

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3096

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
159261	1/19/2009	1/20/2009	1/20/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Doug	Amon	1855 Community Center Rd	Saint Thomas	PA	17252		H 717-369-4780

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired after releasing safety	Concern:1007 Fired on Safe Release		Unknown
C				

1/22/09 Letter with rifle states, loaded gun then went from safe to fire and gun fired. Wants returned in his case.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	27514	E6441657	AS	3/6/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	W L BAUMLER CO	SCOPE,BASE,RINGS,SLING,HARD CASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at 1/2 normal charges as goodwill gesture						
Repair/Replacement Cost	Repair/Replacement Date					

1/22/09 Could not duplicate concern. Trig Assem very dirty & rusty. Replace TPA, check over, clean at 1/2 normal charges. Good will gesture.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/20/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 223 REM
	Date Code		AS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

PrintDisplay

Page 2 of 2

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,BASE,RINGS,SLING,HARD CASE

Repair Inquiry		<input type="button" value="Print"/> <input type="button" value="F5"/> <input type="button" value="F6"/>																																				
Repair Number:	RE00159261	Serial: E6411657 Model 700 Center Fire: Caliber:	Repairman: Bruce Travis																																			
Verify Repair		223 REM-Produced: 03/06/1998	Status: ApprovalHold 1/20/2009 7:51:24 AM																																			
<b>Address Information</b>																																						
Customer:	<input checked="" type="radio"/> Received From	Return To:	<input checked="" type="radio"/> Received From																																			
Name:	DOUG AMON	Name:	DOUG AMON																																			
Address 1:	1855 COMMUNITY CENTER ROAD	Address 1:	1855 COMMUNITY CENTER ROAD																																			
Address 2:	PO Box	Address 2:	PO Box																																			
City:	ST. THOMAS	City:	ST. THOMAS																																			
State:	PA Zip Code: 17252 Country: US	State:	PA Zip Code: 17252 Country: US																																			
FFL: <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>																																						
Contact / Condition		Problems	Estimate																																			
History / Status		Shipping / Billing																																				
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Code</th> <th>User ID</th> <th>Desc1</th> <th>Desc2</th> </tr> </thead> <tbody> <tr> <td>1/19/2009 9:35:1</td> <td>New</td> <td>valentds</td> <td>Repair Added</td> <td></td> </tr> <tr> <td>1/19/2009 9:36:2</td> <td>Update</td> <td>valentds</td> <td>Repair information change</td> <td></td> </tr> <tr> <td>1/19/2009 9:37:1</td> <td>Expedite</td> <td>valentds</td> <td>From: Check In</td> <td>To:</td> </tr> <tr> <td>1/19/2009 9:37:3</td> <td>Update</td> <td>valentds</td> <td>Repair information change</td> <td></td> </tr> <tr> <td>1/20/2009 7:43:1</td> <td>Expedite</td> <td>travisbw</td> <td>From: Check In</td> <td>To: Repair Bench</td> </tr> <tr> <td>1/20/2009 7:51:2</td> <td>Estimate</td> <td>travisbw</td> <td>Estimate Update</td> <td>Status: ApprovalHold</td> </tr> </tbody> </table>		Date	Code	User ID	Desc1	Desc2	1/19/2009 9:35:1	New	valentds	Repair Added		1/19/2009 9:36:2	Update	valentds	Repair information change		1/19/2009 9:37:1	Expedite	valentds	From: Check In	To:	1/19/2009 9:37:3	Update	valentds	Repair information change		1/20/2009 7:43:1	Expedite	travisbw	From: Check In	To: Repair Bench	1/20/2009 7:51:2	Estimate	travisbw	Estimate Update	Status: ApprovalHold	<div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> Shipping Hold  <input type="checkbox"/> InterFace Hold  <input type="checkbox"/> Estimate Sent  <input type="checkbox"/> Parts Received  <input type="checkbox"/> Passed Inspection  <input type="checkbox"/> Return As Received  <input type="checkbox"/> Has been Approved  <input type="checkbox"/> Internal Repair </div> <div> <p>Current Status</p> <p>ApprovalHold</p> <p>1/20/2009 7:51:24 AM</p> <p>travisbw</p> <p>Repair Bench</p> <p>Repair Location</p> <p>ILN</p> <p>Current Location</p> <p>ILN</p> <p>Transfer Number</p> </div> </div>	
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Repair Search		Refresh																																				
		Close																																				

$$\begin{array}{r} 1 \\ 35.39 \\ 15 \\ 12 \\ \hline 62.39 \end{array}$$

ATTN.

3096AS 3/98  
2411  
4#  
013

LOADED GUN THEN -  
WENT FROM SAFE TO FIRE  
AND GUN FIRED.  
PLEASE RETURN IN CASE SENT.

DOUG AMON

1855 COMMUNITY CENTER ROAD

ST THOMAS PA 17252

717-369-4780

Serial  
Number:

E6441657

Model: 700



RE00159261

could not duplicate concern.  
Mag. Assm very dirty & rusty.  
Replace TPA, check over, clean  
at 1/2 normal charges. Good -  
will capture.

Quote