

Remington Arms Co., Inc.
Product Service
Legal Case #:2576

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
148519	8/2/2008	8/4/2008	8/4/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City State	Zip	Age	Contact
Reporter	Bass Pro Shop	Sandy	(Gunroom)	5000 Katy Mills Circle Suite 415	Katy TX	77494		W 281-644-2200

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on bolt closing or FST	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release		Unknown
C				

Customer says it will sometimes fire on bolt closing or sometimes it will fire on safe release. The system is rusty from improper maintenance or storage fls.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	26096	E6637583		3/31/2000
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN	Scope, Scope Mount	U			

It has a Swarowski 4x12x50 scope attached

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Special Price repair						
	Repair/Replacement Cost	Repair/Replacement Date				
	100.00	8/4/2008				

Returned to AS to have the action cleaned and a new TA installed at 1/2 normal charges as a gesture of goodwill fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/4/2008
	Product Type		RF
	Action Type		A
	Assigned To		Supry

Cause	4015	Improper Maintenance	Rust
Barrel	Description		26 inch Model 700 300 RUM
	Date Code		not stamped
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	Bolt stop sticks due to build up of residue.
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Magazine	Condition	--Select--	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	Rust visible on the barrel, under the scope mounts, on the trigger guard screws, and on the scope.
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	some rust visible on various portions of the receiver
	Bulged	False	
Safety	Description		Model 700 Safety
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	not measured
	Notch	Slightly Worn; Functioning	
			Trigger is rusted in housing

		Condition	Abused; Not Functioning	causing it to bind and not move unless forced, also once pulled it will
Pull	Trigger	---Select---	not measured	
Altered		False		
Sub-Assembly		M/700 Non-Bolt Lock		
Non-Remington Components	Description		Scope, scope mounts	

#2 576

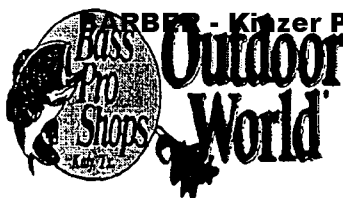
Chais.

Returned to AS for special price repair - cleaning action and installing a new Trigger Assembly for $\frac{1}{2}$ normal charges.

FR 20

RECEIVED
AUG 05 2008

BY: _____



BARBER - Kinzer PPS GAL RE0008600

148519

5000 Katy Mills Circle - Suite 415
Katy, Texas 77494
Phone (281) 644-2200
Fax (281) 644-2305

Date Shipped: 7-18-08

Date Received: _____

TO: Remington Arms
14 Hoefler Avenue
Illion, NY 13357

Rusty TA, clean
action & install new
TA at $\frac{1}{2}$ normal charges
as a gesture of goodwill.

FCS 8/4/08

FROM: Bass Pro Shops #008
5000 Katy Mills Circle, Suite 415
Katy, TX 77494
Attention: Sandy (Gun Room Specialist)

Make / Model: Remington 700 BDL DeluxeGauge / Caliber: 300 Ultra Serial Number E 6637583SKU: 673649 Log Number: R01-03-07Please repair the following customer ~~Bass Pro Shops~~ (circle one) gun as follows:

Rifle sometimes fires when taking off safety
and also sometimes when closing the
action.

Note: also 4-12X50 Swarovski scope attached.

Corrective action: _____

Current Status: ☐ Completed ☐ In Process ☐ Waiting for Parts

Date Returned: _____

AUTHORIZED SHIPMENT FORM

PLEASE PRINT ALL INFORMATION IN THE APPROPRIATE AREAS OR SHIPMENT MAY BE DELAYED.

DATE: 1-18-08 DEPARTMENT: Hunting Name: _____ Number: 227905
SHIPPED BY: fr Associate ID # _____
PHONE #: 281-644-2200 EXT.: _____ IS THIS PACKAGE: ☐ PERSONAL? ☒ BUSINESS?

SHIP TO:

NAME: _____

BUSINESS NAME: Remington Arms
(If applicable)

ADDRESS: 14 Hoepler Avenue

(P.O. Box numbers will be shipped Parcel Post)

CITY: Allison

STATE: NY

PHONE #: () _____

(Must have phone # for processing)

ZIP: 13351

HOW DO YOU WANT YOUR PACKAGE SHIPPED?: (Please circle one)

PARCEL POST

COD \$ _____

PRIORITY MAIL

STANDARD

BILL THIRD PARTY? _____

(Account Number)

NEXT DAY AIR

2ND DAY AIR

AMOUNT TO BE INSURED? \$ _____

DESCRIPTION
OF CONTENTS

Defective product

Value: \$ _____

DOES THIS PACKAGE CONTAIN HAZARDOUS MATERIALS: ☐ Yes ☒ No

SUPERVISOR'S
SIGNATURE: W. B. D.

CENTRAL SERVICES
USE ONLY

DATE SHP'D: _____

TRACKING #: _____

05-11011

SENDER: KEEP PINK COPY FOR YOUR RECORDS

Serial Number: **E6637583**

Model: **700**



RE00148519

From:
David Barnes
Bass Pro Main Office
5000 Katy Mills Circle

Katy, TX 77494
(281) 644-2200

To Remington Arms

Ship Date: 18JUL08
ActWgt: 10.0 LB
System#: 7117595/INET8061
Account: S *****

(281) 644-2200

FedEx
Ground



14 HOEFLER AVE

Serial Number: **E6637583**

BARBER - Kinzer PPS GAL RE0008601

BARBER - Kinzer PPS GAL RE0008601

42/E

PS 09520