

**BARBER - Kinzer PPS GAL RE0008546**

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2595

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
148977	8/9/2008	8/11/2008	8/11/2008				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Russell	Wheatley	102 Washington Ave	Lake Mary	FL	32746		H 407-947-4529 E rwheatley@cfi.rr.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired on safe release	Concern:1007 Fired on Safe Release		
C				

TA is rusty, the detent ball is missing, and the adjustments have been altered.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7mm-08	24741	S7642165		3/14/2001 10:24:56 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	8/11/2008				

8/11/2008 I spoke with customer - he said that he never had the trigger worked on and that he has not had the safety off. However, the detent ball is missing and the settings appear to have been altered. Since he had the accidental discharge I agreed to clean the action and install the new X-Mark Pro trigger assembly at n/c as a gesture of goodwill fls.

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/11/2008
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4015	Improper Maintenance	Sticky residue, altered adjustments, rust
Barrel	Description		20 inch Model 7 Stainless 7mm-08
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn;	

	Condition	Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	sometimes it would stick due to build up of residue
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Slightly Worn; Functioning	
Magazine	Condition	Slightly Worn; Functioning	
	Box Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 7
	Function	Abused; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
		Condition	*Modified
Pull	Trigger	---Select---	not measured
Altered		True	
Sub-Assembly		M/700 Non-Bolt Lock	
			The set screw positions have been altered, the detent ball was missing from the safety.

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

**Repair Inquiry**

Repair Number: **RE00148977** Serial: 57642185 Model 7, Center Fire, with 20 inch barrel Caliber: 7MM-08 REM STAINLESS SYN Produced: 03/14/2001 Repairman: Status: New 8/8/2008 9:11:58 PM

**Address Information**

Customer: ☒ Received From Return To: ☐ Received From

Name: **RUSSELL WHEATLEY** **RUSSELL WHEATLEY**

Address 1: **102 WASHINGTON AVENUE** **102 WASHINGTON AVENUE**

Address 2:  PO Box:  PO Box:

City: **LAKE MARY** **LAKE MARY**

State: **FL** Zip Code: **32746** Country: **US** State: **FL** Zip Code: **32746** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
8/8/2008 9:11:58	New	brygidownw	Repair Added	
8/13/2008 9:48	Comment	supryfl	Returned for n/c repair	

☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

**Current Status**

New  
8/8/2008 9:11:58 PM  
brygidownw  
Check In  
Repair Location  
ILN  
Current Location  
ILN  
Transfer Number

Repair Search Refresh Close

supryfl 8/13/2008 9:48 AM DAPS NUM JNS SCRL

start Arms Services Repair Inbox - Microsoft Out... Microsoft Excel - PS H... Current Cases - Micro... 9:48 AM

I spoke with customer and agreed to install a new X-mark Pro trigger and clean action at n/c as gesture of goodwill.

FCS

check over completely

**Remington**

## Factory Repair Form

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NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>MODEL SEVEN</u>	Serial Number: <u>57642165</u>
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: <u>RUSSELL WHEATLEY</u>	Date of Purchase: <u>2001</u>
Address (no PO Boxes): <u>102 WASHINGTON AVE</u>	
City: <u>LAKE MARY</u>	State: <u>FLORIDA</u> Zip: <u>32746</u>
Phone (Daytime): <u>407-947-4524</u>	Fax: <u></u>
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>RWHEATLEY@CFI.RR.COM</u>	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence: <u>AS I WAS SIGHTING IN MY RIFLE, AS I TOOK IT OFF OF THE SAFE POSITION, THE GUN FIRED WITHOUT ME TOUCHING THE TRIGGER, IT ALMOST KILLED MY BROTHER AS HE WAS STANDING BESIDE ME AS I WAS SIGHTING THE GUN IN. DOES REMINGTON HAVE OTHER SITUATIONS LIKE THIS. PLEASE CALL ME TO TALK ABOUT THIS SITUATION</u>	
<u>500</u> characters left	
Ammunition Information:	
Manufacturer: <u>Remington</u>	Type: <u>140 grain</u>
Other (i.e. bullet weight/type, shot size, powder): <u></u>	
Handload Information:	
Powder Used: <u></u>	Powder Weight: <u></u>
Case/Hull Used: <u></u>	Primer Used: <u></u>
Bullet Type/Shot Size: <u></u>	Reloader Used: <u></u>
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: <u></u>	
How often do you clean the bore? (Months or Number of rounds) <u>AFTER THE FIRE</u> <u>THE SEASON</u>	