

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2111

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
140734	1/25/2008	2/8/2008	2/8/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Roger	Franson	1215 East 4338 North	Buhl	ID	83316		H 208-543-6825 W 208-543-4777 E maryelo@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown	

2/11/08-correspondence from repair-trigger would not pull, put safety on and took it off and then gun fired when safety was moved.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM08 REM	24741	S7606971	AP	3/27/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	BUCKEYE SPORTS SUPPLY		Y			

CONCERN: FSR

Ammunition Information - None Defined  
Other Products Information - None Defined  
Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repace TA at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

2/11/08-quote sent to replace ta at discount.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/8/2008
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		20" 7MM08 REM
	Date Code		AP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	True	TRIG SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00140734 Serial: S7606971 Model: 7 Center Fire Caliber: 7 Repairman: Status: New 1/25/2008 2:59:24 PM  
 Verify Repair: MM:08:REM Produced: 03/27/1995

Address Information

Customer: Received From: Return To: Received From:

Name: ROGER FRANSON ROGER FRANSON  
 Address 1: 1215 EAST 4338 NORTH 1215 EAST 4338 NORTH  
 Address 2: PO Box: PO Box:  
 City: BUHL BUHL  
 State: ID Zip Code: 83316 Country: US State: ID Zip Code: 83316 Country: US  
 FFL: [ ] [ ] [ ] [ ] [ ] [ ]

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
1/25/2008 2:59:24	New	sanguinegl	Repair Added	
1/25/2008 5:05:11	EmailSent	ArmEmail	Repair Received	MARYE10@YAHOO.C
1/25/2008 5:05:31	EmailVerified	ArmEmail	Receipt	MARYE10@YAHOO.C
2/3/2008 8:20:17	Expedite	pencarl	From: Check In To: Repair Bench	

Shipping Hold  InterFace Hold  Estimate Sent  Parts Received  Passed Inspection  Return As Received  Has been Approved  Internal Repair

Current Status: New  
 1/25/2008 2:59:24 PM  
 sanguinegl  
 Repair Bench  
 Repair Location: ILN  
 Current Location: ILN  
 Transfer Number:

Repair Search Refresh Close

supryll 2/3/2008 11:26 AM CAPS NUM INS GBRL

Start Inboxes - Microsoft Outlook Start Guns AS Arms Services Repa 2 Current Cases Manager Part Search by Marye

RECEIVED  
 FEB 11 2008  
 BY: *kw*

2111

January 16, 2008

AP 3/95  
4#  
20"  
.012

To: Remington Repair Service

I got a first model 7, the blued one, for my wife and when she would not let me use it, I got one for myself, the stainless steel one.

They both worked real good until the season of 06. I was elk hunting at -20 degrees and found some elk bedded down. I took the safety off and pulled the trigger. It would not pull. I put the safety back on. When I took it off again, the gun fired. I tried the same procedure again. It fired again when I took the safety off. I did not think too much of it seeing it was 20 below. I just thought it was frozen up. That was the stainless steel one.

Then in 07 season, my grandson used my wife's blued one for deer hunting. We found a deer standing unaware of us. I told him to shoot it. He took the safety off and tried to shoot it, but could not pull the trigger. He put the safety back on and when he put it off again, the gun went off.

This time the temperature was 47 above. It scared me to have a gun go off for my grandson.

I have had many Remington rifles in my life. These were the first two to give me any troubles. Has there been any recalls or anything on the model sevens?

could not duplicate concern.  
Trig. set screws altered.  
replace TPA, check out, clean  
at 1/2 normal charges.

Quote

Your help would be appreciated.  
Thank you,

*Roger Franson*

Roger Franson  
1215 East 4338 North  
Buhl, Idaho 83316

Home phone: 208-543-6825  
Work phone: 208-543-4777

Serial Number:

S7606971

Model: 7



RE00140734



