

Remington Arms Co., Inc.
Product Service
Legal Case #:3162

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
160478	1/30/2009	2/2/2009	2/2/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Nick	Allamand	1050 North 5th St.	Union	OR	97883		H 541-562-5528 E Leebee@eoni.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038	Could Not Duplicate Concern	Unknown	
C	Gun fired on Safe release	Concern:1007 Fired on Safe Release		

Rifle fired when the Safety was put on Fire to open the bolt. Tried to get the rifle to do this again without a round in the chamber but it wouldn't. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	A6359717	DI	11/23/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	G LAWRENCE PORTLAND OR		U			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
n/a	/					
Concern	Other	Factory	Reload			
0:		N	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$47.38	2/10/2009				

2/10/09: Replace TPA, check over, clean under bolt lock program. Estimate was mailed to customer on 2/3 for \$35.00. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		2/2/2009

PrintDisplay

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Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		DI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

3162

DI 9/76
22"
3#
006

Remington.

Factory Repair Instructions


(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: A6359717	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Nick Allamand		Date of Purchase: 1983?	
Address (no PO Boxes): 1050 North 5 TH ST.			
City: UNION		State: OR	Zip: 97883
Phone (Daytime): 541 562 5528		Fax:	
E-mail Address: Leebee@eoni.com <input type="checkbox"/> I would like to receive future e-mail updates from Remington. Yes			
Please describe your problem: RIFLE FIRED WHEN THE SAFETY WAS PUT ON FIRE TO OPEN THE BOLT.			
Ammunition Information:			
Manufacturer: REMINGTON		Type: CORE LOCK SOFT POINT	
Other (i.e. bullet weight/type, shot size, powder):		130 gr	
Handload Information:			
Powder Used:	Powder Weight:		
Case/Hull Used:	Primer Used:		
Bullet Type/Shot Size:	Reloader Used:		
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: HOPES			
How often do you clean the bore? (Months or Number of rounds) EACH TIME OUT			
How often do you clean the action? (Months or Number of rounds) EACH YEAR			
How often do you clean the trigger assembly? (Months or Number of rounds) NEVER			
Brand of lubricant used: REM OIL			

How often do you lubricate the bore? (Months or Number of rounds)	<i>each Time out</i>
How often do you lubricate the action? (Months or Number of rounds)	<i>each Time out</i>
How often do you lubricate the trigger assembly? (Months or Number of rounds)	<i>ONCE A Year</i>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Comments: <i>WOULD LIKE A OWNERS MANUAL</i>	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>N/A</i>	
What were the services performed? <i>N/A</i>	
<p>Ship your INSURED firearm by either UPS or Parcel Post to:</p> <p style="text-align: center;">REMINGTON ARMS CO., INC</p> <p style="text-align: center;">ATTN: Arms Service Division</p> <p style="text-align: center;">14 Hoefler Ave</p> <p style="text-align: center;">Ilion, NY 13357</p>	
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW: IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p>	

Serial Number: A6359717

Model: 700



RE00160478

ing it.

mage in shipping and handling. Preferably,

e returned.)

oss or damage.

le the box. Shipments without a proper

st. Remington is not responsible for

urchase insurance from your carrier.

elines:

ned to you C.O.D. (To avoid C.O.D. Charges, please

n your gun)

For Repairs over \$/5.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*could not duplicate concern
 replace TPA, check over, clean
 under bolt lock program for
 \$20.00 to start.*

Quote

JAN 15 09

Hello remington folks

This is a wonderful rifle, "but"
it discharged a round when the safety
was moved to the fire position in
an attempt to unload a cartridge
from the chamber.

I know the trigger was not
touched, the rifle just went off.

I tried to get the rifle to do
this ^{again} without a round in the chamber
but it wouldn't.

When I talked to your service dept.
I was told to send you the rifle.

Thanks Nick Allamand
1050 Nth 5th ST.

Phone
541-567-5520

NATIONAL OREGON 97002