Remington Arms Co., Inc. **Product Service** Legal Case #:2065

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete

140575 1/23/2008 1/24/2008 1/24/2008

Customer Information

**Business First Name Last Name** Type Street City State Contact Zip Age

509 N Hollow Rd H 814-274-0462 Mike Coudersport 16915 Reporter Jones PA

**Incident Information** 

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Could Not Duplicate Concern

Unknown

S Concern: 1007 Fired on Safe Release fires on safe release

C

1/25/08-gun fires when safety is taken off. Sent gun in 2002 for same thing. lw 1/29/08-cust called Consumer Serv, did not make any adjustments, doesnt feel he should have to pay. I okd charges to be removed, goodwill.lw

Firearm Information

Serial Bbl. Model/Ga. SKU Mfg. Type DOM CF/BA 700/270 WIN 27476 E6884048 EP 10/24/1995

Remington Date **Original** Where Purchased Accessories

Purchased Owner SHYDAS GUN SCOPE BASE, BOTTOM HALF OF

Ū 7/1/2002 **SHOP RINGS** 

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Reim. Date Cash Date Cash Settlement Release of Claims Release Date Reimbursement Settlement APV APV

Replace TA at

n/c

Repair/Replacement Repair/Replacement Cost Date

35.00 1/29/2008

1/29/08-quoted to replace at 1/2 price. Customer adamant that he did not make any adjustments. Took off charges, goodwill.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/24/2008
	Product Type		RF

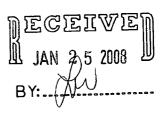
http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2065&Type=Case

1/30/2008

	Action Type	1	A
	Assigned To	]	F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIG SET SCREWS ALTERED
	Description		22" 270 WIN
Barrel	Date Code		EP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	]
Bolt	Face	Slightly Worn; Functioning	]
	Handle	Slightly Worn; Functioning	]
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	]
Locking	Block Condition	Select	]
	Lug Condition	Slightly Worn; Functioning	]
	Notch Condition	Select	]
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	]
	Fore End Condition	Select	]
Receiver	Condition	Slightly Worn; Functioning	]
	Bulged	False	
Safety	Description		CROSS BOLT SAFETY
	Function	Like new; Functioning	]
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.011
	Notch	Like new; Functioning	]
	Tests	Test Fired	False
Feeding Test	16313	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF RINGS

## **BARBER - Kinzer PPS GAL RE0008835**

Arms Services (Epolico Estimate System  Ela add Repair - Estimate Repair - Expedito Repair - Repair - Repair - Expedito Repair -	Tools CSR Tools Reports Table Maintenance System Maintenance: Help	o se constant de la c
S.Repelliquia)		
Repair Number         RE00140575         Serial E6884048 Model / 270 WIN Produced: 10/2           Verify Repair         270 WIN Produced: 10/2		
Address Information		
Name: MIKE JONES Address 1: 509 N HOLLOW RD Address 2: RO: Box:	MIKE JONES 509 N HOLLOW RD PO Box	
City COUDERSPORT State: PA Zig Code 16915 County JUS	COUDERSPORT State: PA Zip Code: 16915 Country US	
Contact / Conditions Problems	Estimate History / Status Shipping / Billing	
Date	Desc2   Shipping Hold   Closed	
The state of the s	Parts Received   Repair Location   Repair Location   Repair Location   Return As Received   Current Location   LLN   LLN	
	了 internal Repair Transfer Number:	
Repair Search	<u>R</u> efresh <u>C</u> lose	The second secon
		protection of the control of the con
supylls 1/24/2008 00/7/AM =	GARS NUMBER OF STREET	
HISTORY OF THE PROPERTY OF THE	S ParkSearch by Mekrage (19). Arms pervices Repaired (2) (0)	THE PROPERTY CONTRACTOR



Model:

2065

## Remington

Facto	ory Repair Instructions		
-117	nplete this form, and then include it with your firearm.)		
Model Number:	Serial Number: F684048		
Are you the original owner?: YES	No		
Name: // / Sonas	Date of Purchase: 7/1/02		
Address (no PO Boxes): 509 M	1. Hollow Rd.		
city: Oct dar Sport	State: 60, Zip: 169/5		
Phone (Daytime): 814-274-0	462 Fax:		
E-mail Address:			
I would like to receive future e-mail up	dates from Remington.		
Please describe your problem: Qu	in tires when satais		
tokan off 14	his gunuas fixed by		
Ramington for	the same problem in 2002.		
Do not teal sa	la w/ this gun		
	<u> </u>		
Could No	or Duplicate Concern.		
TRIB SCT	SCICLOS ALTERDA Reporce		
TPA, check	ouen clean AT 1/2 Nonmac		
Ammunition Information:	angei Quite		
Manufacturer:	Type: \		
Other (i.e. bullet weight/type, shot size, pov	wder):		
	The second secon		
Handload Information:	and the second of the second o		
Powder Used:	Powder Weight:		
· · · · · · · · · · · · · · · · · · ·	Primer Used:		
00101	Reloader Used:		
000404	LX		
700	V		
	of rounds)		
	of rounds)		
	or Number of rounds)		
-661405/2			
Brand of Jubricant used:			

BARBER - Kinzer PPS GAL RE0008836