

Remington Arms Co., Inc.
Product Service
Legal Case #:3041

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
158191	1/7/2009	1/8/2009	1/8/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Nicholas	Ison	1552 Parknoll Ln	Port Washington	WI	53074		H 262-268-6889 E ncison@cs.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance	Unknown	
S	has fired on bolt closing in past	Concern:1008	Fired on Bolt Closing	
C				

1/12/09 per letter with rifle, owner would like to participate in SMP program. He has had an incident where it fired when the bolt was put down.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	20000	6487896	EU	10/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	J C PENNEY MILWAUKEE, WISC		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at special price under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	97.39	1/13/2009				

1/13/09 Trig assembly contaminated with a dried and sticky lubrication residue causing trig to bind. Safety does not work. Replace TPA, check over, clean under BLSM program for \$20 + s&h.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/8/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		EU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Not Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	SAFETY WON'T WORK-LOOSE TRIGGER BINDING
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Arms Services Repair Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00158191** Serial: 8487896 Model: 700 Center Fire Caliber: 30:06 SPRG Produced: 10/29/1971 Repairman: Bruce Travis
 Verify Repair Status: ApprovalHold 1/8/2009 7:14:00 AM

Address Information

Customer: Received From Return To: Received From

Name: **NICHOLAS ISON** **NICHOLAS ISON**

Address 1: **1552 PARKNOLL LANE** **1552 PARKNOLL LANE**

Address 2: P.O. Box: P.O. Box:

City: **PORT WASHINGTON** **PORT WASHINGTON**

State: **WI** Zip Code: **53074** Country: **US** State: **WI** Zip Code: **53074** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
			<input type="checkbox"/> Shipping Hold <input type="checkbox"/> InterFace Hold <input type="checkbox"/> Estimate Sent <input type="checkbox"/> Parts Received <input type="checkbox"/> Passed Inspection <input type="checkbox"/> Return As Received <input type="checkbox"/> Has been Approved <input type="checkbox"/> Internal Repair	Current Status ApprovalHold 1/8/2009 7:14:00 AM Travisbw ApproveRack Repair Location ILN Current Location ILN Transfer Number
Date	Code	User ID	Desc1	Desc2
1/7/2009 8:38:32	New	sanguine	Repair Added	
1/7/2009 8:43:44	Expedite	sanguine	From: Check In	To:
1/8/2009 7:10:59	Expedite	Travisbw	From: Product Services	To: Repair Bench
1/8/2009 7:14:01	Estimate	Travisbw	Estimate Update	Status: ApprovalHold
1/8/2009 8:21:57	Expedite	pencil	From: Repair Bench	To: ApproveRack

Repair Search Refresh Close

supryll 1/8/2009 11:00 AM RCAPS NUM INS SCRL

start Arms Services Closed Cases Microsoft Exce... DMS Serial N... 2 Microsoft ... Part Search by... 11:00 AM

Bolt lock Modification Program

3041

EU 10/71
22"
10+
010

Hi

I want to participate in your Safety Modification Program. I have a Model 700 3007 that has fired when the bold was put down. This has happened after one round was fired, the gun went off as the bold was put down on the second round. I was told of the safety program from the gunsmith I tool the gun to because of it going off when the bold was put down. I then called Remington and was told to send it in for the safety program modification.

Thank you,

Nicholas Ison
1552 Parknoll Lane
Port Washington, WI 53074

\$35.39
15.
35
12

47.39

Serial Number: **6487896**

Model: **700**



RE00158191

TRIG. ASSM. CONTAMINATED WITH A DRIED
& STICKY LUBRICATION RESIDUE CAUSING
TRIG. TO BIND. SAFETY DOES NOT WORK.
REPLACE TPA, CHECK OVER, CLEAN UNDER
Boltlock program Con \$ 20.00 + S&H.

Quote

Remington.

Thank you for your participation in the Safety Modification Program. We sincerely appreciate your continued support of Remington products, as well as your continuing participation in the hunting and shooting sports.

Insuring that our customers are familiar with proper firearms care and maintenance, along with safe gun handling practices remains a continual focus point at Remington. Visit www.remington.com where you will find firearms care and safety tips including our interactive guides to shooting and hunting safety, centerfire rifle basics and shotgun basics.

As a result of your participation in the Safety Modification Program you are eligible to receive a Remington blaze orange hat. In order to receive your hat, please complete this form and enclose a copy of your repair order or invoice.

Send My Hat To:

First Name Nichdas Last Name Ison
Street 1552 Parknoll Lane P.O. Box _____
City Port Washington State WI Zip 53074
Phone (262) 268-6989 Email nicison@cs.com
Warranty Center Name _____
Warranty Center Number _____
Model Number 700 Serial Number 6487896

Mail To:

Remington Safety Center
P.O. Box 700
Madison, NC 27025

Requests must be received by January 31, 2009. Allow 8 weeks for delivery. Offer good only in the USA. Call 1-800-243-9700 for inquiries regarding the status of your hat.