

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2175

Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 141688 | 2/22/2008   | 2/26/2008       | 2/26/2008   |               |         |     |          |

Customer Information

| Type     | Business | First Name | Last Name | Street         | City       | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|----------------|------------|-------|-------|-----|----------------|
| Reporter |          | Robert     | Felix Jr. | 3080 Felix Dr. | South Park | PA    | 15129 |     | H 412-655-3417 |

Incident Information

| Claims | Codes                 | Repair Est.                        | Medical Treatment | Medical Status |
|--------|-----------------------|------------------------------------|-------------------|----------------|
| PI     |                       |                                    |                   |                |
| PD     | Cause:4038            | Could Not Duplicate Concern        |                   |                |
| S      | Fired on bolt closing | Concern:1008 Fired on Bolt Closing | Unknown           |                |
| C      |                       |                                    |                   |                |

3/3/08-correspondence from repair-bolted shell and gun fired before bolt was closed.lw

Firearm Information

| Mfg.           | Type            | Model/Ga.      | SKU            | Serial | Bbl. | DOM      |
|----------------|-----------------|----------------|----------------|--------|------|----------|
| Remington      | CF/BA           | 700/7MM REM MA |                | 371427 | DR   | 9/1/1968 |
| Date Purchased | Where Purchased | Accessories    | Original Owner |        |      |          |
|                |                 |                | U              |        |      |          |

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement             | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA at discount |                         |                         |               |                 |                |               |
|                        | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |

3/3/08-quote sent to replace TA at discount. Trigger dirty & rusty.lw

Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment         |
|-------------|------------------------|-----------------------------|-----------------|
| Examination | Examiner               |                             | B.TRAVIS        |
|             | Exam Date              |                             | 2/26/2008       |
|             | Product Type           |                             | RF              |
|             | Action Type            |                             | A               |
|             | Assigned To            |                             | F.SUPRY         |
| Cause       | 4038                   | Could Not Duplicate Concern |                 |
| Barrel      | Description            |                             | 24" 7MM REM MAG |
|             | Date Code              |                             | DR              |
|             | Bore Plugged           | False                       |                 |
|             | Bulged                 | False                       |                 |
|             | Fired                  | False                       |                 |
|             | Fired while Obstructed |                             |                 |

|              |                        |                            |                       |
|--------------|------------------------|----------------------------|-----------------------|
|              | Muzzle/Crown Condition | Slightly Worn; Functioning |                       |
| Bolt         | Firing Pin             | Slightly Worn; Functioning |                       |
|              | Shroud                 | Slightly Worn; Functioning |                       |
|              | Face                   | Slightly Worn; Functioning |                       |
|              | Handle                 | Slightly Worn; Functioning |                       |
|              | Stop                   | Slightly Worn; Functioning |                       |
| Extractor    | Condition              | Slightly Worn; Functioning |                       |
|              | Cut Condition          | Slightly Worn; Functioning |                       |
|              | Ext/Eject Test         | False                      |                       |
| Locking      | Block Condition        | ---Select---               |                       |
|              | Lug Condition          | Slightly Worn; Functioning |                       |
|              | Notch Condition        | ---Select---               |                       |
| Overall      | Exterior Condition     | Worn; Functioning          |                       |
|              | Stock Condition        | Worn; Functioning          |                       |
|              | Fore End Condition     | ---Select---               |                       |
| Receiver     | Condition              | Worn; Functioning          |                       |
|              | Bulged                 | False                      |                       |
| Safety       | Description            |                            | STANDARD M/700 SAFETY |
|              | Function               | Like new; Functioning      |                       |
|              | Sub-Assembly           | Non-ISS                    |                       |
| Sear         | Lift                   | ---Select---               | .007                  |
|              | Notch                  | Slightly Worn; Functioning |                       |
|              | Tests                  | Test Fired                 | False                 |
| Feeding Test |                        | False                      |                       |
| Trigger      | Condition              | Slightly Worn; Functioning | DIRTY,RUSTED          |
|              | Pull                   | ---Select---               | 4.5#                  |
|              | Altered                | False                      |                       |
|              | Sub-Assembly           | M/700 Non-Bolt Lock        |                       |



## Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

|  |  |  |                   |
|--|--|--|-------------------|
| Model Number: <u>8.5 BARREL 7MM MAG</u><br><u>REM MODEL 700 BDL</u>  |  | Serial Number: <u>371427</u>                   |                   |
| Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO   |  |  |                   |
| Name: <u>ROBERT E. FELIX JR</u>  |  | Date of Purchase: <u>EARLY 1960 - TO 1970?</u> |                   |
| Address (no PO Boxes): <u>3080 FELIX DR</u>  |  |  |                   |
| City: <u>SOUTH PARK</u>  |  | State: <u>PENNA</u>                            | Zip: <u>15129</u> |
| Phone (Daytime): <u>412-655-3417</u>   |  | Fax: <u>724 743 7759</u>                       |                   |
| E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent)   |  |  |                   |
| E-mail Address:<br><input type="checkbox"/> I would like to receive future e-mail updates from Remington.  |  |  |                   |
| Please describe your problem and date of occurrence: <u>FEDERAL ARMS</u><br><u>IN CARNEGIE, PENNA</u><br><u>AFTER</u><br><u>① GUN DID NOT FIRE BOLTED ANOTHER SHELL IN CHAMBER</u><br><u>BEFORE I COMPLETELY CLOSED BOLT GUN WENT OFF OR FIRED. WE FIXED</u><br><u>THIS HAPPENED NOV 2006 BEFORE BEAR SEASON AND DURING DEER THE GUN</u><br><u>SEASON I HEARD THAT REMINGTON HAD A PROBLEM AND RECALLED SOME</u><br><u>② I WOULD LIKE TO SEE IF YOU CAN REBLUE GUN IT HAS A SS BARREL</u><br><u>③ <del>REBARREL</del> IF YOU COULD <del>REBARREL</del> STOCK</u><br><u>REFINISH AND COST</u><br><u>HUNTING</u><br><u>IN NOV 2007</u><br><u>STILL HAS</u><br><u>A PROBLEM</u> |  |  |                   |
| 500 characters left  |  |  |                   |
| Ammunition Information:  |  |  |                   |
| Manufacturer: <u>REMINGTON</u>   |  | Type: <u>EXPRESS CORE-LOKT</u>                 |                   |
| Other (i.e. bullet weight/type, shot size, powder): <u>150 GR 7MM REM MAGNUM PSP</u>   |  |  |                   |
| Handload Information:  |  |  |                   |
| Powder Used:   |  | Powder Weight:                                 |                   |
| Case/Hull Used:  |  | Primer Used:                                   |                   |
| Bullet Type/Shot Size:   |  | Reloader Used:                                 |                   |
| BY: <u>[Signature]</u>   |  |  |                   |
| Firearms Care (Cleaning and Lubrication):  |  |  |                   |
| Brand of cleaning solution used: <u>REMINGTON CLEANING</u> <u>REM OIL</u> <u>HOT</u> <u>OIL</u>  |  |  |                   |
| How often do you clean the bore? (Months or Number of rounds) <u>BEFORE DURING - AFTER DEER - BEAR</u><br><u>SEASON</u>  |  |  |                   |

OVER ↓

ONLY USE GUN DURING DEER SEASON BEAR SEASON  
DURING HUNTING  
BEFORE HUNTING AFTER HUNTING

How often do you clean the action? (Months or Number of rounds) *SAME*

How often do you clean the trigger assembly? (Months or Number of rounds) *SAME*

Brand of lubricant used: *REMINGTON BORE CLEANER REM OIL HO*

How often do you lubricate the bore? (Months or Number of rounds) *SAME*

How often do you lubricate the action? (Months or Number of rounds) *SAME*

How often do you lubricate the trigger assembly? (Months or Number of rounds) *SAME*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *1960's*  
*WHEN I FIRST BOUGHT IT STOCK HAD A CRACK IN*

What were the services performed? *REMILLION NY REPLACED STOCK*

**NOTE:** In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.  
Attn: Arms Service Division  
14 Hoefler Avenue  
Ilion, NY 13357

*315 895 3200*  
*1-800-*  
*1-315 895-3200*  
*243 9700*

**WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- Record the serial number of your firearm before sending it.
- Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,

- ed.)
- image.
- x. Shipments without a proper

ington is not responsible for  
insurance from your carrier.

ou C.O.D. (To avoid C.O.D. Charges, please include your

etailing the nature of the repair, applicable taxes and  
Repairs can be paid by check, money order, or credit card  
you can expedite repairs over \$75.00 by setting a pre-

Serial Number:

**371427**

Model: **700**



**RE00141688**

©2005 Remington Arms Company, Inc. All Rights Reserved. | Legal Notices

**Remington**

*could not duplicate concern*  
*TR by. Assm. Discty + Rusty, replace*  
*TPA, check over, clean at 1/2*  
*Normal cost, Quote*

I CALLED REMINGTON THIS STARTED  
 NOV-2006 THEY SAID I COULD SEND THE  
 GUN BACK TO REMINGTON IN LLION NY  
 OR TAKE IT TO AUTHORIZED REPAIR SHOP  
 THEY SAID FEDERAL ARMS WAS ONE OF  
 THOSE SHOPS IN CARNEGIE, PENNA  
 I TOOK THE GUN THERE IN 2007 HE HAD  
 THE GUN FOR 2 MONTHS SAID HE FIXED I PAID HIM  
 IT SO THE BOLT WOULD OPEN AND CLOSE WITH  
 THE SAFE ON TOOK GUN HUNTING IN NOV 2007  
 GUN WENT OFF AGAIN.

I CALLED REMINGTON AGAIN FEB - 7, 2008  
 TOLD THEM I DON'T THINK HE FIXED  
 MY GUN THE PROBLEM IS STILL THERE  
 THEY SAID TO SEND IT BACK TO REMINGTON  
 AT LLION NEW YORK FOR THEM TO LOOK AT AND  
 FIX.

- ① PROBLEM GUN WOULD NOT GO OFF WHEN I PULLED  
 THE TRIGGER WHEN I BOLTED ANOTHER SHELL IN  
 THE GUN WOULD GO OFF AS SOON AS THE BOLD  
 WAS CLOSED DID NOT HAVE FINGER ON TRIGGER
- ② WOULD ALSO LIKE YOU TO REBLUE GUN  
 IF POSSIBLE AND HOW MUCH IT WOULD COST ME  
 THE BARREL IS S.S.
- ③ COULD YOU REOO STOCK? HOW MUCH WOULD IT COST TO DO.

ROBERT E FELIX JR  
 3080 FELIX DR  
 SOUTH, PARK PENNA 15129  
 PHONE 412-655-3417