

Remington Arms Co., Inc.
Product Service
Legal Case #:2994

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
157302	12/17/2008	12/18/2008	12/18/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Big 4 Outdoors		Big 4 Outdoors	11559 William Penn Hwy	Huntingdon	PA	16652		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	fired after releasing safety	Concern:1007 Fired on Safe Release		
C				

12/22/08 customer alledges that as soon as you put the safety to fire the gun goes off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM SAUM	29543	7783755	LX	2/4/2003 2:40:28 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GLENN ZANDERS FUR & SPORT		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at no charge, goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	12/22/2008				

12/22/08 trigger and trigger pin rusty, dry and binding. Will follow down. Replace TPA, check over, clean at no charge per Supry.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/18/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 7MM SAUM
	Date Code		LX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG AND PIN RUSTY, DRY BINDING
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	

Arms Service Repair Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00157302** Serial: 7783755 Model: 7 Center Fire Caliber: 7
Verify Repair MM REM SA ULTRA MAG Produced: 02/04/2003 Repairman: Bruce Travis
Status: Repairing 12/18/2008 10:55:06 AM

Address Information

Customer ☒ Received From Return To ☐ Received From

Name: **BIG 4 OUTDOORS** **BIG 4 OUTDOORS**

Address 1: **11559 WILLIAM PENN HWY** **11559 WILLIAM PENN HWY**

Address 2: **HUNTINGDON** **HUNTINGDON**

City: **HUNTINGDON** **HUNTINGDON**

State: **PA** Zip Code: **16652** Country: **US** State: **PA** Zip Code: **16652** Country: **US**

FFL ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
12/17/2008 5:12	New	valentds	Repair Added	
12/17/2008 5:17	Update	valentds	Repair information change	
12/17/2008 5:17	Expedite	valentds	From: Check In	To:
12/18/2008 10:5	Estimate	Travisbw	Estimate Update	Status: PartsHold
12/18/2008 10:5	Expedite	Travisbw	From: Product Services	To: Repair Bench
12/18/2008 10:5	Repairing	System	Immediate SAP Allocation	

☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☒ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Current Status: **Repairing**
12/18/2008 10:55:06 AM
System
Repair Bench
Repair Location: **ILN**
Current Location: **ILN**
Transfer Number:

Repair Search Refresh Close

Serial
Number:

7783755

Model: 7



RE00157302

2994

LX2/03

2211

CY G. WOODWARD
5446800
4 OUTDOORS
59 WILLIAM PENN HWY
JTINGDON PA 16652

7 LBS

DWT: 43,7,3

IIP TO:

ATTN: CONSUMER REPAIRS
8002439700
REMINGTON ARMS SERVICES
14 HOEFLER AVENUE
ILION NY 13357-1816

TRIG. + TRIG. PIN RUSTY, DRY AND
BRINDING. Will follow down.
replace TPA, check over, clean
AT N/C

230145

As soon as you
pull the safety
to fire the gun
goes off.