Remington Arms Co., Inc.
Product Service
Legal Case #:3064

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete

158642 1/12/2009 1/13/2009 1/13/2009

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

W 720-385-3674
Reporter Bass Pro Shops 034
Bass Pro Shops 7970 East 49th Avenue Denver CO 80238
F 303-373-0504

E relongone@basspro.com

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause: 4006 Altered Adjustments or Components

Concern: 1007 Fired on Safe Release

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Unknown

S C Fired on Safety release

Customer stated gun fired when safety was taken off safe. Has difficulty with factory rounds, unknown if chambering or extracting. dmf

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial
 Bbl.
 DOM

 Remington
 CF/BA
 700/22-250 REM
 20000
 6721290
 AY 3/1/1974

Date Purchased Where Purchased Accessories Original Owner

BERNS WHSLE DENVER COL SCOPE BASE, HARD CASE U

CONCERN:FSR

Ammunition Information - None Defined
Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Cash Settlement Date APV Date APV

Repair at special price under BLSM program

Repair/Replacement Repair/Replacement Cost Date

\$47.38 1/15/2009

Estimate for \$35 mailed to customer on 1/14/09. Waiting for approval and payment. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		1/13/2009
Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
	Description		24" 22-250 REM HB
	Date Code		AY
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzie/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

h	<u> </u>		
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	·
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
B :	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
C-6-L	Description		STANDARD M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.010
Sear	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	
Trigger	Pull	Select	2.5#
	Altered	True	SET SCREWS ALTERED WILL FOLLOW DOWN
	Sub-Assembly	M/700 Balt Lack	
Non-Remington Components	Description		SCOPE BASE,HARD CASE

BARBER - Kinzer PPS GAL RE0008593

Repair Inquiry Repair Number REOC erily Repair	0158642		0 Model 700 Center Fire Caliber roduced: 06/06/1974		Bruce Travis Hold 1/13/2009 7 34:10 AM	X	
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ddress 2:		P0 Box			O Box		
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Course 4006-Altered Concern: FSR 3009



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Factory Repair Form

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NU LE.	riease	complete	and prim	enis form.	. ฮกซ เกษก	uncidae	TE WELL I	you Beam

Model Number: 700	Serial Number: 6721290				
Are you the original owner?: ☐ YES F NO					
Name: Bass Pro Shops 034 Date of Purchase: unknown					
Address (no PO Boxes): 7970 Northfield Bl;ve — 747	10 E. 49th Ave.				
City: Denver	State: CO Zip: 80238				
Phone (Daytime): 8720) 385-3674	Fax: (303) 373-0504				
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) relongone@basspro.com					
E-mail Address: I would like to receive future e-mail updates from Rem	ington.				
Please describe your problem and date of ocurrence: 1(ustomer stated gun fired when safety was taken off safe.) I chambering or extracting.	las difficulty with factory rounds, unknown if				
Trig. ASSM S et Screus A LTERED will Follow Down. Replace TPA, check over, clean under Bout Lock program Rep # 20.00 + S+H Gible					
Ammunition Information:					
Manufacturer: Unknown	Туре:				
Other (i.e. bullet weight/type, shot size, powder):					
Handload Information:					
wder Used: Powder Weight:					
se/Hull Used: Primer Used:					
Bullet Type/Shot Size:	Reloader Used.				
Firearms Care (Cleaning and Lubrication):					
Brand of cleaning solution used:					
How often do you clean the bore? (Months or Number of rounds)					

How often do you clean the action? (Months or Number of rounds)
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used:
How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)
What were the services performed?)
NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.
Ship your ENSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357

① WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.

Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)

" Remove all accessories from your firearm to prevent loss or damage.

6721290 Model: 700 . Shipments without a proper

lington is not responsible for nsurance from your carrier.

u C.O.D. (To avoid C.O.D. Charges, please include your

alling the nature of the repair, applicable taxes and shipping. I be paid by check, money order, or credit card (American pedite repairs over \$75.00 by setting a pre-authorized amount ically through Check21.

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