

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2932

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 156159 | 12/2/2008   | 12/3/2008       | 12/3/2008   |               |         |     |          |

## Customer Information

| Type     | Business                    | First Name | Last Name       | Street             | City     | State | Zip   | Age | Contact |
|----------|-----------------------------|------------|-----------------|--------------------|----------|-------|-------|-----|---------|
| Reporter | A.W. Peterson Gun Shop, Inc |            | A.W. Peterson G | 4255 W. Old US 441 | Mt. Dora | FL    | 32757 |     | W 352-  |

## Incident Information

| Claims | Codes  | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI     |  |             |                   |                |
| PD     | Cause:4038 Could Not Duplicate Concern                   |             | Unknown           |                |
| S      | Fired on bolt closing Concern:1008 Fired on Bolt Closing |             |                   |                |
| C      |  |             |                   |                |

Customer said whe he closed the bolt, the safety was on and he was not touching the trigger, and the gun went off.

## Firearm Information

| Mfg.           | Type                      | Model/Ga.    | SKU            | Serial   | Bbl. | DOM                  |
|----------------|---------------------------|--------------|----------------|----------|------|----------------------|
| Remington      | CF/BA                     | 700/3006 SPR | 27410          | 71052875 | AW   | 3/13/2002 4:19:51 AM |
| Date Purchased | Where Purchased           | Accessories  | Original Owner |          |      |                      |
|                | WAL-MART DC 6003R-REGULAR | SCOPE BASE   | U              |          |      |                      |

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

| Settlement                       | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|----------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| répair at no charge,<br>goodwill |                         |                         |               |                 |                |               |
|                                  | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|                                  | 65.00                   | 12/3/2008               |               |                 |                |               |

12/3/2008 returned to AS to install a new TA to restore the customers confidence in the rifle. We could not duplicate the concern fls.

Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment      |
|-------------|------------------------|-----------------------------|--------------|
| Examination | Examiner               |                             | B.TRAVIS     |
|             | Exam Date              |                             | 12/3/2008    |
|             | Product Type           |                             | RF           |
|             | Action Type            |                             | A            |
|             | Assigned To            |                             | F.SUPRY      |
| Cause       | 4038                   | Could Not Duplicate Concern |              |
| Barrel      | Description            |                             | 22" 3006 SPR |
|             | Date Code              |                             | AW           |
|             | Bore Plugged           | False                       |              |
|             | Bulged                 | False                       |              |
|             | Fired                  | False                       |              |
|             | Fired while Obstructed |                             |              |
|             | Muzzle/Crown Condition | Slightly Worn; Functioning  |              |
|             | Firing Pin             | Slightly Worn; Functioning  |              |

|              |                    |                            |                       |
|--------------|--------------------|----------------------------|-----------------------|
| Bolt         | Shroud             | Slightly Worn; Functioning |                       |
|              | Face               | Slightly Worn; Functioning |                       |
|              | Handle             | Slightly Worn; Functioning |                       |
|              | Stop               | Slightly Worn; Functioning |                       |
| Extractor    | Condition          | Slightly Worn; Functioning |                       |
|              | Cut Condition      | Slightly Worn; Functioning |                       |
|              | Ext/Eject Test     | False                      |                       |
| Locking      | Block Condition    | ---Select---               |                       |
|              | Lug Condition      | Slightly Worn; Functioning |                       |
|              | Notch Condition    | ---Select---               |                       |
| Magazine     | Condition          | ---Select---               |                       |
|              | Box Condition      | Missing                    |                       |
| Overall      | Exterior Condition | Slightly Worn; Functioning |                       |
|              | Stock Condition    | Slightly Worn; Functioning |                       |
|              | Fore End Condition | ---Select---               |                       |
| Receiver     | Condition          | Slightly Worn; Functioning |                       |
|              | Bulged             | False                      |                       |
| Safety       | Description        |                            | STANDARD M/710 SAFETY |
|              | Function           | Like new; Functioning      |                       |
|              | Sub-Assembly       | ISS                        |                       |
| Sear         | Lift               | ---Select---               | N/A                   |
|              | Notch              | Slightly Worn; Functioning |                       |
|              | Tests              | Test Fired                 | False                 |
| Feeding Test |                    | False                      |                       |
| Trigger      | Condition          | Slightly Worn; Functioning |                       |
|              | Pull               | ---Select---               | 4.5#                  |
|              | Altered            | False                      |                       |
|              | Sub-Assembly       | Other Remington            |                       |





**BARBER - Kinzer PPS GAL RE0008582**  
**THE A.W. PETERSON**  
**GUN SHOP, INC.**  
 4255 W. Old U.S. 441  
 MT. DORA, FLORIDA 32757-3299

*2932*

*Aw 3/02  
4.5#  
6188  
22"*

No.

(352) 383-4258 (352) 383-0595  
 FAX (352) 735-1001

TO *Remington Arms Company*  
*14 Hoffman Avenue Arms Repair*  
*Illinois IL 61882*

|                                 |  |
|---------------------------------|--|
| DATE SHIPPED<br><i>1/24/02</i>  | WARRANTY REPAIR <input type="checkbox"/>   |
| SHIPPED VIA<br><i>UPS</i>       | STANDARD REPAIR <input type="checkbox"/>   |
| CUST. JOB NO.<br><i>710-210</i> | OUR MERCHANDISE <input type="checkbox"/>   |
| R/A NO.<br><i>61</i>            | CUST. MERCHANDISE <input type="checkbox"/> |
|                                 | CREDIT RETURN <input type="checkbox"/>     |

|                          |                     |                         |                         |  |
|--------------------------|---------------------|-------------------------|-------------------------|--|
| MAKE<br><i>Remington</i> | MODEL<br><i>710</i> | CAL/GA.<br><i>30.06</i> | SIN.<br><i>71052875</i> | CUSTOMER LAST NAME<br><i>Barber, James</i> |
|--------------------------|---------------------|-------------------------|-------------------------|--|

*Customer states when he closed the bolt, the safety was on and he was not loading the trigger. And the gun went off.*

*Please repair as necessary to get this rifle back in safe and proper working order.*

*Any questions please call the A.W. Peterson Gun Shop AT 352-383-4258 or 352-383-0595.*

*Thank you  
Sincerely*

Serial Number: **71052875**

Model: **710**



**RE00156159**

*Could not duplicate concern.  
 replace TPA to restore confidence  
 in rifle, check over clean.  
 N/C  
 #230145*

*Thank You*