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•				Remington Art Product S Legal Case	Service	2.					
Case Information	ation										
<b>RE#</b> 168226	<b>Date C</b> 5/18/	-	Date Opened(H 5/19/2009	-,	e Closed 9/2009	Inc	ident D	ate ]	Pre Lit	Lit	Obsolete
Customer In	formation										
Туре	Business	First Name	Last Name	Street	City	State	Zip	Age		Contac	-
Incident		Michael	Hildman	674 4th Ave	Freedom	n PA	15042			24-728- tdad@ve	6716 erizon.net
Incident Info	rmation										
C	laims		Co	des		Repair E	st. N	ledical Tr	eatment	Mea	lical Status
PI PD S fired or	n safety rel		ause:4015 Imp oncern:1007 Fire	roper Maintenan d on Safe Releas				Unkno	wn		
C	a salidy for	case c		d on Sale Releas							
5/21/09 Per I			ning the safety was the safety the rif								er, dry firing.
Firearm Info	rmation										
Mfg.		Туре		Model/Ga.			SKU	Seria			OOM
Remingtor	L (	CF/BA		700/243 WIN			257 <b>87</b>	F62461	98 XW		02 11:02:16 AM
Date Purchased	Wher	e Purchased		Accessories			riginal Owner				
	BILL I	HICKS & CO LTD		,RINGS,TWO P SLING,HARD C			U				
CONCERN:	FSR										
a de la constante de la consta											
		on - None Defin									
	ts Informa	tion - None Def	fined								
Settlement				D							
				Remington/70	JU/CF/BA			Cash	Rai	m Data	Cash Date
Settler	nent	Release of	<b>Claims</b>	Release Date	R	eimburse	ment	Settleme		m. Date APV	APV

replace TPA, clean at 1/2 normal

> **Repair/Replacement Repair/Replacement** Cost

Date

5/21/09 Trig is sluggish and binding from being contaminated with a partially dried and sticky lube residue. Replace TPA, check over, clean at 1/2 normal cost. Cost of repair will be covered by the charges.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment	
	Examiner		B.TRAVIS	
	Exam Date		5/19/2009	
Examination	Product Type		RF	
	Action Type		A	
	Assigned To		F.SUPRY	

A 404 0 m

### PrintDisplay BARBER - Kinzer PPS GAL RE0008770

Cause	4015	Improper Maintenance	
	Description		22" 243 WIN
	Date Code		XW
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	ISS	
	Lift	Select	.008
Sear	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	TRIGGER BINDING/SLUGGISH
Trigger	Pull	Select	9#
TIRRei	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

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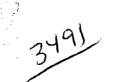
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4. Jacob	B	٦	$\mathbf{X}$

File: Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenant	ce System Maintenance Help
Repair Inquiry	
Repair Number: RE00160226 Serial: F6245198 Model 700 Center Fire: Caliber: Repairman 243 WIN Produced: 12/17/2002	Bruce Travis
Verify Repair	oveHold 5/19/2009 5.54:34 AM
Address Information	C Received From
Customer Customer Return Ic Received From Return Ic MICHAEL E HILDMAN	1 ACCEVED FIOR
Addiess 1 674 FOURTH AVENUE 674 FOURTH AVENUE	
Cav FREEDOM	<u>PO Box</u>
State: PA Zip Code 115042 Country: IUS State: PA Zip Code: 115042	Country/US
Contact / Condition Problems Estimate History / Status	Shapping / Billing
Date Code User D Desc1 Desc2 Chipping Hold	Current Status
5/18/2009/10/12 New valentds Repair Added	
5/18/2009-10:15:         Update         valentds         Repair information change         Control of the second change           5/19/2009:5:54:C         Estimate         travisbw         Estimate Update         Status: Approve         Estimate Second change	ApproveEack
5/19/2009/6:00:2 ApprovalHold System Immediate SAP Allocation Parts Receive 5/19/2009/8:55/1 Expedite pencerl From: Check In To: ApproveRa	ad Repar Location
□ Fased inspective □ ReturnAs Be	
T Has been App	Transform
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Repair Search	<u>Befresh</u>
	المراجع المراجع مراجع المراجع ال
SUDDI 5/19/2009 11:50 AM CAPS INUM	
Start Arms Services Repair 164957 - Mess	만남, DMS - Global Serial Hi

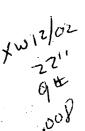
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#### **BARBER - Kinzer PPS GAL RE0008772**



Michael E. Hildman 674 Fourth Avenue Freedom, Pa 15042 724-728-6716



# Remington

May 13, 2009

Dear Sir or Madam:

Upon cleaning the model 700 243 Remington rifle, the safety was checked by placing in the on position. Pulling the trigger checked the dry fire. The safety held. However, after releasing the safety the rife fired?

The rife was rechecked again with the same process. The rifles safety held again but when the safety was released the rife fired?

Please check the rife for its safety, as there appears to be a problem with your design of its safe mechanisms.

Sincerely,

Michael &. Hildman

Michael E. Hildman



NRA Member

Trig. is sluggish And binding from being contaminated with APARTIAlly clizied and STICKY INDRICATION Residue. Neplace TPA, check over, clean At 1/2 NORMAL LOST.



**BARBER - Kinzer PPS GAL RE0008772** 

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	ngton.
	rm, and then include it with your firearm.)
Model Number: 700 (243)	Serial Number: F6246198
Are you the original owner?: XYES	
Name: MICHAEL E. HILDMAN	Date of Purchase:
Address (no PO Boxes):	
674 FOURTH AUENUR	
City: FREEDOM	State: PA Zip: 15042
Phone (Daytime): 724 728 6716	Fax:
E-mail Address:	Remington. PEANUTOADQ VOR 20N. NET
	ety when ROLEASED FIRES
The Rife. See ATTA	ch NOTO
· · · ·	
Ammunition Information:	ichael Hildman
Manufacturer:	al with the
Other (i.e. bullet weight/type, shot size, powde	
	reedum the nort
Handload Information:	400 <u> </u>
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	· · · · · · · · · · · · · · · · · · ·
Brand of cleaning solution used: HOPPES	
How often do you clean the bore? (Months or Number of	rounds) AFTOR PRACTICE OR HEWTING
How often do you clean the action? (Months or Number of	
How often do you clean the trigger assembly? (Months o	
,, , , , , , , , , , , , , , ,	00151200001
Brand of lubricant used:	
Interpress	<u></u>

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## BARBER - Kinzer PPS GAL RE0008774

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How often do you lubricate	he action? (Months or Number of rounds)	CAMO .
How often do you lubricate	he trigger assembly? (Months or Number	or rounds) {
Have you reviewed the clear YES	ning and maintenance recommendations o	n our web site or in our owners manual?
Comments: I Show		
Ritle, COST	SGOULD BE INCOA	ED BY REMINSTER
When was the last time that	your firearm was serviced by a Remingto	n authorized repairman/gunsmith?
What were the services perf	ormed? Whon purche	1569
	······································	
	m by aithor UDS or Darcal Bost to:	· · · · · ·
Ship your INSORED fireat	m by either UPS or Parcel Post to:	
• .	REMINGTON ARMS CO	D., INC
	14 Hoefler Ave	ing the second second
	D LIVE OR SPENT SHELLS IN YOUR FIRE	IRM OR IN THE SAME BOX WITH THE
FIREARM. THIS IS A VIOL	LIION, NY 13357 D LIVE OR SPENT SHELLS IN YOUR FIREA ATION OF FEDERAL LAW. IF YOU FEEL Y PACKAGE AND INCLUDE NAME, ADDRESS	IRM OR IN THE SAME BOX WITH THE OU MUST SEND SPENT SHELLS PLEASE
<ul> <li>IREARM. THIS IS A VIOLA</li> <li>IREARM. THIS IS A VIOLA</li> <li>IREND THEM IN A SEPARATE</li> <li>IODEL AND SERIAL NUMBE</li> <li>Record the serial number</li> <li>Pack your firearm for safe ship in a firearm box. (Not</li> <li>Remove all accessories from Provide a return address of return address will be refuted.</li> <li>Ship your INSURED firear</li> </ul>	<b>Ilion, NY 13357</b> ID LIVE OR SPENT SHELLS IN YOUR FIREA <b>TION OF FEDERAL LAW.</b> IF YOU FEEL Y PACKAGE AND INCLUDE NAME, ADDRESS R OF YOUR FIREARM. of your firearm before sending it. ty and to prevent further damage in shipp e: Original boxes may not be returned.) om your firearm to prevent loss or damage on both the outside and inside the box. Sh	ARM OR IN THE SAME BOX WITH THE OU MUST SEND SPENT SHELLS PLEASE (WITH ZIP CODE), TELEPHONE AND ing and handling. Preferably, 2. ipments without a proper
<ul> <li>TREARM. THIS IS A VIOLA</li> <li>TREARM. THIS IS A VIOLA</li> <li>SEND THEM IN A SEPARATE</li> <li>MODEL AND SERIAL NUMBE</li> <li>Record the serial number</li> <li>Pack your firearm for safe</li> <li>ship in a firearm box. (Not</li> <li>Remove all accessories from</li> <li>Provide a return address of</li> <li>return address will be refuted and the serial</li> <li>Ship your INSURED firear</li> <li>damage or loss during ship</li> </ul>	<b>Ilion, NY 1335</b> D LIVE OR SPENT SHELLS IN YOUR FIREA <b>ATION OF FEDERAL LAW.</b> IF YOU FEEL Y PACKAGE AND INCLUDE NAME, ADDRESS R OF YOUR FIREARM. of your firearm before sending it. ty and to prevent further damage in shipp e: Original boxes may not be returned.) om your firearm to prevent loss or damage on both the outside and inside the box. Sh sed. n by either UPS or Parcel Post. Remingtor	ARM OR IN THE SAME BOX WITH THE OU MUST SEND SPENT SHELLS PLEASE (WITH ZIP CODE), TELEPHONE AND ing and handling. Preferably, 2. ipments without a proper
<ul> <li>TREARM. THIS IS A VIOLA</li> <li>TREARM. THIS IS A VIOLA</li> <li>SEND THEM IN A SEPARATE</li> <li>40DEL AND SERIAL NUMBE</li> <li>Record the serial number</li> <li>Pack your firearm for safe</li> <li>ship in a firearm box. (Not</li> <li>Remove all accessories from</li> <li>Provide a return address of return address will be refuted and the serial ship your INSURED fireary</li> <li>Charge repairs will be proceed.</li> <li>Repairs \$75.00 and under</li> </ul>	Ilion, NY 13357 D LIVE OR SPENT SHELLS IN YOUR FIREA ATTON OF FEDERAL LAW. IF YOU FEELY PACKAGE AND INCLUDE NAME, ADDRESS R OF YOUR FIREARM. of your firearm before sending it. ty and to prevent further damage in shipp e: Original boxes may not be returned.) or your firearm to prevent loss or damage on both the outside and inside the box. Sh sed. n by either UPS or Parcel Post. Remingtor oment, so you may elect to purchase insur	ARM OR IN THE SAME BOX WITH THE FOU MUST SEND SPENT SHELLS PLEASE (WITH ZIP CODE), TELEPHONE AND ing and handling. Preferably, 2. ipments without a proper is not responsible for rance from your carrier.

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### **BARBER - Kinzer PPS GAL RE0008774**

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