

Remington Arms Co., Inc.
Product Service
Legal Case #:2618

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
149335	8/15/2008	8/18/2008	8/18/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Danielle	Rice	23 Devendorf St	Little Falls	NY	13407		H 315-866-0805

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired when removing safety	Concern:1007 Fired on Safe Release	Unknown	
C				

8/19/08-correspondence from repair-gun fired when removing safety.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	84217	G6634351	XA	12/18/2006 5:58:36 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HERB PHILIPSON S	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35.00	8/19/2008				

8/19/08-replacing tpa at n/c-goodwill. Cannot duplicate concern.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/18/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 243 WIN
	Date Code		XA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 X MARK PRO SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00149335

Serial: G6634351 Model: 700 Center Fire Caliber: 243 WIN Produced: 12/18/2006

Repairman: Patrick Bielanski

Status: Repairing 8/18/2008 2:40:06 PM

Verify Repair

Address Information

Customer: ☒ Received From Return To: ☐ Received From
 Name: DANIELLE RICE DANIELLE RICE
 Address 1: 23 DEVENDORF STREET 23 DEVENDORF STREET
 Address 2: PO Box: PO Box:
 City: LITTLE FALLS LITTLE FALLS
 State: NY Zip Code: 113407 State: NY Zip Code: 113407 Country: US Country: US

FFL ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
8/14/2008 5:38:5	New	valentds	Repair Added	
8/14/2008 5:41:4	Update	valentds	Repair information change	
8/14/2008 5:42:1	Expedite	valentds	From: Check In	To:
8/18/2008 1:43:3	Expedite	pencarl	From: Product Services	To: Repair Bench
8/18/2008 2:37:1	Estimate	bielansk	Estimate Update	Status: PartsHold
8/18/2008 2:40:6	Repairing	System	Immediate SAP Allocation	

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☒ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Current Status

Repairing

8/18/2008 2:40:06 PM

System

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

supryll 8/18/2008 3:19 PM CAPS NUM INS SCRL



Inbox - Microsoft Out...

Arms Services Repair

PS Hold Gun: AS

Search for a Serial Nu...

3:19 PM

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition []

File 004793

Delivery Date 8/13/08Customer Name (Print) Donella RiceAddress 25 Broadway St State NY Zip 13407Phone Number (315) 866-0805Fireman Description Model 700 Cal./Ga. 223 WSerial Number G6634351

Stock/ Fore-end Condition circle the description

(Excellent) Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition _____

Metal Condition circle the description

(Excellent) Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition _____

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel) Barrel length _____

List additional accessories IE Scope, Sling, Gun case and description; _____

Customer request: Gun fired when removing safetyReturn Process Return to Clark St. Ent. ☒ Return via UPS []

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature Donella Rice
person delivering firearmDate 8/13/08Signature _____
security officerDate 8/13/08Signature Deanna Delant
arms service / CSRDate 8/14/08

Customer Pick Up Verification

I, _____, the person who delivered the above described firearm to the
awfully possess a firearm in New York State._____
he same who delivered_____
turning the firearmSerial Number: **G6634351**Model: **700**

RE00149335

Remington®

BARBER - Kinzer PPS GAL RE0008458

PS 09377

could not duplicate copies
replace TPA check over, clean
AT N/C
#23045