

Remington Arms Co., Inc.
Product Service
Legal Case #:1921

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
138934	12/28/2007	1/3/2008	1/3/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Evans Archery	BJ	Evans	205 North main St.	Pearisburg	VA	24134		W 540-921-2300

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1007 Fired on Safe Release			
C	fired on safe release			

1/7/08-correspondence from repair-gun firing when taken off safety.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25791	B6795807	PG	6/20/1986
Date Purchased	Where Purchased	Accessories	Original Owner			
	JOHNS SPORTING GOODS 44706		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35.00	1/7/2008				

1/7/08-could not duplicate, trig assem dirty/rusty. Safety works hard when switching off. Replace Ta.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/3/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIG ASSM RUSTY/DIRTY HARD OFF SAFE
Barrel	Description		22" 270 WIN
	Date Code		PG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1921&Type=Case>

1/7/2008

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/RUSTY HARD OFF SAFE
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00138934** Serial: 86795807 Model: 700 Center Fire Caliber: 270 WIN. Produced: 06/20/1986 Repairman: Status: New 1/2/2008 9:19:55 AM

Verify Repair

Address Information

Customer: Received From: Return To: Received From:

Name: **EVANS ARCHERY** **EVANS ARCHERY**

Address 1: **205 N MAIN STREET** **205 N MAIN STREET**

Address 2: **PEARISBURG** **PEARISBURG** PO Box: PO Box:

City: **PEARISBURG** **PEARISBURG**

State: **VA** Zip Code: **24134** Country: **US** State: **VA** Zip Code: **24134** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
1/2/2008 9:19:55	New	sanguinegl	Repair Added	To:
1/2/2008 9:25:32	Expedite	sanguinegl	From: Check In	To:
1/3/2008 11:25:5	Comment	supryll	Returned to AS for n/c repair	To:

Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Current Status: New 1/2/2008 9:19:55 AM sanguinegl

Product Services: Repair Location: ILN Current Location: ILN Transfer Number:

Repair Search Refresh Close

supryll 1/3/2008 11:26 AM CAPS NUM INS SERL

start Inbox - Microsoft Outlook PS Hold Gun AS Arms Services Repair 1/3/2008 11:26 AM

FROM:
B.J. EVANS
(540) 921-2300
EVANS ARCHERY
205 NORTH MAIN ST
PEARISBURG VA 24134

9 LBS 1 OF 1

SHIP TO:
ATTN: ARMS SERVICE DIVISION
REMINGTON ARMS CO., INC.
14 HOFELER AVENUE
ILION NY 13357

Evans

Archery

205 North Main St.
Pearisburg, VA 24134
540 - 921 - 2300
540 - 599 - 0503

PG 6/86
S.S.H.
22"
012

1921

Please inspect and repair any malfunctioning parts in the safety/trigger mechanism in this rifle. Customer complained of the gun firing when taken off safety.

Thanks!



B.J. Evans

Owner

could not duplicate concern.
TRIG. ASSM DIRTY/RUSTY.
SAFETY WORKS HARD when
switching off.
replace TPA, check over, clean
AT N/C

#230145

Serial Number: B6795807

Model: 700



RE00138934