

Remington Arms Co., Inc.
Product Service
Legal Case #:2191

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
142329	2/29/2008	3/3/2008	3/3/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jones Gun Sales	Elmer	Jones	508 E 10th St	McCamey	TX	79752		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S fired on bolt closing	Concern:1008 Fired on Bolt Closing			
C				

3/4/08-correspondence from repair-when you close the bolt, the gun goes off by itself without touching the trigger.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	20000	A6249929	BI	1/27/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	WEST TEXAS WHLSE ABILENE TEX	TWO PIECE SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under SMP						
	Repair/Replacement Cost	Repair/Replacement Date				

3/4/08-quote sent to replace TA under smp.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/3/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 22-250 REM
	Date Code		BI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Watson, Laura M.

From: Supry, Fred L.
Sent: Tuesday, March 04, 2008 4:34 PM
To: Watson, Laura M.
Subject: Fontenot

3/4/2008

Laura,

Please refund \$1707.05 to:

John C. Fontenot
315 Fort Hamilton Drive
Opelousas, LA 70570

This is to cover the cost of two Model 1187 shotguns returned to Remington (142162 & 142163) – we will hold the shotguns until the APV is issued then they will be repaired for WIP sales. He purchased two Super Mag shotguns and had function problems – he returned them and purchased these two shotgun and had function problems and then premature wearing of the camo make this customer very dissatisfied.

I will sent the paperwork tomorrow.

Fred Supry, Manager
Product Service and Law Enforcement Training
Remington Arms Company
14 Hoefer Avenue
Ilion, NY 13357

Phone: 315-895-3606
Fax: 315-895-3661
e-mail: fred.supry@remington.com

3/4/2008

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00142329** Serial: A6249929 Model: 700 Center Fire Caliber: 22250 REM Produced: 01/27/1976 Repairman: Status: New 2/29/2008 1:31:49 PM

Verify Repair: **High Priority**

Address Information

Customer: ☐ Received From: ☐ Return To: ☐ Received From: ☐

Name: **JONES GUN SALES** **JONES GUN SALES**

Address 1: **508 E 10 TH STREET** **508 E 10 TH STREET**

Address 2: PO Box: PO Box:

City: **MC CAMEY** **MC CAMEY**

State: **TX** Zip Code: **79752** Country: **US** State: **TX** Zip Code: **79752** Country: **US**

FFL: **5 75 461 01 8H 20938 082008**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
2/29/2008 1:28:0	valentds	Repair Added		New
2/29/2008 1:31:4	valentds	Repair information change		2/29/2008 1:31:49 PM
3/3/2008 7:49:35	pencell	From: Check In	To: Repair Bench	valentds
				Repair Bench
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Repair Search Refresh Close

supryll 3/3/2008 11:56 AM LARS NUM INS CERL

start Inbox - Macros Closed Cases Arms Services PS Hold Guns AS Search for Reps Print Search by

2-25-08

2191

BI 1/76
24"
6#
010

Dear Sir,

I am shipping this Rifle Back to you for Repair, or
find out what wrong with it.

It is a Remington Model 700 cal 22-250 —
When you open the Bolt to Put a shell in the Chamber.

Then when you close the Bolt, the Gun go off By itself
with out touching the Trigger.

Thank you for you time.

FedEx US Airbill
ExpressFedEx
Tracking
Number

8631 9061

1 From

Date

2-25-08

Sender's
Name

Elmer R Jones

Phone

437-650

Company

Jones Gun Sales

Address

508 East 10th

City

The Center

State

TX

Zip

79752-04

2 Your Internal Billing Reference

3 To

Recipient's
Name

Phone

Elmer R Jones
Jones Gun Sales

could not duplicate concern.
Replace TPA, check over, clean
under bolt lock program
Cost \$ 20.00 + S&H Q. W. L.

A6249929

Model: 700



RE00142329

8631 9061 0174