

Remington Arms Co., Inc.
Product Service
Legal Case #:2580

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
148545		8/5/2008	8/5/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kenneth	Ferrell	250 Boone Station Rd	Shelbyville	KY	40065		W 502-321-1517

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

8/5/08 According to paperwork went with rifle, rifle discharges when bolt closes. cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/300 SAUM	29553	s7645179		9/28/2001 10:29:31 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

8/5/08 According to Fred, lots of surface rust and the trigger is almost rusted in position. Sent to AS to clean action and install a new TA at 1/2 normal charges. cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Repair Inquiry

Repair Number:	RE00148545	Serial: 57645179 - Model 7 - Center Fire - Caliber:	Repairman:	
Verify Repair:		300 REM SA ULTRA MAG	Status:	
		New 8/4/2008 5:55:10 AM		
Address Information				
Customer:		Received From:		
Name:	KENNETH E FERRELL	Return To:	Received From:	
Address 1:	250 BOONE STATION ROAD			
Address 2:	P.O. Box:		P.O. Box:	
City:	SHELBYVILLE		SHELBYVILLE	
State:	KY	Zip Code:	40065	
		Country:	US	
FFL: [] [] [] [] [] [] [] [] [] []				
Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
8/4/2008 5:53:07	valentids	Repair Added		New
8/4/2008 5:55:10	valentids	Repair information change		8/4/2008 5:55:10 AM
8/4/2008 5:56:11	valentids	From: Check In	To:	valentids
8/4/2008 1:13:23	supryll	Returned to AS for Special Price Repair	1/2 normal charges	Product Services
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number
☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair				
Repair Search		Refresh		Close

C(+215,

CHRS, Lots of surface rust and the trigger is almost rusted in position. Sent to AS to clean action and install a new T/A at $\frac{1}{2}$ normal charges.

FRED

RECEIVED
AUG 05 2008

BY: _____

2580

TA Rusty trigger not moving
freely - Install new TA @
 $\frac{1}{2}$ normal charges as gesture of
goodwill.

FLS 8/04/08

Serial Number: S7645179

Model: 7



RE00148545

CHISM HARDWARE
502-633-2631
FERREL'S HEATING AND AIR
250 BOONE STATION RD
SHELBYVILLE KY 40065

9 LBS 1 OF 1

SHIP REM ARMS CO ATTN: ARMS SERVICES
TO: 14 HOEFLER AVE
ILION NY 13357

Rifle discharges when
Bolt closes "

(502) 321-1517
Kenneth