

Remington Arms Co., Inc.
Product Service
Legal Case #:3503

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
168406	5/21/2009	5/22/2009	5/22/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Krause	7804 Orchid Lake Rd	New Port Richey	FL	34653		H (727) 645-6110

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on Safe release	Cause:4006 Altered Adjustments or Components	Unknown	
C		Concern:1007 Fired on Safe Release		

Customer reported: Bought gun used. Trigger & safety do not work when you cock the rifle. When you release the safety - the rifle fires. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	25793	E6886531	RP	11/8/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	HORTON DIST CO INC * LEW	TWO PIECE SCOPE BASE	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair at a special price

Repair/Replacement Cost	Repair/Replacement Date

5/28/09: Fred S. found that trigger set screws were altered. Trigger has no return. Replace trigger, check over, and clean for special price. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/22/2009
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPR
	Date Code		RP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00168406** Serial: E6886531 Model: 700 Center Fire Caliber: 3006 SPHG Produced: 11/09/1995 Repairman: Bruce Travis
 Verify Repair Status: Approval Hold 5/22/2009 4:19:27 AM

Address Information

Customer: Received From Return To Received From
 Name: **DAVID KRAUSE** **DAVID KRAUSE**
 Address 1: **7804 ORCHID LAKE RD** **7804 ORCHID LAKE RD**
 Address 2: **PO Box** **PO Box**
 City: **NEW PORT RICHEY** **NEW PORT RICHEY**
 State: **FL** Zip Code: **34653** Country: **US** State: **FL** Zip Code: **34653** Country: **US**
 FFL: **FL**

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Current Status
5/20/2009 2:30:4	New	thomaspe	Repair Added	Approval Hold
5/20/2009 2:32:5	Update	thomaspe	Repair information change	5/22/2009 4:19:27 AM
5/21/2009 3:16:5	Expedite	pencerl	From: Check In	travisbw
5/22/2009 4:17:2	Maint	travisbw	Repair Maintenance	Approve Pack
5/22/2009 4:19:2	Estimate	travisbw	Estimate Update	Repair Location
5/22/2009 8:00:1	Approval Hold	System	Immediate SAP Allocation	ILN
5/22/2009 8:34:5	Expedite	pencerl	From: Repair Bench	Current Location
				ILN
				Transfer Number

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Repair Search Refresh Close

supvrl 5/22/2009 10:30 AM CAPS NUM INS SERL

start Inbox - Microsoft Ou... Microsoft Excel - SC... Arms Services Repal... Part Search by Mate... SAP Logon 710 10:30 AM

1 MAY 12 2007

3502
TRIGGER + SAFETY MECHANISM5#
RP 11/95
2211
.010

DOES NOT WORK WHEN YOU COCK THE
RIFLE AND RELEASE THE SAFETY, THE
RIFLE FIRES! THIS RIFLE HAS ONLY
BEEN FIRED A FEW ROUNDS. IT HAS NEVER
BEEN IN THE WOODS. I BOUGHT IT OFF A MAN
6 OR 7 YEARS AGO AND IT HAS BEEN IN MY
SAFE EVER SINCE, I WAS GOING TO FIRE IT YESTERDAY
AT THE RANGE WHEN I DISCOVERED THIS PROBLEM

DAVID L. KRAUSE
7804 ORCHID LAKE RD.
NEW PORT RICHEY, FLORIDA

Trig-set screws
altered. Trig. has
no return. replace
TPA, check over,
clean at 1/2 normal
charges.

SERIAL #

E 6886531

34653

Quote

MAY 12 2004

TRIGGER + SAFETY MECHANISM

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A MAN

Model: 700

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RE00168406

my

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F 6886531