Remington Arms Co., Inc. Product Service Legal Case #:1990

Case Information

Incident Date RE# Date Opened(PS) **Date Closed** Pre Lit Lit **Obsolete Date Opened**

139706 1/11/2008 1/14/2008 1/14/2008

Customer Information

First Name Last Name Street City State Zip Contact Type Business Age 1026 Windward Ridge Way 30005 H 678-467-2840 Reporter James Reinhardt Alpharetta GA

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status**

PΙ

PD Could Not Duplicate Concern

Unknown

S fired on safe release Concern: 1007 Fired on Safe Release

correspondence from repair-fired on safe release, dissatisfied with some burs on bolt and chamber, inconsistent accuracy.lw

Firearm Information

Mfg. Remington

Type CF/BA

Model/Ga. 700/270 WIN

SKU 84014

Serial Bbl. S6587994 XA

DOM

Date Purchased Where Purchased

Accessories

Original Owner

12/29/2006 1:18:48 PM

CSI SPORTS, LLC

U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Release of Claims Settlement

Release Date

Reimbursement

Cash Settlement Reim. Date APV

Cash Date APV

Replace TA at

n/c

Repair/Replacement Cost

Repair/Replacement Date

35

1/14/2008

Could not duplicate. Replace Ta at n/c. Trigger pull altered.lw

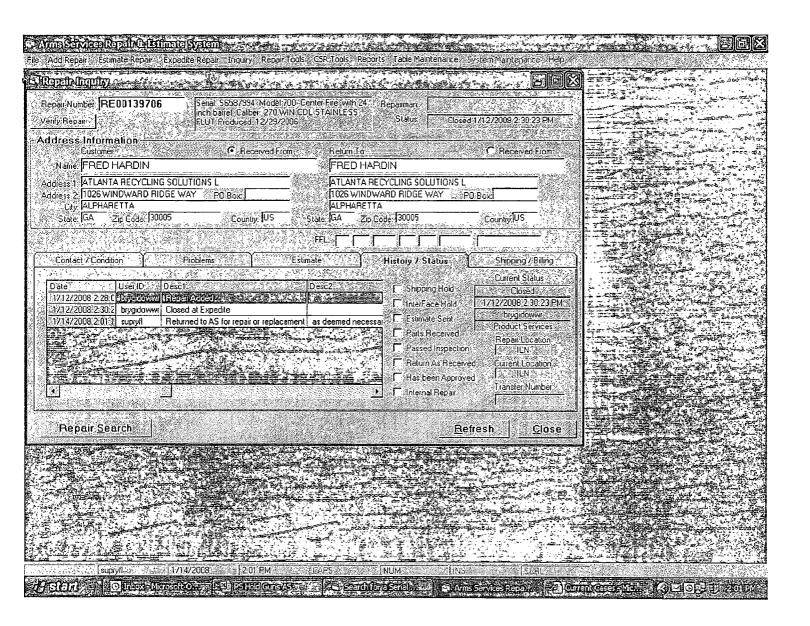
Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/14/2008
	Product Type	·	RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIG PULL ALTERED
Barrel	Description		24" 270 WIN FL SS
	Date Code		XA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1990&Type=Case

1/22/2008

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Like new; Functioning	
	Notch Condition	Select	
	Exterior Condition	Like new; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	SCRATCHES
	Fore End Condition	Select	
D	Condition	Like new; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 X-MARK PRO SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	Select	2.5#
	Altered	True	TRIG PULL
	Sub-Assembly	X-Mark Pro	



1990

RMA/Service Department:

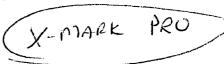
Enclosed find a recently purchased Remington 700 CDL in .270 caliber with a 24" stainless steel fluted barrel. Serial number S6587994. There are several issues with this rifle:

- 1) Bolt will not close easily and smooth when chambering a round. Noticeable burr on bolt and also receiver ring.
- 2) Rifle discharged when removed from Safe to Fire. Trigger was NOT touched.
- 3) Noticeable burr on chamber entrance. Left center edge of chamber hole.
- 4) Inconsistent accuracy

This rifle needs to be completely overhauled or replaced. I am VERY disappointed in the lack of attention to detail and quality control. Especially when this rifle discharged when taking the safety off. This was VERY unnerving and caused me to have complete distrust of the proper mechanical function of this new rifle.

Please repair or replace this rifle with regard to the proper specifications, with the attention to the details mentioned above, test thoroughly regarding these issues, as well as any other issues or potential problems and return to:

James Reinhardt Atlanta Recycling Solutions-Receiving 1026 Windward Ridge Parkway Alpharetta, GA 30005



This return address is a business address that is manned during normal business hours so that this rifle can be responsibly returned and signed for. I can be reached on my cell phone at 678-467-2840 for any further questions.

Thank you for your assistance.

Sincerely,

James B. Reinhardt Could not implicate concern. This, pull aftered implace TPA, where the concerns of the concerns of the concerns of the contents of the c

