35.4
	5.03

	Product Service Database	
	Arms Service #:	
	Last Name: ALderman	First Name: Allant \$ logAn
	City:	State: Zip:
	Home Phone: 276-238-1481	Work Phone:
	Product Type: $\overrightarrow{\mathbf{F}}$ $\overrightarrow{\mathbf{A}}$ $\overrightarrow{\mathbf{T}}$ $\overrightarrow{\mathbf{O}}$ Type of Concern: $\overrightarrow{\mathbf{PI}}$ $\overrightarrow{\mathbf{PD}}$ $\overrightarrow{\mathbf{P}}$ $\overrightarrow{\mathbf{S}}$	<u>C</u>
	Concern Code: 1025	Concern:
	Cause Code:4040Assigned To:5-prj	Cause: Unexamined
	Classification: <u>UND</u>	
	Settlement Detail:	
	Date Opened Rem.:	Date Opened PS: <u>12/5/05</u>
	Caliber: 243	
1	Date of Incident:	Date Closed:
	Bullet Weight: Date to Analysis: Date from Analysis:	
	Manufacturer: Model: Serial:43378	
	Date Code: Date Mfgd:	
	RAMAC: Litigation: Prelitigation: Custody: Comments:	Obsolete:
	12 yrold logan ha	d an accidental discharge
	of the Europe Cha	othis his bostoe oft, IT
	malel 600 rifle was 7	inken by the fish & grame Authorities
	His frather, Alan, will se	letter sent 12/2/05 Medical
	back. Als laber and	letter sent 12/7/05 Medical letter sent 12/7/05 Medical He pie takin care of (PS 8692) BARBER - Kinzer PPS GAL RE0007794
		BARBER - Kinzer PPS GAL RE0007794 🤍 🥖



07 December 2005

Alan Alderman 1001 Glendale Road Galax, VA 24333

RE: Firearm Accident Personal Injury

Dear Alan,

We were sorry to learn of the unfortunate incident that Logan experienced while enjoying a day of hunting. We certainly hope that the reattachment of his big toe works and that he has a speedy recovery. We were impressed that he is still anxious to be out enjoying the shooting sports. It is people like Logan that will be the future for all the firearms and ammunition companies.

As we discussed, I have enclosed an ARS label for you to return the rifle, once you get it back from the fish & game authorities, to my attention for examination and repair/updating as needed. When we have completed our examination we will contact you with our findings. Please put a copy of this letter inside the shipping box when you return the rifle. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly.

We understand that this was Logan's grandfather's rifle and it will have great sentimental value to him, so if it can be repaired and safe to have in the field we will do that at no charge. We apologize for the inconvenience that this incident has caused; but, look forward to being of service. If you have any questions feel free to contact me directly.

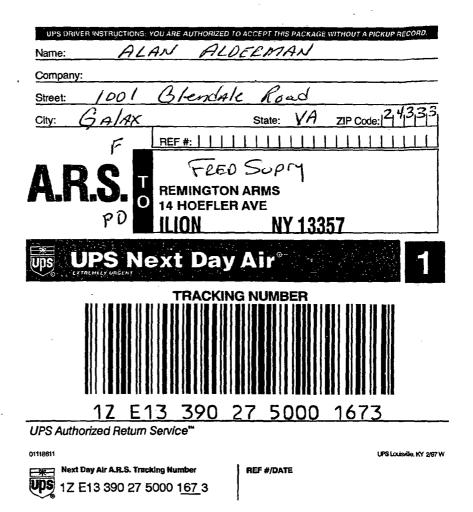
Sincerely,

Fred Supry, Manager Product Service and Law Enforcement Training Remington Arms Company 14 Hoefler Avenue Ilion, NY 13357

Phone: 315-895-3606 E-mail: fred.supry@remington.com

> Remington Arms Company, Inc. • 14 Hoefler Avenue • Ilion, NY 13357 Phone 315-895-3200 • www.remington.com

> > **BARBER - Kinzer PPS GAL RE0007795**



Product Service Database

Arms Service #:		/
Last Name: AL Street:	derman	First Name: Allan \$ logan
City:		State: Zip:
Home Phone: 27	6-238-1481	Work Phone:
Product Type: (Type of Concern:	E A T PI PD P	$\frac{\mathbf{O}}{\mathbf{S}}$ \mathbf{C}
Concern Code:	1025	Concern: Foot
Cause Code: Assigned To: Classification:	4040 UND	Cause: <u>Unexagamance</u>
Settlement Detail: Settlement Amount:		
Date Opened Rem.:		Date Opened PS: <u>12/5/05</u>
Caliber:	243	
Date of Incident:		Date Closed:
Bullet Weight: Date to Analysis: Date from Analysis: Manufacturer:		
Manufacturer: Model:	600	-
Serial:	43378	
Date Code: Date Mfgd:		
RAMAC:	<u></u>	•
Litigation:	Prelitigation:	Obsolete:
Custody: Comments:		

12 yr old LogAN had an accidental discharge of the firearm. Shooting his big toe off. IT has been reattached, but unknown if it will take. Matel 600 rifle was taken by the fish's grame Authorities His father, Alan, will send the gun in once he gets it back. Als label and letter sent 12/2/05 - medical back. Als label and letter sent 12/2/05 - Medical Rille are taken care of . (PS 8695



07 December 2005

Alan Alderman 1001 Glendale Road Galax, VA 24333

RE: Firearm Accident Personal Injury

Dear Alan,

We were sorry to learn of the unfortunate incident that Logan experienced while enjoying a day of hunting. We certainly hope that the reattachment of his big toe works and that he has a speedy recovery. We were impressed that he is still anxious to be out enjoying the shooting sports. It is people like Logan that will be the future for all the firearms and ammunition companies.

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We understand that this was Logan's grandfather's rifle and it will have great sentimental value to him, so if it can be repaired and safe to have in the field we will do that at no charge. We apologize for the inconvenience that this incident has caused; but, look forward to being of service. If you have any questions feel free to contact me directly.

Sincerely,

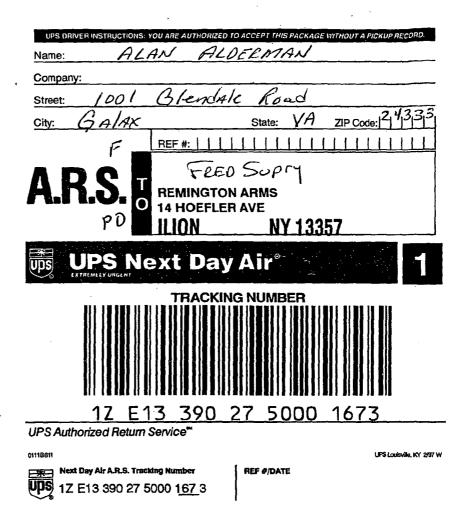
Fred Supry, Manager Product Service and Law Enforcement Training Remington Arms Company 14 Hoefler Avenue Ilion, NY 13357

Phone: 315-895-3606 E-mail: fred.supry@remington.com

> Remington Arms Company, Inc. • 14 Hoefler Avenue • Ilion, NY 13357 Phone 315-895-3200 • www.remington.com

> > **BARBER - Kinzer PPS GAL RE0007798**

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PS 8697

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Remington Arms Co., Inc. Product Service Legal Case #:1284

Case Information

RE#Date OpenedDate Opened(PS)Date ClosedIncident DatePre LitLitObsolete1294175/17/20075/18/20075/18/2007XCustomer Information

Evne Rusiness	First Last Name Name	Street Cit	y State Zip A	Age Con	tact
Reporter	Harry Butler G IV	217 East Charlton Sava Street	nna GA 31401	H 912-2 F flight014@	Ξ
Incident Information	n	· ·			
Claims	n Maria di Ang	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S Safety disengages too easily C	Cause:4040 Concern:1032	Other - Unspeci Undetermined - Firearms Safety not work properly		Unknown	
As received the trigg for the 600 updates Firearm Information	fls.	sitions had been	altered, and the ri	fle had never be	een sent in
Mfg. Remington	Type CF/BA	Model/Ga 600/350 REM		Serial Bb 32567 BN	
Date Purchased W					
CONCERN: SLIGH	TEST PRESSU	RE RELEASES	SAFETY		
Ammunition Inform Other Products Info Settlement					
	•	Remington/60	D/CF/BA		· .
Settlement Releas	se of Claims	Release Date	Reimbursen	Cash Settlemen	Reim. Ca Date Da t APV A
Update per				. ·	

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current procedures

Repair/Replacement Repair/Replacement Cost Date

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5/18/2007 Update according to the trigger assembly recall fls.

Examination[Remington/CF/BA]

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Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		5/18/2007
Examination	Product Type		RF
· ·	Action Type		Α
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
	Description		19 " 350 REM MAG
	Date Code		BM
	Bore Plugged	False	
· ·	Bulged	False]
Barrel	Fired	False	
	Fired while Obstructed		
•	Muzzle/Crown Condition	Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
•	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
· · · ·	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	

BARBER - Kinzer PPS GAL RE0007801

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	Ext/Eject Test	False	
	Block Condition	Select	า
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select]
	Exterior Condition	Worn; Functioning	
Overall	Stock Condition	Worn; Functioning]
	Fore End Condition	Select	
	Condition	Worn; Functioning	
Receiver	Bulged	False]
	Description		STANDARD M/600 BOLT LOCK SAFETY
Safety	Function	Worn; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	N/A
Sear	Notch	Slightly Worn; Functioning	
·		Test Fired	False
Feeding Test	Tests	False	
· . ·	Condition	Slightly Worn; Functioning	
Π	Pull	Select	3#
Trigger	Altered	Тгие	TRIGGER SET SCREWS ALTERE
· .	Sub-Assembly	Other Remington]

PS 8700

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Page 1 of 1

General Repair Form

1284



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

32567 Model Number: Serial Number: Name: **Date of Purchase:** 2 nav BUTLER 217 EAST CHARLTON Address (no PO Boxes): STROGT State: CA City: SAVANNAY Zip: 31401 917 238-4222 Phone (Daytime): Fax: E-mail Address: Flighto142gm411. Com 9637 A Please describe your problem: Thi coun ? RECALL Ren 100 WHEN SAFETY is UNCALOB SLICHTEST PASSONG FORWARD DISGNCACES SAFETY !!! Any REMINCTION SUCCESTIONS ? THANKS HARNY BUTLOR 500 characters left NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. IV WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. PS 8701 Remington Legal Notices 32567 TRig-set Schens Altened. TRIg. Assm. Not updarled. Nuphra TPA, checkoven completely, clean, under Tilig. Assm. Necroll Model: 60 AT N/L

230145

http://www.remington.com/support/repair services/general repair form.asp 5/14/2007 BARBER - Kinzer PPS GAL RE0007803

Arms Services Repair & Estimat le Add Repair Estimate Repair Exp Repair Inquiry	edite Repair, Inquiry, Repair,			stam Mariferiance , Help	
Repair Number: RE00129417 Veiify Repair Address Information, Customer Name: HARRY G BUTLER Address 1: 217 EAST CHARLTON STF Address 2: City: SAVANNA State: GA Zip Code: [31401 Contact / Conducn Contact / Conducn Date 5717/2007.8:23:C New	PO:Box Countly: US Problems	n Belum To HARRY G 217EAST CF SAVANNA State: GA Zip C FFL Estimate	BUTLER IARLTON STREET Rode: [3]40] Ide: [3]40] Itistory 7: Status	Country/US Shipping / Billing Current Status New	
571772007 8243 Update 571772007 8253 Update 571772007 8255 Expedite 571772007 8255 Expedite	valentds Repair inf	ormation change	InterFace Hod Estimate Sen Parts Received Passed Inspection Return As Received Has been Approved Finternal Repair	LLN Transfer:Number	
suppf 5/	18/2007 8/34 AM	ICAPS	NUM	SCRU	<u> 後に 君マッとい 0034 AT</u>

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				Remington		nc.					
					et Service						
				Legal C	ase #:1444						
Case Inform									.	• • •	Oheelste
RE#)pened	Date Opene		Pate Closed		Inciden	t Date	Pre Lit	Lit	Obsolete
131984		2007	8/6/200		8/7/2007						
	Information								_		
Туре	Business	First Name	Last Name	Street	City	State	Zip	Age		ntact	
Reporter		Snyder	Chapman	901 Carroll	St. Perry	GA	31069		H 478- F 478- E csnydercha	987-62	738
Incident In	formation										
Ch	aims			Codes				epair Est.	Medical Treatment		Medical Status
PI											
PD		Cause:4038	Could Not D	uplicate Concern							
S sending recall	g in for	Concern:102	5 Unexplained Position	Discharge - No N	Mention of S	Safety			Unknown		
С											
8/7/07-corr	respondence	from repair-rec	all-gun fired b	y itself. Info from	n our websit	e includ	ded.lw				
Firearm Inf	formation	from repair-rec		y itself. Info from	n our websit Model/Ga		ded.lw	U	Serial	Bbl.	DOM
	formation fg.	from repair-rec	Type CF/BA	y itself. Info from	··				Serial A6501680	Bbl. DO	
Firearm Inf	formation fg. ngton		Туре		Model/Ga		SK	00			DOM 9/16/1977
Firearm Inf Mi Remin	formation fg. ngton	w	Тур е CF/BA	ed	Model/G a 600/243		SK 2000	00			
Firearm Inf Mf Remin Date Pu	formation fg. ngton urchased	w	Туре CF/BA here Purchas	ed	Model/G a 600/243		SK 2000 Driginal	00			
Firearm Inf Mi Remin Date Pu	formation fg. ngton urchased on Informatio	W JERRYS S	Type CF/BA here Purchas PORT MONT	ed	Model/G a 600/243		SK 2000 Driginal	00			
Firearm Inf Mi Remin Date Pu Date Pu	formation fg. ngton urchased on Informatio lucts Informatio	W JERRYS S on - None Defin	Type CF/BA here Purchas PORT MONT	ed	Model/G a 600/243		SK 2000 Driginal	00			
Firearm Inf Mi Remin Date Pu Date Pu	formation fg. ngton urchased on Informatio lucts Informatio	W JERRYS S on - None Defin	Type CF/BA here Purchas PORT MONT	ed DALE PA	Model/G a 600/243	es (SK 2000 Driginal	00			
Firearm Inf Mi Remin Date Pu Date Pu	formation fg. ngton urchased on Informatio lucts Informa	W JERRYS S on - None Defin	Type CF/BA here Purchas PORT MONT ned	ed DALE PA	Model/Ga 600/243 Accessorie		SK 2000 Driginal U	00		DO	
Firearm Inf Mf Remit Date Pu Ammunitio Other Prodi Settlement	formation fg. ngton urchased on Informatio lucts Information	W JERRYS S on - None Defin ttion - None De	Type CF/BA here Purchas PORT MONT ned	ed DALE PA Remingtor	Model/Ga 600/243 Accessoria		SK 2000 Driginal U	00 Owner Cash	A6501680 Reim. Dat	DO	9/16/1977 Cash Date
Firearm Inf Mi Remin Date Pu Ammunitic Other Prod Settlement Settlem Replace T	formation fg. ngton urchased on Informatio lucts Information lucts Information lucts Information	W JERRYS S on - None Defin ttion - None De	Type CF/BA There Purchas PORT MONT med	ed DALE PA Remingtor Release Date air/Replacement Date	Model/Gz 600/243 Accessorie b/600/CF/BA Reimbu		SK 2000 Driginal U	00 Owner Cash	A6501680 Reim. Dat	DO	9/16/1977 Cash Date
Firearm Inf Mi Remin Date Pu Ammunitic Other Prod Settlement Settlem Replace T	formation fg. ngton urchased on Informatio lucts Information lucts Information lucts Information	W JERRYS S on - None Defin ttion - None De Release of Clair pair/Replacen	Type CF/BA There Purchas PORT MONT med	ed DALE PA Remingtor Release Date air/Replacement	Model/Gz 600/243 Accessorie b/600/CF/BA Reimbu		SK 2000 Driginal U	00 Owner Cash	A6501680 Reim. Dat	DO	9/16/1977 Cash Date

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		Supry
	Exam Date		8/6/2007
Examination	Product Type		RF
	Action Type		Α
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	Trigger assembly does not appear to have been altered. TA never updated.
	Description		Mohawk 600 18.5 inch 243 Win caliber
	Date Code		DO
	Bore Plugged	False	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1444&Type=Case

8/8/2007

• PrintDisplay

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	Bulged	False]
	Fired	False]
Barrel	Fired while Obstructed]	
	Muzzle/Crown Condition	Slightly Worn; Functioning]
	Firing Pin	Slightly Worn; Functioning]
	Shroud	Slightly Worn; Functioning]
Bolt	Face	Slightly Worn; Functioning]
	Handle	Slightly Worn; Functioning]
	Stop	Slightly Worn; Functioning]
	Condition	Slightly Worn; Functioning]
Extractor	Cut Condition	Slightly Worn; Functioning]
	Ext/Eject Test	False]
	Block Condition	Select]
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Magazine	Condition	Select	
	Box Condition	Slightly Worn; Functioning]
	Exterior Condition	Slightly Worn; Functioning]
Overall	Stock Condition	Slightly Worn; Functioning]
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False]
	Description		Cross bolt
Safety	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	not measured
Sear	Notch	Slightly Worn; Functioning	
		Condition	Slightly Worn; Functioning
Puli		Select	4.0 lbs.
Altered	Trigger	False	
Sub- Assembly		Other Remington	

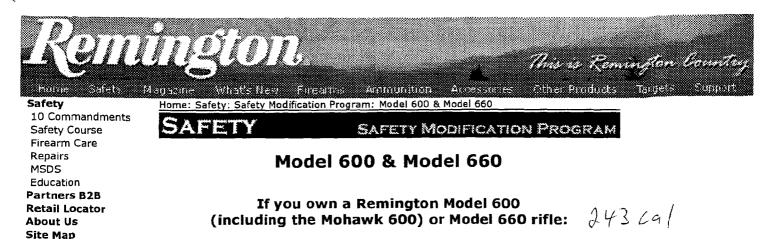
http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1444&Type=Case

(PS 8704

8/8/2007

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/	Rem	ingtor	L .
		pair Form	
	(NOTE: Please print and complete t	his form, and then include it wi	
	Model Number: Mohaw H. 600		16501680
	Name: Snyder Chapman	Date of Purchase:	
	Address (no PO Boxes): 901 (rich St.	
	City: Perry	State: Georgia	Zip: 31069
	Phone (Daytime): 478.987. 4994	Fax: 408.940	6738
	E-mail Address: CSnyderchapmar		
	Please describe your problem:		
	Recall & Gun field by 11	sdf	
	Additional Information: (Ammo ty	pe, brand, handload s	specifications, etc.)
	Additional Information: (Ammo ty Winchall 243	pe, brand, handload s	specifications, etc.)
		pe, brand, handload s	specifications, etc.)
		-m, contact the Repai	
	Winchall 243 NOTE: Prior to shipping your firea	rm, contact the Repai e. S IN YOUR FIREARM OR IN THE S L YOU MUST SEND SPENT SHEL	r Center for services GAME BOX WITH THE FIREARM. LS PLEASE SEND THEM IN A
	Winchaln 243 NOTE: Prior to shipping your fireau provided and estimated repair tim Warning: DO NOT SEND LIVE OR SPENT SHELL THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEE SEPARATE PACKAGE AND INCLUDE NAME, ADDRES	rm, contact the Repai e. S IN YOUR FIREARM OR IN THE S L YOU MUST SEND SPENT SHEL S (WTH ZIP CODE), TELEPHONE sending it. her damage in shipping and har not be returned.) vent loss or damage. cel Post. Remington is not resp	r Center for services SAME BOX WITH THE FIREARM. LS PLEASE SEND THEM IN A AND MODEL AND SERIAL adding. Preferably,
	Winchala 243 NOTE: Prior to shipping your fireau provided and estimated repair tim WARNING: DO NOT SEND LIVE OR SPENT SHELL THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEE SEPARATE PACKAGE AND INCLUDE NAME, ADDRES NUMBER OF YOUR FIREARM. E: Record the serial number of your firearm before E: Pack your firearm for safety and to prevent furth ship in a firearm box. (Note: Original boxes may E: Remove all accessories from your firearm to pre E: Ship your INSURED firearm by either UPS or Par damage or loss during shipment, so you may ele	TM, CONTACT THE REPAI e. S IN YOUR FIREARM OR IN THE S L YOU MUST SEND SPENT SHEL S (MTH ZIP CODE), TELEPHONE sending it. her damage in shipping and har not be returned.) vent loss or damage. cel Post. Remington is not resp ct to purchase insurance from	r Center for services SAME BOX WITH THE FIREARM. LS PLEASE SEND THEM IN A AND MODEL AND SERIAL Indling. Preferably, nonsible for your carrier.
CI	Winchala 243 NOTE: Prior to shipping your fireau provided and estimated repair tim WARNING: DO NOT SEND LIVE OR SPENT SHELL THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEE SEPARATE PACKAGE AND INCLUDE NAME, ADDRES NUMBER OF YOUR FIREARM. E: Record the serial number of your firearm before E: Pack your firearm for safety and to prevent furth ship in a firearm box. (Note: Original boxes may E: Remove all accessories from your firearm to pre E: Ship your INSURED firearm by either UPS or Par damage or loss during shipment, so you may ele	TM, CONTACT THE REPAI e. S IN YOUR FIREARM OR IN THE S L YOU MUST SEND SPENT SHEL S (MTH ZIP CODE), TELEPHONE sending it. her damage in shipping and har not be returned.) vent loss or damage. cel Post. Remington is not resp ct to purchase insurance from	r Center for services SAME BOX WITH THE FIREARM. LS PLEASE SEND THEM IN A AND MODEL AND SERIAL Indling. Preferably, nonsible for your carrier.
CIE UG O	Winchala 243 NOTE: Prior to shipping your fireau provided and estimated repair tim WARNING: DO NOT SEND LIVE OR SPENT SHELL THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEE SEPARATE PACKAGE AND INCLUDE NAME, ADDRES NUMBER OF YOUR FIREARM. E: Record the serial number of your firearm before E: Pack your firearm for safety and to prevent furth ship in a firearm box. (Note: Original boxes may E: Remove all accessories from your firearm to pre E: Ship your INSURED firearm by either UPS or Par damage or loss during shipment, so you may ele	TM, CONTACT THE REPAI e. S IN YOUR FIREARM OR IN THE S L YOU MUST SEND SPENT SHEL S (MTH ZIP CODE), TELEPHONE sending it. her damage in shipping and har not be returned.) vent loss or damage. cel Post. Remington is not resp ct to purchase insurance from	r Center for services SAME BOX WITH THE FIREARM. LS PLEASE SEND THEM IN A AND MODEL AND SERIAL Indling. Preferably, nonsible for your carrier.
CIE UG Q	Winchala 2.43 NOTE: Prior to shipping your fireau provided and estimated repair tim WARNING: DO NOT SEND LIVE OR SPENT SHELL THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEE SEPARATE PACKAGE AND INCLUDE NAME, ADDRES NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before :: Pack your firearm for safety and to prevent furth ship in a firearm box. (Note: Original boxes may :: Remove all accessories from your firearm to pre :: Ship your INSURED firearm by either UPS or Par	TM, CONTACT THE REPAI e. S IN YOUR FIREARM OR IN THE S L YOU MUST SEND SPENT SHEL S (MTH ZIP CODE), TELEPHONE sending it. her damage in shipping and har not be returned.) vent loss or damage. cel Post. Remington is not resp ct to purchase insurance from	r Center for services SAME BOX WITH THE FIREARM. LS PLEASE SEND THEM IN A AND MODEL AND SERIAL Indling. Preferably, nonsible for your carrier.

Remington.com Safety



All Remington Model 600 and Model 660 rifles were manufactured with a bolt-lock mechanism and are subject to this bolt-lock Safety Modification Program. These models were discontinued in 1979. Please see Important Safety Notice regarding the 1979 recall below. If you participate in the current Safety Modification Program, your firearm will be cleaned and inspected for proper functioning by a qualified gunsmith. Once the condition of your firearm has been assessed, you will be notified of one of the following:

- Your rifle's trigger assembly is otherwise in good operating condition and the gunsmith will proceed to physically remove the bolt-lock feature so that your firearm can be loaded and unloaded while the safety remains in the "S" or "On Safe" position; or
- Your rifle's trigger assembly is found to be in an unsatisfactory or potentially unsafe operating condition because of any number of factors, including wear, alteration or maintenance. The entire trigger assembly will be replaced with a new factory trigger assembly, which does not incorporate a bolt-lock mechanism.

The cost, if any, to you for participating in the bolt-lock Safety Modification Program will depend upon whether your Model 600 or 660 rifle was previously repaired under a 1979 recall program.

IMPORTANT SAFETY NOTICE:

In 1979, Remington instituted a recall for Model 600 and 660 rifles made before February, 1975, because, under certain circumstances, the safety and trigger could be manipulated in a way that could result in an accidental discharge. Under the 1979 recall program, owners of the affected rifles could return their guns for installation of a new trigger assembly at no charge. Since 1979, thousands of the affected firearms have been serviced under the 1979 recall and received new trigger assemblies.

How can you tell if your Model 600 or 660 rifle was subject to the 1979 recall, and whether it was repaired as part of that program?

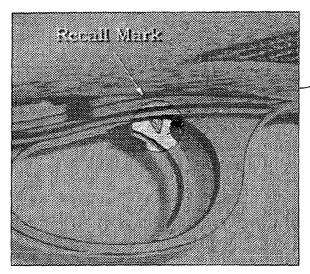
- PS 8706
- Model 600 and 660 rifles except those with a serial number beginning with an "A" before the serial number - were subject to

Con

rageioro

the 1979 recall.

• Each Model 600 and 660 rifles repaired under the 1979 recall has a "V" (approximately 1/4 inch high) stamped on the left side of the trigger below the receiver line. These replacement trigger assemblies included the bolt-lock feature.



I have this Anodel. 1, 308 cal. that has the V Storped.

If you own a Model 600 or 660 rifle that was subject to the 1979 recall, does the current bolt-lock Safety Modification Program affect you?

- If your Model 600 or 660 rifle was subject to the 1979 recall but was never repaired as part of that recall, then a new trigger assembly without a bolt-lock feature will be installed. This change will be made at no cost to you.
- If your Model 600 or 660 rifle was repaired as part of the 1979 recall, or it was not subject to the 1979 recall, you may have the bolt-lock removed at a total cost of \$20, plus tax. You will also receive a rebate coupon good for up to \$20 towards the purchase of any Remington safety product, including gun locks, hearing and eye protection and gun safes.

How to participate in the Safety Modification Program:

- 1. Complete the General Repair Form and
- 2. Send or deliver your firearm and the completed repair form to either:
 - a) A Remington Authorized Repair Center; or
 - b) Ship your firearm to the Remington factory at:

Remington Arms Company, Inc. Ilion Firearms Plant Attention: BL Safety Program 14 Hoefler Avenue Ilion, NY 13357

(PS 8707

http://www.romington.com/Safety Modification Program/600 660 asp

Remington.com Safety

Remington will bill or arrange for payment once your firearm is received and evaluated.

CAUTION: It is your responsibility to comply with all laws and regulations regarding transportation or shipping of your firearm. Absolutely no ammunition should be packaged with the firearm whether loaded in the firearm itself or included in the shipping container. The firearm should be transported only in a completely unloaded condition.

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www.remington.com

www.remington.com www.remingtonle.com www.remingtonmilitary.com www.remingtontd.com www.remingtonpmpd.com www.rempac.org

This gun fired by Haplf one day While my son was hunding.

PS 8708

Retail Locator

About Us

Remington Safety Modification Program - Model 600 & 660

Romi home say	Request a Catalog Partr	ners Retail Locator
	Home > Safety > Safety Center > Safety Modification Program > Models 600 & 660	
Safety	Safety Modification Program	Remi
Safety Center	Remington Model 600 & 660	
10 Commandments	If you own a Remington Model 600 (including the Mohawk 600) or Model	
Online Courses	660 rifle:	1997 1999 1999 1999 1999 1999 1999 1999
MSDS	All Remington Model 600 and Model 660 rifles were manufactured with a bolt-	
Education	lock mechanism and are subject to this bolt-lock Safety Modification Program. These models were discontinued in 1979. Please see Important Safety Notice	Download The
	regarding the 1979 recall below. If you participate in the current Safety	
	Modification Program, your firearm will be cleaned and inspected for proper fun	ictioning by a qualifi
	the condition of your firearm has been assessed, you will be notified of one of th	e following:
Request a Catalog		141
Partners	 Your rifle's trigger assembly is otherwise in good operating condition and the proceed to physically remove the bolt-lock feature so that your firearm can b 	•
Online Help Center	unloaded while the safety remains in the "S" or "On Safe" position; or	

 Your rifle's trigger assembly is found to be in an unsatisfactory or potentially unsafe operating condition because of any number of factors, including wear, alteration or maintenance. The entire trigger assembly will be replaced with a new factory trigger assembly, which does not incorporate a bolt-lock mechanism.

The cost, if any, to you for participating in the bolt-lock Safety Modification Program will depend Model 600 or 660 rifle was previously repaired under a 1979 recall program.

IMPORTANT SAFETY NOTICE:

In 1979, Remington instituted a recall for Model 600 and 660 rifles made before February, 197 certain circumstances, the safety and trigger could be manipulated in a way that could resu discharge. Under the 1979 recall program, owners of the affected rifles could return their guns for i trigger assembly at no charge. Since 1979, thousands of the affected firearms have been servic recall and received new trigger assemblies.

How can you tell if your Model 600 or 660 rifle was subject to the 1979 recall, and whether it was that program?

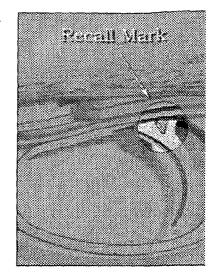
- Model 600 and 660 rifles except those with a serial number beginning with an "A" before the serial number were subject to the 1979 recall.
- Each Model 600 and 660 rifles repaired under the 1979 recall has a "V" (approximately 1/4 inch high) stamped on the left side of the trigger below the receiver line.

PS 8709

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Remington Safety Modification Program - Model 600 & 660

These replacement trigger assemblies included the boltlock feature.



If you own a Model 600 or 660 rifle that was subject to the 1979 recall, does the current bolt-lock Program affect you?

- f your Model 600 or 660 rifle was subject to the 1979 recall but was never repaired as part of that rec trigger assembly without a bolt-lock feature will be installed. This change will be made at no cost to y
- If your Model 600 or 660 rifle was repaired as part of the 1979 recall, or it was not subject to the 197: have the bolt-lock removed at a total cost of \$20, plus tax. You will also receive a safety redemption complete and submit in order to receive a free blaze orange hat (one hat per certificate).

How to participate in the Safety Modification Program

- 1. Complete the General Repair Form and
- 2. Send or deliver your firearm and the completed repair form to either: a) A Remington Authorized Repair Center; or
 - b) Ship your firearm to the Remington factory at:

Remington Arms Company, Inc. Ilion Firearms Plant Attention: BL Safety Program 14 Hoefler Avenue Ilion, NY 13357

Remington will bill or arrange for payment once your firearm is received and evaluated.

CAUTION: It is your responsibility to comply with all laws and regulations regarding transportation firearm. Absolutely no ammunition should be packaged with the firearm whether loaded in the firear in the shipping container. The firearm should be transported only in a completely unloaded condition

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BARBER - Kinzer PPS GAL RE0007812

General Repair Form



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number:	Serial Number:	
Name:	Date of Purchase:	
Address (no PO Boxes):		······································
City:	State:	Zip:
Phone (Daytime):	Fax:	
E-mail Address:		
Please describe your problem:	· · · · · · · · · · · · · · · · · · ·	
500 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center	for services provided and estima	ated repair time.
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN N FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADD SERIAL NUMBER OF YOUR FIREARM. Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or di Ship your INSURED firearm by either UPS or Parcel Post. Rei during shipment, so you may elect to purchase insurance from	I FEEL YOU MUST SEND SPEN DRESS (WITH ZIP CODE), TELE shipping and handling. Preferabl amage. mington is not responsible for da	IT SHELLS PLEASE SEND EPHONE AND MODEL AND y, ship in a

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PS 8711) }

General Repair Form



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number:	Serial Number:	
Name:	Date of Purchase:	
Address (no PO Boxes):		
City:	State:	Zip:
Phone (Daytime):	Fax:	
E-mail Address:		
Please describe your problem: 500 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, AD SERIAL NUMBER OF YOUR FIREARM. Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or d Ship your INSURED firearm by either UPS or Parcel Post. Re during shipment, so you may elect to purchase insurance from	YOUR FIREARM OR IN THE SA J FEEL YOU MUST SEND SPEN DRESS (WITH ZIP CODE), TEL shipping and handling. Preferabl amage. mington is not responsible for da	ME BOX WITH THE NT SHELLS PLEASE SEND EPHONE AND MODEL AND y, ship in a

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PS 8712

PS 8713

C. Snyder Chapman, C.P.A. 901 Carroll Street Perry, GA 31069

Remington Arms Company, Inc. Ilion Firearms Plant Attention: BL Safety Program 14 Hoefler Avenue Ilion, NY 13357

Repair Induitivy Serial: A6501580: Model 600: M0HAWK. Center Repairman Verify Repair Serial: A6501580: Model 600: M0HAWK. Center Repairman Verify Repair Serial: A6501580: Model 600: M0HAWK. Center Repairman Address: Information Status New 9/3/2007.11:39:59 PM Address: Information Customer. C Received From Return 1o. Customer. C Received From Return 1o. C Received From Name: SNYDER CHAPMON SNYDER CHAPMON Address: 1: 901 CARROLL STREET 901 CARROLL STREET Address: 2: PO Box: PERRY State: GA Zip Code: [31069 Country US State: GA Zip Code: [31069 Country US FFL FEL Status Status Contact// Condition Problems Estimate History / Status Shipong / Billing	
Veilly/Repair Fire*Calible: 243 WIN Produced: 09/16/1977 Status New 8/3/2007.1:39:59 RM Address Information Customer @ Received From Return To Name: SNYDER CHAPMON SNYDER CHAPMON Address 1 901 CARROLL STREET 901 CARROLL STREET Address 2 PO Box PERRY City PERRY PERRY State GA Zip Code: FFL FFL	
Customer P. Raceved From Return To C. Received From Name: SNYDER CHAPMON SNYDER CHAPMON Address 1 901 CARROLL STREET Address 2: PO Boxs City: PERRY State: GA Zip Code: 9105 State: GA	
Address 1: 901 CARROLL STREET Address 2:	
Addiess 2: PO Box: PO Box: PERRY State: GA Zip Code: 31069 Country: US State: GA Zip Code: 31069 Country: US FFL FL	
State GA Zip Code 31069 County US State GA Zip Code 31069 County US FFL	
Date User ID Desc1 Desc2 Stripping Hold New	
17/31/2007/10/29: skinnerti Repair Added 17/31/2007/12/05 ArmEmail Repair Received CSNYDERCHAPMAN@V CSNYDERCHAPMANWV CSNYDERCHAPMANWV CSNYDERCHAPMANWV CSNYDERCHAPMANWV CSNYDERCHAPMANWV CSNYDERCHAPMANWV CSNYDERCHAPMANWV CSNYDERCHAPMANWV<	
18/3/2007/1391E valentds Repair information change	
8/3/2007/15057 valentds From Check In To: To: February Series for upper Model ETCL in Sector Sector Content Location	
Image: Second secon	
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RepairSearch Close	
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БТОИ 2010 ОТПИТИТИТУТСКИ САРТИИ. В СЛИВОВИ СКАТО СИ ВИЛИСКИ И ОВ СОВЕТИИ. В СОВЕТИИ. В СОВЕТИИ. В СОВЕТИИ. В С	
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PS 8714

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Examination[Remington/CF/BA]

				Remington Arms Co	Inc					
				Product Servic						
				Legal Case #:12						
Case Information	ation									
RE# 128627	Date Ope 4/30/20		Date Opened(PS 5/1/2007	5) Date Clo 5/1/200		nt Date	P	re Lit	Lit	Obsolete
Customer In	formation									
Туре	Business	First Name	Last Name	Street	City	State	Zip	Age	C	Contact
Reporter	Gun World			429 S Main St Box 20	Harrisville	PA	16038	5	W 72	4-735-4490
Incident		David	Frisk	115 Stamm Rd	Slippery Rock	РА	16057	,	H 72	4-735-4496
Incident Info	rmation									
	Claims		C	Codes	Repair Est.	Medi	cal Tre	atment	t Me	dical Statu
PI										
PD				proper Maintenance			Unknov	un		
S		(Concern:1008 Fi	red on Bolt Closing			UIKIIO	r#11		
C Fires	when bolt is c	closed								
5/2/07-corres	spondence fro	m repair-gun f	ires when bolt is	closed.lw						
Firearm Info	rmation									
Μ	lfg.	1	уре	Model/Ga.	SKI	J	S	erial	Bbl.	DOM
	ington	-	F/BA	600/243 WIN			2	9925	BW	1/1/1972
Date Pu	urchased	Where	Purchased	Accessories	Original	Owner				
CONCERN:	FBC				. U					
Ammunition	Information -	- None Defined								
Other Produc	ets Informatio	n - None Defin	ed							,
Settlement										
				Remington/600/CF	7/ B A					
Settle	ment	Release of	Claims	Release Date	Reimbursement	Ca: Settle			. Date PV	Cash Date APV
Replace TA rec									- •	144 1
		Repair/Repla		pair/Replacement [,]						
		Cost 65		Date 5/1/2007						
		50		3/1/2007						

5/2/07-trigg assem bery dirty & sticky causing trig & sear to bind to side plates. Replace TA, check over, clean under M/600 trig assem recall program at n/c.lw

Part Sub-Part Code Comment **B.TRAVIS** Examiner 5/1/2007 Exam Date Examination Product Type RF Action Type A F.SUPRY Assigned To TRIG ASSM VERY STICKY AND DIRTY CAUSING TRIG AND Cause 4015 Improper Maintenance SEAR TO BIND Description 18.5" 243 WIN BW Date Code

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1243&Type=Case

5/3/2007

lı		ir	
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	· ·
	Firing Pin	Slightly Wom; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDING
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Worn; Functioning	
Overall	Stock Condition	Worn; Functioning	
	Fore End Condition	Select	
	Condition	Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/600 BOLT LOCK SAFETY
Safety	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.006
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	VERY DIRTY AND STICKY
Trigger	Pull	Select	5#
	Altered	False]
	Sub-Assembly	M/700 Bolt Lock	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1243&Type=Case (PS 8716

5/3/2007

BARBER	- Kinzer	PPS	GAL	RE0007819
DANDEN	- NIIIZEI	ггэ	GAL	REVUV/013

General Repair Form

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NOTE: Please complete and print this form, and then include it with your frearm

Model Number: 600	Serial Number: 29925
Name: Devod in. Frigh	Date of Purchase:
Address (no PO Boxes): 1/5 Sterrin A	he
City: Stager in Hocky	State: PA Zip: (605)
Phone (Daytime): 7247354498	Fax:
E-mail Address:	
Please describe your problem:	attrs dog .
500 characters left	
NOTE: Prior to shipping your firearm, contact the Repair Center for services	provided and estimated repair time.
(1) WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM FEDERAL TAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR	SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS
 Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping an firearm tox. (Note: Original boxes may not be retyrned.) Remove all accessories from your firearm to prevent loss of Jamage. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not during shipment, so you may elect to purchase insurance from your carried. 	t responsible for damage or loss

-BY

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29925

600

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Adoption at the transmission of the contrast for the second state of the second state

Model:

TRIG-USSM VERY DINTY +STICKY CAUSING TRIG + SEAR TO BIND TO Side photes. Rephace TPA, check over cleven under M/600 Thig ASSM NICHI ANOQRIAM AT N/C

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230 14 5 ECEI ')ድ 0.2 2007

CITAL COP

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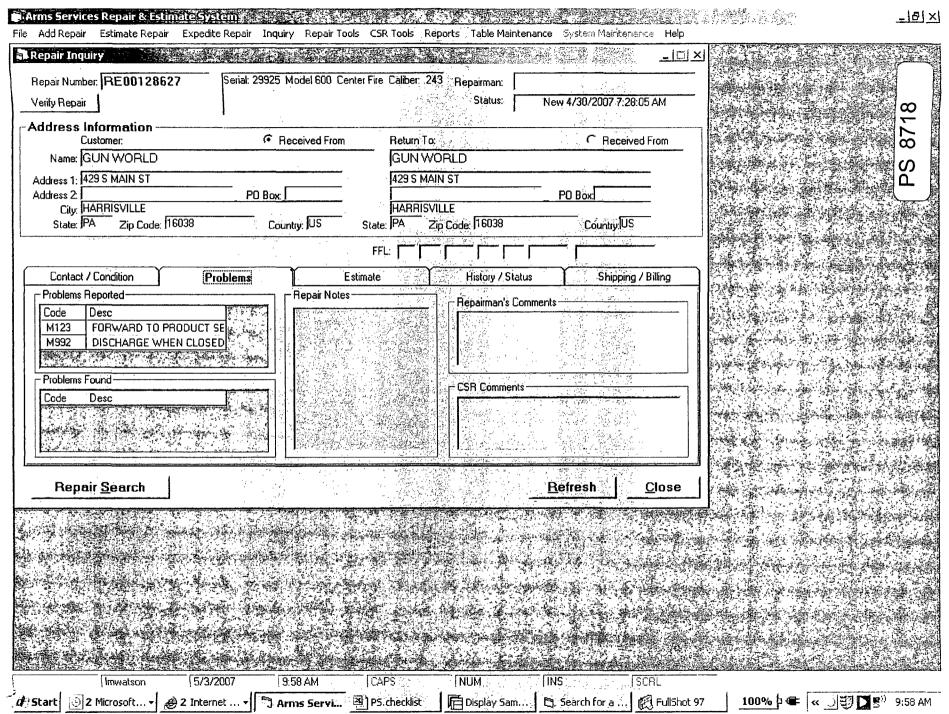
山南谷

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Screek Caplure. 9:59:03am - Thursday. 5/3/07, 1024w x 768h

CONCERN:FSR Ammunition Inform Other Products Infor Settlement Settlement Replace TA at n/c u recall	ation - None Define mation - None Def Release o	ed ined f Claims R placement Repai	ngton/Mohawk 600/CI	F/BA imburseme	nt	Cash tlement	Reim. AF		Cash Date APV
Ammunition Inform Other Products Infor Settlement Settlement	ation - None Define mation - None Def Release o	ed ined Remin	ngton/Mohawk 600/CI		nt				
Ammunition Inform Other Products Infor Settlement	ation - None Define mation - None Def	ed ined Remin	ngton/Mohawk 600/CI		nt				
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Ammunition Inform Other Products Info	ation - None Define	ed							
Ammunition Inform	ation - None Define	ed							
						•			
water i urthastu		H SHREVEPORT L			-	Y			
Remington Date Purchased		Purchased	Monawk 600/2 Accessori			il Ownei		030 P	5 0/1/197
Mfg. Dominaton		Туре CF/BA	Model/G Mohawk 600/2			KU 000	Seri:		o l. DOM D 6/1/197
Firearm Information						······································	1		یې ور د وې
4/4/07-Incident happ He has not sent it in		2006. Cust went with	his son, took the gun	off safety a	ind it wo	ouldn"t fi	re. Put it o	on safety	and it fire
С									
S FSR	of of deer stand	•	ed on Safe Release			Unk	nown		
PI PD Shot hole in ro	of of deer stand	Cause:4015 Imr	proper Maintenance						
Clain	ns	Co	odes	Repair	Est. N	/ledical '	Freatmen	t Me	lical Statu
ncident Information	-	_				~ ~ ~	_		1. 1.64.4
Reporter	Clifton	Matthews	7312 Lavery Dr.	Plano	ТХ	75025	40	H 972-	491-1461
Type Busin	ess First Nam	e Last Name	Street	City	State	Zip	Age	-	ontact
Customer Informatio	on								
	e Opened 27/2007	Date Opened(PS) 4/4/2007	Date Closed 4/30/2007	Inci	dent Da	te	Pre Lit	Lit	Obsolete
Case Information RE# Dat	<u> </u>			. .	1 . A D.		D., I.4	T •4	Obsolete
	4		Legal Case #:1172						
			Product Service						
		1.0	mington Arms Co., In	с.					

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment	
	Examiner]	B.TRAVIS	
	Exam Date]	4/30/2007	
Examination	Product Type]	RF	
	Action Type]	Α	
	Assigned To]	F.SUPRY	
Cause	4015	Improper Maintenance	TRIGGER ASSM VERY STICKY DIRTY WAS NOT RETURNED FOR UPDATED TPA	
	Description		20" 243 WIN	
	Date Code]	PO	
	Bore Plugged	False		
	Bulged	False	(PS 8719	4

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1172&Type=Case

5/2/2007

PrintDisplay

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	Fired	False	
Barrel	Fired while Obstructed	,	
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
•	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description] .	STANDARD M/600 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.007
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	VERY STICKY/DIRTY
Trigger	Pull	Select	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

(PS 8720)

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1172&Type=Case

5/2/2007



April 9, 2007

Clifton Matthews 7312 Lavery Dr. Plano, TX 75025

Subject: Model Mohawk 600 Serial #A6469056 RE: Case # 1172



Dear Mr. Matthews,

We were sorry to learn that your Mohawk 600 fired when the safety was moved. We are certainly glad that no one was injured and that you are anxious to get back to enjoying the shooting sports.

As we discussed, I have enclosed a prepaid UPS shipping label for you to ship the firearm back to our factory for examination and repair. I have also included a copy of this letter to put inside the shipping box. (The box will come under separate cover). The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the rifle is logged in correctly. On the factory repair form, please provide additional information about the incident, including the date of the last occurrence, type of weather, type of ammunition being used, etc.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Huna lintism

Laura Watson Consumer Affairs Administrator Remington Arms Company

Phone: 800-243-9700 ext 8789 Fax: 336-548-7890 E-mail: <u>laura.watson@remington.com</u>

TRUG. ASSM. ULTIN STICKY/DINTY. TRUG. ASSM. ULTIN STICKY/DINTY. Huptnick TRAJ Chack ULLING MULLINI huptnick M/600 TRIG. MSSM. MULLINI UN den M/600 TRIG. MSSM. MULLINI AT 14/C # 230145

MAY 0 1 2007

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com

January 24, 2007

Arms Services,

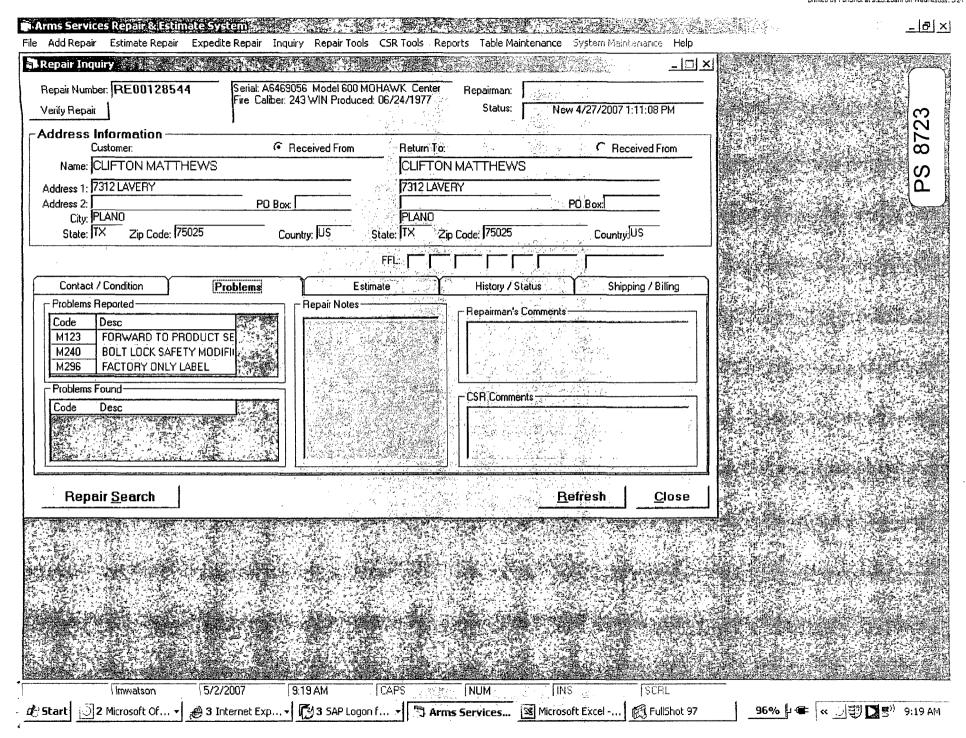
1.1

I am sending this gun in to have the Bolt Lock Safety Modification completed. The reason for sending it in is that it has misfired or fired on several occasions while imputing a shell or taking the gun off safety. Because of this issue, it needs to be modified immediately before we have a fatal injury from this malfunction.

Thank you for your help, Wes

Return Address:

Wes Matthews 7312 Lavery Plano TX 75025 972-491-1461 h



Screen Capture, 9:19:19am - Wednesday, 5/2/07, 1024w x 768h



April 9, 2007

Clifton Matthews 7312 Lavery Dr. Plano, TX 75025

Subject: Model Mohawk 600 Serial #A6469056 RE: Case # 1172

Dear Mr. Matthews,

We were sorry to learn that your Mohawk 600 fired when the safety was moved. We are certainly glad that no one was injured and that you are anxious to get back to enjoying the shooting sports.

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We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

Huna liption

Laura Watson Consumer Affairs Administrator Remington Arms Company

Phone: 800-243-9700 ext 8789 Fax: 336-548-7890 E-mail: <u>laura.watson@remington.com</u>

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com

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PS 8725

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			Pro	on Arms Co., Inc. luct Service Case #:1589						
			Lega	Case #.1565						
i te Opened 9/26/2007	D	ate Opened() 9/27/2007	PS)	Date Closed 9/27/2007	Incide	nt Date]	Pre Lit	Lit	Obsolete
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					-		-	-	-	ntact
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		C	UUCS		керап Ез		ncai i	I CALIFULIT	14166	icai Suite
release			-				Unkn	own		
lence from 1	repair- gun l	has gone off 3	3x when the	safety is flipped	off.lw					
	-									
	т	vpe		Model/Ga.		KU		Serial	вы	DOM
				600/6MM REM			1			2/1/197
ĺ	Where	Purchased		Accessories			er			
WA	ARD SONS	MISSOULA	MT	scope base		U				
nation - Noi ormation - N		×d								
ormation - N	lone Define		-	ton/600/CF/BA		Cash.]	Reim. Dat	e (Cash Date
ormation - N			Reming lease Date	ton/600/CF/BA Reimburs e	ement Se	Cash ttlemen		Reim. Dat APV	e (Cash Date APV
ormation - N Release	None Define of Claims	Re	lease Date	Reimburse	ement Se				e (
Release Repair/R	None Define of Claims eplacement	Re	lease Date /Replacem	Reimburse	ement Se				e (
Release Release Repair/R	None Define of Claims	Re t Repair	lease Date	Reimburse	ement Se				ie (
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Release Repair/R C A under trig	None Define of Claims eplacement ost 35 g recall at n A] Sub-P	Re t Repair 9 1/c.lw	lease Date /Replacem Date	Reimburse	Se	ttlemen			ie (
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Release Repair/Re A under trig	of Claims of Claims eplacement ost 35 g recall at n A] Sub-F kaminer kam Date oduct Type ction Type ssigned To 006 escription	Repair 9 1/c.lw	lease Date /Replacem Date /28/2007	Reimburse ent Code	Se B.TRA 9/27/20 RF A F.SUPR SET SC DIRTY 18.5" 61	VIS 07 .Y REWS	t Cu ALTER	APV		APV
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Release Repair/R C A under trig ngton/CF/B E P A A A A A B B	of Claims of Claims eplacement ost 35 g recall at n A] Sub-F kaminer kam Date oduct Type ction Type ssigned To 006 escription	Repair 1/c.lw	lease Date /Replacem Date //28/2007	Reimburse ent Code	Se B.TRA 9/27/20 RF A F.SUPR SET SC DIRTY 18.5" 61	VIS 07 .Y REWS	t Cu ALTER	APV	ASSM	APV
	v/26/2007 ion ness Fin n release lence from n	V26/2007 ion ness First Name Joseph n Cause:4 release Concern lence from repair- gun n T Ci Where	26/2007 9/27/2007 ion ness First Name Last Name Joseph Robertson n Cause:4038 Could release Concern:1007 Fired lence from repair- gun has gone off: n Type CF/BA Where Purchased	v/26/2007 9/27/2007 ion ness First Name Last Name Joseph Robertson 636 n Codes Cause:4038 Could Not Duplic release Concern:1007 Fired on Safe Rele lence from repair- gun has gone off 3x when the n Type CF/BA	v/26/2007 9/27/2007 9/27/2007 ion ion ion ness First Name Last Name Street Joseph Robertson 63646 US Hwy 87 in Codes Cause:4038 Could Not Duplicate Concern release Concern:1007 Fired on Safe Release ience from repair- gun has gone off 3x when the safety is flipped n Type Model/Ga. CF/BA 600/6MM REM Where Purchased Accessories	v/26/2007 9/27/2007 9/27/2007 ion ion ion ness First Name Last Name Street City Joseph Robertson 63646 US Hwy 87 Loma in Codes Repair Est Cause:4038 Could Not Duplicate Concern release Concern:1007 Fired on Safe Release lence from repair- gun has gone off 3x when the safety is flipped off.lw n Type Model/Ga. S CF/BA 600/6MM REM 20 Where Purchased Accessories Origin	v/26/2007 9/27/2007 9/27/2007 ion ness First Name Last Name Street City State Joseph Robertson 63646 US Hwy 87 Loma MT in Codes Repair Est. Med release Concern: 1007 Fired on Safe Release Repair Est. Med ience from repair- gun has gone off 3x when the safety is flipped off.lw N n Type Model/Ga. SKU CF/BA 600/6MM REM 20000 Where Purchased Accessories Original Owned	v/26/2007 9/27/2007 ion mess First Name Last Name Street Joseph Robertson 63646 US Hwy 87 Loma MT 59460 m Codes Cause:4038 Could Not Duplicate Concern Cause:4038 Could Not Duplicate Concern Cause:1007 Fired on Safe Release Unkn tence from repair- gun has gone off 3x when the safety is flipped off.lw n Type Model/Ga. SKU CF/BA 600/6MM REM 20000 Where Purchased Accessories Original Owner	v/26/2007 9/27/2007 9/27/2007 ion ness First Name Last Name Street City State Zip Age Joseph Robertson 63646 US Hwy 87 Loma MT 59460 in Codes Repair Est. Medical Treatment Cause:4038 Could Not Duplicate Concern Unknown release Concern:1007 Fired on Safe Release Unknown ence from repair- gun has gone off 3x when the safety is flipped off.lw n n Type Model/Ga. SKU SETIAL G00/6MM REM 20000 A6558453 Where Purchased Accessories Original Owner	v/26/2007 9/27/2007 9/27/2007 ion ness First Name Last Name Street City State Zip Age Code Joseph Robertson 63646 US Hwy 87 Loma MT 59460 H 406- n Codes Repair Est. Medical Treatment Med Cause:4038 Could Not Duplicate Concern Unknown release Concern:1007 Fired on Safe Release Unknown ence from repair- gun has gone off 3x when the safety is flipped off.lw n n Type Model/Ga. SKU SKU Serial Bbl. CF/BA 600/6MM REM 20000 A6558453 Where Purchased Accessories Original Owner

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9/28/2007

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	Fired while Obstructed		_
	Muzzle/Crown Condition	Worn; Functioning]
	Firing Pin	Worn; Functioning]
	Shroud	Worn; Functioning]
Bolt	Face	Worn; Functioning]
	Handle	Slightly Worn; Functioning]
	Stop	Slightly Worn; Functioning]
	Condition	Worn; Functioning]
Extractor	Cut Condition	Worn; Functioning]
	Ext/Eject Test	False]
	Block Condition	Select]
Locking	Lug Condition	Slightly Worn; Functioning]
	Notch Condition	Select]
	Exterior Condition	Worn; Functioning]
Overall	Stock Condition	Worn; Functioning]
	Fore End Condition	Select]
Receiver	Condition	Worn; Functioning]
	Bulged	False]
	Description		STANDARD M/600 BOLT LOCK SAFETY
Safety	Function	Slightly Worn; Functioning]
	Sub-Assembly	Non-ISS]
	Lift	Select	.014
Sear	Notch	Slightly Worn; Functioning]
	Tests	Test Fired	False
Feeding Test	1 0515	False]
	Condition	Slightly Worn; Functioning]
Triccor	Pull	Select	2.5#
Trigger	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington]
Non-Remington Components	Description		SCOPE BASE

(PS 8727)

9/28/2007

To Whom it May Concern,

Lashi I am sending this Gram Remanyton to you because it will discharge when the safety is filipped off Is doe not do it all the time, but we have had it go all three times. If you have any question fact five to call me.

Thanks, Joseph it Robertson (406) 945-1598 63646 US HWY ST Lone, MT SHELD

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A6558453 Model: 600 MOHAWK RE00134347

could not suplicipte concern Tring ASSIN Set Sciens Actered TRIG. ASSMERRY direty. Ryphatestpop under Thig. ASSM NEAN AT N/C # 230145

PS 8728

🗣 Arms Services Repair & Estimate System	
File Add Repair Setunate Rapair, Expedite Repair, Inquiry, Repair Tools, CSR Tools, Reports, Table Maintenance, System Maritmante, Help-	
🕄 Repair Inquiry	
Repail Number RE00134347 Senal: A6558453 Model 500 MOHAWK "Center! Repairment Verify Repair IIII Caliber: 5 MM REM MAG. Produced. Status IIIII Caliber: 5 AM	 Control of the second seco
Address Information Customer C Received From Return To C Received From	14/72 Device Report to the set
Name, JOSEPH ROBERTSON JOSEPH ROBERTSON	 International Units Statement International Units Statement International Units Statement International Units Statement
Address 1, 63646 US HWY 87	
Address 2 PD Box	
State: MT Zip Code: 159460 Country: US State: MT Zip Code: 159460 Country: US	
Contact / Condition Problems Estimate History / Status Shipping / Billing	
Current Status	
Date Code User ID Desc1 Desc2 Shipping Hold New	
9/21/2007.10:39 New skinnett Repair Added	
9/26/200711.16 Update valentds Repair information change valentds	
- Repair Bench	
ReparLocation	
Current Location	
TinternakRepar	
Repair <u>S</u> earch Close	
sucyfi [9/27/2007] [9:34 AM [FARS] NUM [NS [SOEL]	
7 📕 Stantiza 🐘 🔘 Inbox - Microsoft Out 🦉 📬 Arms Services Repair 👾 🔛 Microsoft Excel - PS H 🕼 🗣 Search for ei Senal Nuv	이야한 한국 <u>이야한</u> 문제 문제 위험 문제가 있다.

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			F	ngton Arms Cot, I Product Service		·					
			Le	egal Case #:1427							
Case Information RE# Date	• •		1/75(2)		¥ •						Obselate
	• Opened	-	Date Opened(PS)Date Closed8/2/20078/2/2007		Incid	lent Da	te	Prel	Lit Lit Obsolete		
Customer Informatio		01272		0,2,200,							
Type Business	First Name	Last Name	s	Street	City	State	Zip	Age		Con	
Reporter	Craig	Rost	201 E Pen	nsylvania Ave	Dallastown	РА	17313				14-7156 @aol.com
Incident Information											
Claims			Codes		Repair Es	t. M	edical	Treatr	nent	Med	ical Status
PI											
PD S Fired on safe re			ould Not Duplined on Safe Ro	licate Concern elease			Unk	nown			
C 8/6/07-correspondence has a 2nd rifle, Moha											
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg. Remington	wk 600 that wi Type CF/BA	ll need modifi	ication. Iw 8/6/	'07-left msg for cu Model/Ga. 00/308 WIN		need h	is stock	to mo	dify fo Serial	r tpa.lv Bbl.	
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg.	wk 600 that will	ll need modifi	ication. Iw 8/6/ 1 60 <i>A</i>	07-left msg for cu Model/Ga. 00/308 WIN Accessories	ust to call. We	need h	is stock SKU inal Ov	to mo	dify fo Serial	r tpa.lv Bbl.	DOM
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg. Remington Date Purchased	wk 600 that wi Type CF/BA	ll need modifi	ication. Iw 8/6/ 1 60 <i>A</i>	'07-left msg for cu Model/Ga. 00/308 WIN	ust to call. We	need h	is stock	to mo	dify fo Serial	r tpa.lv Bbl.	DOM
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg. Remington Date Purchased CONCERN:FSR Ammunition Informa	Type CF/BA Where Purch	ll need modifi ased LE fined	ication. Iw 8/6/ 1 60 <i>A</i>	07-left msg for cu Model/Ga. 00/308 WIN Accessories	ust to call. We	need h	is stock SKU inal Ov	to mo	dify fo Serial	r tpa.lv Bbl.	DOM
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg. Remington Date Purchased CONCERN:FSR Ammunition Informa Other Products Informa	Type CF/BA Where Purch	ll need modifi ased LE fined	ication. Iw 8/6/ 1 60 <i>A</i>	07-left msg for cu Model/Ga. 00/308 WIN Accessories	ust to call. We	need h	is stock SKU inal Ov	to mo	dify fo Serial	r tpa.lv Bbl.	DOM
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg. Remington Date Purchased CONCERN:FSR Ammunition Informa	Type CF/BA Where Purch	ll need modifi ased LE fined	ication. Iw 8/6// I 60 A SSS STOCK A	07-left msg for cu Model/Ga. 00/308 WIN Accessories ND MAG/GUAR	ust to call. We	need h	is stock SKU inal Ov	to mo	dify fo Serial	r tpa.lv Bbl.	DOM
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg. Remington Date Purchased CONCERN:FSR Ammunition Informa Other Products Inform Settlement	Type CF/BA Where Purch tion - None De nation - None I	ased LE fined Defined	ication. Iw 8/6/ f 60 A SSS STOCK A Remi	07-left msg for cu Model/Ga. 00/308 WIN Accessories ND MAG/GUAF	ast to call. We	Orig	is stock SKU inal Ov U	vner	dify fo Serial 57026	Bbl. RM	DOM 11/1/1965
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg. Remington Date Purchased CONCERN:FSR Ammunition Informa Other Products Informa	Type CF/BA Where Purch tion - None De nation - None I	ll need modifi ased LE fined	ication. Iw 8/6/ f 60 A SSS STOCK A Remi	07-left msg for cu Model/Ga. 00/308 WIN Accessories ND MAG/GUAF	ust to call. We	Orig	is stock SKU inal Ov	vner	dify fo Serial 57026	Bbl. RM	DOM
C 8/6/07-correspondence has a 2nd rifle, Moha Firearm Information Mfg. Remington Date Purchased CONCERN:FSR Ammunition Informa Other Products Inform Settlement	Type CF/BA Where Purch tion - None De nation - None I	ased LE fined Defined	ication. Iw 8/6/ f 60 A SSS STOCK A Remi	07-left msg for cu Model/Ga. 00/308 WIN Accessories ND MAG/GUAF	ast to call. We	Orig	is stock SKU inal Ov U	vner	Serial 57026	Bbl. RM	DOM 11/1/1965

Examination[Remington/CF/BA]

n:------

Part	Sub-Part	Code	Comment
	Examiner]	B.TRAVIS
	Exam Date]	8/2/2007
Examination	Product Type]	RF
	Action Type		A
	Assigned To]	F.SUPRY
Cause	4038	Could Not Duplicate Concern	HAS THE OLD STYLE TPA NOT UPDATED
	Description		18.5" 308 WIN
	Date Code		RM
	Bore Plugged	False	PS 8730
	Bulged	False	

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8/7/2007

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	Fired	False	1
Barrel	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
Don	Handle	Abused; Functioning	NEW HANDLE HAS BEEN WELDED ON OUTSIDE OF FACTORY
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	Ĵ
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False]
	Block Condition	Select]
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Worn; Functioning	
Overall	Stock Condition	Select	LESS STOCK
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description]	STANDARD M/600 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.004
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	
Trigger	Pull	Select	2#
TIEECI	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

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8/7/2007

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		Remington Arm Product Se Legal Case #	rvice		
	-		Closed Incident 2007	Date Pro	e Lit Lit Obsolete
Customer Informat Type Business	tion First Name Last Nam	e Street	City Sta	ate Zip Ag	e Contact
Reporter	Craig Rost		Ave Dallastown P.		H 717-244-7156
•	U I	201 E Tohnsylvama	The Danastown T	A 1/313	E pappy442@aol.com
Incident Informatio Claims Pl)n	Codes	Repair Est.	Medical Trea	atment Medical Status
PD S Fired on safe release C		ould Not Duplicate Con ired on Safe Release	ncern	Unknow	'n
8/6/07-corresponde	a 2nd rifle, Mohawk 600				e is sending in for safety call. We need his stock
Firearm Informatio	n				
Mfg.	Туре	Model/Ga	•	SKU	Serial Bbl. DOM
Remington	CF/BA	600/308 WI			57026 RM 11/1/1965
Date Purchased		Accessorie SS STOCK AND MAG		riginal Owne U	r
CONCERN:FSR				Ũ	
	nation - None Defined ormation - None Defined				
		Remington/600	//CF/BA		
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Cash Date APV Date APV
Replace TA at n/c under recall	;				
	Repair/Replacemen Cost	Date	nt		
9/6/07 and not d	35.00 aplicate, replace trigger a	8/2/2007	at n/c under recall he	17	
	spriouos, ropiuoo uiggoi o			•	
Examination[Remi	ngton/CF/BA]				

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
n	Exam Date		8/2/2007
Examination	Product Type		RF
	Action Type		A

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8/6/2007

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	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	HAS THE OLD STYLE TPA NOT UPDATED
	Description		18.5" 308 WIN
	Date Code		RM
	Bore Plugged	False	· · · · · · · · · · · · · · · · · · ·
Barrel	Bulged	False	
Durio	Fired	False	
	Fired while Obstructe	d	
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	;
Bolt	Face	Slightly Worn; Functioning	
	Handle	Abused; Functioning	NEW HANDLE HAS BEEN WELDED ON OUTSIDE OF FACTORY
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Worn; Functioning	
Overall	Stock Condition	Select	LESS STOCK
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False]
	Description		STANDARD M/600 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning]
	Sub-Assembly	Non-ISS]
	Lift	Select	.004
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	– (PS 8733
	Pull	Select	2#

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8/6/2007

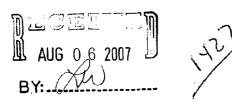
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Trigger	Altered	True	SET SCREWS ALTERED
Trigger	Sub-Assembly	M/700 Bolt Lock	
	· · ·		

PS 8734

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General Repair Form





General Repair Form

Back to Repair Services

Page 1 🖅 /

NOTE: Please complete and print this form, and then include it with your firearm

M	odel Number: Modie 600	Serial Number: 57026),
Na	ame: Craig Rost	Date of Purchase: 1964	
A	ddress (no PO Boxes): 201 E. Pennsylvania Ave.		
Ci	ty: Dallastown	State: Pa	Zip: 17313
Pr	none (Daytime): 717-244-7156	Fax:	
E-	mail Address: pappy442@aol.com	— — ·	
PI	ease describe your problem:		
B	olt action safety modification program. Bolt lock featu	re.	<i>11-</i>
to	then taking the safety off this rifle has discharged two Id by my brother that this program was avaiable. have a second rifle that will also require modification.		1 I was just
20	08 characters left	747-	• •
	DTE: Prior to shipping your firearm, contact the Repair Center		
FIF TH SE	WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN REARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU IEM IN A SEPARATE PACKAGE AND INCLUDE NAME, AD REAL NUMBER OF YOUR FIREARM. Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in firearm box. (Note: Original boxes may not be returned.)	J FEEL YOU MUST SEND SPEN DRESS (WITH ZIP CODE), TELE	T SHELLS PLEASE SEND PHONE AND MODEL AND
:: F :: S	Remove all accessories from your firearm to prevent loss or d Ship your INSURED firearm by either UPS or Parcel Post. Re during shipment, so you may elect to purchase insurance from	mington is not responsible for dan n your carrier.	nage or loss
57	1026	3:00 MASY could pot	deploter te Concente BCA. JOther Sites
lodel: 		Ruphices TADQUITUS LOR Ruphica TP.	BCA. Jother Sites A, check over, clear 9455m fluit ATN,
D		UMDER TRU	4230145
	=00131792	general_repair_form.asp	^{6/26/2007}

🗣 Arms Services Repair & Estimate System	e e e e e e e e e e e e e e e e e e e
Fie: Add Repair Estimate Repair Expedite Repair Inquiry, Repair Tools, CSR Tools, Reports, Table Maintenance System Maintenance, HelD	
🛋 Repair Inquiry	
Repair Number RED0131792 Seriel: 57026: Model: 600: Center Fire, Caliber: 308; WIN LESS WOOD Repairment Verify: Repair Status Glosed 8/1/2007 1:40:43 PM	
Address Information Custome: @ Received From Return To Received From	
Neme: CRAIG ROST CRAIG ROST	
Addiess 1, 201 E PENNSYLVANIA AVE Addiess 2, P0:Box City DALLASTOWN DALLASTOWN City DALLASTOWN DALL	
State: PA Zip Code: 117313 Country: US State: PA Zip:Code: 117313 Country: US	
FEL FL FILS Stipping / Billing	
Date Code UserID Desc1 Current Status 7726/2007.1140 New skinnertl Repair Added Fishipping Hold Elosédi 7726/2007.1205 EmailSent AmEmail Repair Added Fishipping Hold B7/2007.130.49 PM. 17/26/2007.1205 EmailSent AmEmail Repair Received Fishipping Hold B7/2007.140.49 PM. 17/26/2007.1205 EmailVerified ArmEmail Receipt Fishipping Hold B7/2000/0000000 18/1/2007.130.22 Update BRYGIDDWWR Repair information change Fishipping Hold Pioduct Services 18/1/2007.140.45 Cosed BRYGIDDWWR Closed at Expedite Fishipping Hold Repair Location 19/1/2007.140.45 Cosed BRYGIDDWWR Closed at Expedite Fishipping Hold Repair Location 10/1/2007.140.45 Cosed BRYGIDDWWR Closed at Expedite Fishipping Hold Repair Location 11/1 Fishipping Hold Fishipping Hold Fishipping Hold Fishipping Hold Repair Location 11/1 Fishipping Hold Fishipping Hold Fishipping Hold Repair Location Fishipping Ho	
Repair Search Close	
suppl 8/3/2007 B:42 AM 1/24-5 NUM 1/18/5 (568)	
	Soft Word 2000 QOD 200 DED TO 12 AND

(PS 8736



August 8, 2007

Craig Rost 201 E Pennsylvania Ave Dallastown, PA 17313

Subject: Model 600 rifles Serial #57026 / RE: 131792 Serial #687451/ RE: 131793

Dear Mr. Rost,

Thank you for your cooperation and patience while we repair your Model 600 rifles.

As we discussed, I have enclosed 2 prepaid UPS shipping labels for you to ship the stocks back to our factory for proper fitting. I have also included a copy of this letter to put inside the shipping boxes. (The boxes will come under separate cover). Please be sure to notate which stock goes with which rifle so that we will match them up properly for you.

We apologize for the inconvenience that this incident has caused and we hope that our actions will keep you as a loyal Remington customer.

Sincerely,

ana Watson

Laura Watson Consumer Affairs Administrator Remington Arms Company

Phone: 800-243-9700 ext 8789 Fax: 336-548-7890 E-mail: laura.watson@remington.com

PS 8737

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com 10 LBS

2 OF 2





ING: 3RD PARTY FIREARM IN SERVICE

ROST PENNSYLVANIA AVE TOWN PA 17313

1:CRAIG ROST/LW 2:ATTN: SERVICE DEPT/REF# RE131792 us 5.0.49 LP2044 69.00 07/2007

rectional Biophys Notice - Carriege Internative may be achieved to the rates relating to backary and once terms and/or conditions established by the Convention for the Unitbackard all Fielder Results to International Carriege by All (ter "Harase Convention") endor the Convention on the Castract to the International Carriege of Goods by Need Unit CARL endorff. These compositions, excerning enables and examples and the Light-Andread and the CARL endorff. CRAIG ROST 201 E PENNSYLVANIA AVE DALLASTOWN PA 17313



1 OF 2

SHIP TO: ATTN: ARMS SERVICES REMINGTON ARMS CO, INC 14 HOEFLER AVE ILION NY 13357





rmunspiay

			Re	mington Arms Co.,	Inc.					
				Product Service						
Case Informat	ion			Legal Case #:1497						
ase mormat RE#						•••	D	D I 1		Obsolete
ке# 133294	Date Open 8/28/200		te Opened(PS) 8/29/2007	Date Close 8/29/2007	a 1	ncident	Date	Pre Lit	Lit	Opsolete
Customer Info		,	8/29/2007	0/29/2007						
		First Name	Last Name	Street	Cite	State	71	A	Ca	ntact
Reporter	DUSINESS	Darin	Last Name Sween	Street 17763 486th Ave	City Gary		Zip 57237	Age	H 605-2	272-2212
ncident Inform	mation	Darm	Sween	17705 400417200	Uary	50	57257		E dkbb@	itctel.com
	aims		C - 1		D		Madias	l Treatme	-4 B <i>É</i> -	dical Status
	111115		Codes		кера	ir Est.	Medica	I I reatme	at ivie	uicai status
PI PD				Duplicate Concern			Ur	known		
S Fired or C	n safe release	Concern	:1007 Fired on Sa	ife Release						
	pondence fro	m repair-rifle u	sed by their 12 yr	old daughter. It we	nt off whe	n she mo	wed the s	afety. No in	njuries. Iv	N
		•••••••								
irearm Inform Mfg.	nation		Fume	Model/	Ca	SK	TT	Serial	Bbl.	DOM
Remingto	n		Гуре F/BA	600/243		3N 200		A627458		3/16/1976
Date Purch			Purchased	Accesso		200 Driginal				3/10/1970
Date I urcu			KANSAS CITY			U				
CONCERN:F		011121(0000								
Ammunition I	nformation -]	None Defined								
		- None Defined	1							
lettlement	5 million autom		-							
			R	emington/600/CF/E	RA					
Settlement	Release o	f Claims	Release Da	-		ash Settl	ement R	eim. Date	APV Ca	sh Date APV
Repair at n/c										
-	Repair/Repla	cement Cost F	epair/Replacem	ent Date						
	3:		8/30/2007							
/30/07-replac	e trigger und	r recall as gest	are of goodwill.lw	v						
Examination[F										
	-									
Part	S	ıb-Part		Code			Co	mment		
	Examiner		·		B.TRAV					
	Exam Date				8/29/2003	7				
Examination	Product Ty	be			RF					
	Action Typ	•			A					
	Assigned T)			F.SUPRY	,				
Cause	4038		Could Not Du	plicate Concern	REPLAC	ING TP	A UNDE	R RECALI	. PROGI	RAM
	Description				19" 243 V	VIN				
	Date Code				AI					
	Bore Plugge	:d	False		·		······			
Barrel	Bulged		False	······································	ĺ					
			False		1					

· (PS 8739

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1497&Type=Case

Fired

Fired while Obstructed

Muzzle/Crown Condition

False

Slightly Worn; Functioning

8/30/2007

rimulispiay

	Firing Pin	Slightly Worn; Functioning	1
Bolt	Shroud	Slightly Worn; Functioning	1
	Face	Slightly Worn; Functioning	1
	Handle	Slightly Worn; Functioning	1
	Stop	Slightly Worn; Functioning]
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select]
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Worn; Functioning]
	Stock Condition	Worn; Functioning]
	Fore End Condition	Select]
Receiver	Condition	Worn; Functioning]
	Bulged	False]
	Description]	STANDARD M/600 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning]
	Sub-Assembly	Non-ISS]
Sear	Lift	Select	.011
	Notch	Like new; Functioning]
	Tests	Test Fired	False
Feeding Test		False]
	Condition	Slightly Worn; Functioning]
Trigger	Pull	Select	5#
	Altered	False	
	Sub-Assembly	Other Remington]

(PS 8740

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1497&Type=Case

8/30/2007

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Repair Inquiry	alr Tools CSR Tools Reports Table Maintenance System Maintenance Help	
Verry Repear	Statu: Closed 8/28/2007 10:43:12AM	
Civ-GARY State: SD Zip Code: 57237 Country US	GARY State SD Zp, Code: FEL FEL History / Status	
Date UserID Desci 8/28/2007/10:40 brygidowwr Repair Added 8/28/2007/10:43 brygidowwr Closed at Expedite 8/28/2007/10:45 ArmEmai Repair Receipt 8/28/2007/12:05 ArmEmai Receipt	Desc2 Current Status Desc2 F Shipping Hold Closed J IntelFace Hold 9/28/2007 10.43.12 AM dkbb@itctel.com F Estimate Sent Biggdowwr dkbb@itctel.com F Parts Received Repart Location T Parts Received Repart Location F Passed Inspection UNI	
	Image: Solution intervention Image: Solution intervention Image: Solution intervention in	
Bepair Search	<u>Refresh</u> Cose	
	INUM FINS	

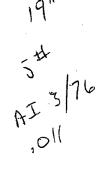
PS 8741

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General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

······						
Model Number: Mohawk-600 243	Serial Number: A6274588					
Name: Darin Sween	Date of Purchase: 1990					
Address (no PO Boxes): 17763 486th ave						
City: Gary	State: SD	Zip: 57237				
Phone (Daytime): 605 272 2212	Fax:					
E-mail Address: dkbb@itctel.com						
it. Thankgoodness no one was hurt. When we checked your website we found that there was a recall but this rifle falls outside the recall if we understand it right. Can you please fix the problem, we realize that we will need to pay for this and that is not a problem. Is it possible to write a note saying the gun is alight to use once it is fixed so our daughter will trust it again? Thanks 4 characters left						
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.						
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or damage. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment; so you may elect to purchase insurance from your carrier.						

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Serial Number 62/45 Model: AWK RF

Could Not duplicate concern. Niphace TPA UNDER NECA U program, clean echicicour At N/C 4230145 PS 8742

http://www.remington.com/support/repair_services/general_repair_form.asp

8/19/2007