

Remington Arms Co., Inc.
Product Service
Legal Case #:2620

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
149128	8/18/2008	8/19/2008	8/19/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Duncan & Company	Duncan & Compan		3941 Atlanta Hwy	Bogart	GA	30622		W 706-543-7803

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	fires when bolt is closed	Concern:1008 Fired on Bolt Closing		
C				

8/20/08-correspondence from repair-fires when bolt is closed.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM08 REM	24741	S7602552	CO	4/8/1994
Date Purchased	Where Purchased	Accessories	Original Owner			
	HORTON DIST CO INC * LEW	SCOPE BASE	U			

CONCERN:FBC WHEN HOT

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
New TA n/c						

Repair/Replacement Cost	Repair/Replacement Date
65.00	8/19/2008

8/19/2008 we could not duplicate concern. Returned to AS to have a new TA installed at n/c as gesture of goodwill fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/19/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 7MM08 REM
	Date Code		CO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00149128** Serial: **S7602552** Model: **7** Center Fire: **Caliber: 7** Repairman: **Robert Frink**
 Verify Repair: ☐ MM-08 REM Produced: **04/08/1994** Status: **Repairing 8/19/2008 6:00:21 AM**

Address Information

Customer: ☐ Received From Return To: ☐ Received From

Name: **DUNCAN COMPANY**

Address 1: **3941 ATLANTA HWY** Address 2: **3941 ATLANTA HWY**
 Address 2: PO Box:

City: **BOGART** City: **BOGART**
 State: **GA** Zip Code: **30622** Country: **US** State: **GA** Zip Code: **30622** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
8/12/2008 6:28:0	New	sanguinedf	Repair Added	
8/18/2008 9:24:5	Expedite	pencil	From: Check In	To: Repair Bench
8/18/2008 1:53:4	Estimate	frinkre	Estimate Update	Status: Estimating
8/19/2008 5:07:3	Maint	Travisbw	Repair Maintenance	Status: Estimating
8/19/2008 5:50:3	Estimate	frinkre	Estimate Update	Status: PartsHold
8/19/2008 6:00:2	Repairing	System	Immediate SAP Allocation	

☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☒ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Current Status: **Repairing**
 8/19/2008 6:00:21 AM
 System
 Repair Bench
 Repair Location: **ILN**
 Current Location: **ILN**
 Transfer Number:

Repair Search Refresh Close

supryll 8/19/2008 8:15 AM CAPS NUM INS SCRL

start Inbox - Microsoft Out Arms Services Repair Microsoft Word Closed Cases - Micros 8:15 AM

Kimberly's Jewelry
Duncan & Company
3541 Atlanta Hwy
Bogart, GA 30602

2620

407672

Dealer Transfer

CUSTOMER'S ORDER NO.		DEPARTMENT		DATE	
741) 543-7803				8/5/08	
NAME					
Remington Arms Company					
ADDRESS					
1400 Hoester Ave					
CITY, STATE, ZIP					
T/ton, NY 13357					
SOLD BY		CASH	C.O.D.	CHARGE	ON ACCT.
Matt					
MDSE RETD		PAID OUT			
QUANTITY	DESCRIPTION			PRICE	AMOUNT
1	one Ref # 0759A				
2	Remington Mod Seven 7mm OS				
3	S/N # S7602552				
4					
5					
6					
7	Could not duplicate concern				
8	AS A Good-Will Gesture will				
9	fit new Trig. Assm, check over				
10	clear & function test. AT H/C				
11	#230145				
12	RTF Problem Found				
13	Fires when bolt is closed				
14	when gun is hot				
15	Please Repair				
16					
17					

Serial Number:

S7602552

Model: 7



RE00149128