

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2755

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
152194	10/2/2008	10/3/2008	10/3/2008				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Nicholas	LaRoche	110 N Main Ave	Minneola	FL	34715		H 352-516-7863

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	fired on safe release Concern:1007 Fired on Safe Release			
C				

Customer says "When a round is loaded into the chamber, the firing pin is already engaged. When a round is loaded with the safe on, the firing pin is in firing position; but, when the safety is disengaged the gun fires without touching the trigger."

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25939	F6281767	RX	11/24/2003 7:40:04 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

## Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	CL /150					
Concern	Other	Factory	Reload			
0:		Y	N			

## Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
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Repair as needed  
at special price

Repair/Replacement Cost	Repair/Replacement Date
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Trigger and trigger pin rusted and not properly returning under sear due to improper maintenance. Returned to AS to clean action, check over completely, and install a new TA at 1/2 normal charges as gesture of goodwill fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Examination	Examiner	B.TRAVIS	
	Exam Date	10/3/2008	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4015	Improper Maintenance	
Barrel	Description	22" 270 WIN	
	Date Code	RX	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description	STANDARD M/700 SAFETY	
	Function	Like new; Functioning	
Sear	Sub-Assembly	ISS	
	Lift	---Select---	
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	
		False	
Trigger	Condition	Like new; Not Functioning	
	Pull	---Select---	
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description	TWO PIECE SCOPE BASE	

Returned to AS for repair  
charge  $\frac{1}{2}$  normal as gesture of  
goodwill.

RECEIVED  
OCT 07 2008  
BY: \_\_\_\_\_

2755

22"  
12x11/03  
10x#  
017

# Remington

**Factory Repair Instructions**

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: F6281767	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Nicholas LaRoche		Date of Purchase:	
Address (no PO Boxes): 110 N. Main Ave.			
City: Minnesota		State: FL	Zip: 34715
Phone (Daytime): 352-516-7863		Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: When a round is loaded into the chamber, the firing pin is already engaged. When a round is loaded while the safety is on, the firing pin is in firing position, but when the safety is disengaged, the gun fires without touching the trigger			
Ammunition Information:			
Manufacturer: Remington		Type: Core-Lokt	
Other (i.e. bullet weight/type, shot size, powder): 150-gr.			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's			
How often do you clean the bore? (Months or Number of rounds) 40 rounds			
How often do you clean the action? (Months or Number of rounds) 40 rounds			
How often do you clean the trigger assembly? (Months or Number of rounds)			
Brand of lubricant used: Hoppe's Door Maintenance			

TRIG. + TRIG. PIN RUSTED + BINDING.  
 replace TPA, checkover, clean AT  
 1/2 normal cost. Quote

How often do you lubricate the bore? (Months or Number of rounds)	40 rounds
How often do you lubricate the action? (Months or Number of rounds)	40 rounds
How often do you lubricate the trigger assembly? (Months or Number of rounds)	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed? N/A	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<b>REMINGTON ARMS CO., INC</b>  <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>	
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please your gun).</p> <p>nate detailing the nature of the repair, applicable taxes estimate. Repairs can be paid by check, money order, or VISA). If you wish, you can expedite repairs over led to your credit card.</p>	

Serial Number

F6281767

Model 700



RE00152194