

Remington Arms Co., Inc.
Product Service
Legal Case #:3303

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
160272	2/19/2009	3/5/2009	3/5/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joseph J	Calus	3820 Girlstown Rd	Mountain Grove	MO	65177		H 417-926-4606

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4012 Improper Headspace		Unknown	
S	fired after releasing safety Concern:1007 Fired on Safe Release			
C				

3/9/09 2 problems stated, crack in stock and fired on safe release. Says this is the 2nd 700 he's owned that has done this and last time he had damages to a truck.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	29743	S6290918	LQ	2/1/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN	TWO PIECE BASE ABD BOTTOM HALF OF RINGS	U			

CONCERN:NOT RESETTING FIRING PIN

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at 1/2 normal charges						
Repair/Replacement Cost	Repair/Replacement Date					

3/9/09 Trig assm very dirty adn sticky from a dried and sticky lubrication residue. Trig set screws altered. Replace TPA, check over, clean at 1/2 normal charges.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/5/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	ALSO POOR MAINTENANCE
Barrel	Description		26" 22-250 REM HB SS FL
	Date Code		LQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

PrintDisplay

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	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	SOME WEAR FROM LEAKING PRIMERS
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	SMALL CRACK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY/STICKY
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE AND BOTTOM HALF OF RINGS

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00160272** Serial: **S6290918** Model: **700** Center Fire Caliber: Repairman: **Bruce Travis**
 Verify Repair: 22250 REM Produced: 02/22/1996 Status: **ApprovalHold: 3/5/2009 7:45:09 AM**

Address Information

Customer: **Received From** Return To: **Received From**
 Name: **JOSEPH CALUS** **JOSEPH CALUS**
 Address 1: **3820 GIRLSTOWN ROAD** **3820 GIRLSTOWN ROAD**
 Address 2: PO Box: PO Box:
 City: **MTN. GROVE** **MTN. GROVE**
 State: **MO** Zip Code: **65177** Country: **US** State: **MO** Zip Code: **65177** Country: **US**

FEL ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
2/20/2009 8:16:1	pencerl	From: Repair Bench	To: ApproveRack	ApprovalHold
2/25/2009 9:46:0	smithng	Mailed Estimate to Customer		3/5/2009 7:45:09 AM
3/3/2009 1:32:06	beazlietm	Consumer Contact for Repair Status	does not want s	Travisbw
3/3/2009 1:32:27	beazlietm	emailed RP to remove stock from total		ApproveRack
3/5/2009 5:28:26	Travisbw	Repair Maintenance	Status: New	Repair Location
3/5/2009 7:40:37	Travisbw	Repair Maintenance	Status: Estimati	ILN
3/5/2009 7:45:10	Travisbw	Estimate Update	Status: Approva	Current Location
3/5/2009 3:17:36	pencerl	From: Product Services	To: ApproveRack	ILN
				Transfer Number

Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☒ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Repair Search Refresh Close

supryll 3/5/2009 3:57 PM CAPS NUM INS SCR

start Inbox - Microsoft Out... Arms Services Repair PS Hold Guns AS Search for a Serial Nu... 3:57 PM

RECEIVED
 MAR 06 2009
 BY: _____

3303

26"
2#LQ 2/96
.012

To whom it my concern

My rifle has two problems, one is the crack in the stock below the safety. The other is my bolt is now not resetting the firing pin. The other day I was going to shoot, pulled down on my prey pulled the trigger realized I had left the safety on, then took the safety off only to have the Gun go off by its self. This is the second Remington 700 I have owned that has done this, DANGEROUS. The first time this happened it cost 700.00 dollars worth of pick-up truck windows and almost my best Hunting buddy. Please get it fixed.

Joseph J Calus

Serial Number:

S6290918

Model: 700



RE00160272

TRIG. ASSM. VERY dirty & sticky
from a dried & sticky lubrication
residue. Trig. set screws altered
replace TPA, check over neck
at 1/2 normal changes.

Quote

JOSEPH CALUS
3820 GIRLSTOWN ROAD
MTN. GROVE, MO. 65177

417 926 4606