

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3092

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
158892	1/17/2009	1/19/2009	1/19/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Danny	Litchfield	206 Travis Drive	New Haven	WV	25265		H 304-882-2774

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C Flipped safety off and gun fired	Cause:4038 Concern:1007 Could Not Duplicate Concern Fired on Safe Release		Unknown	

On 3 different occasions - flipped the safety off to unload the gun and it fired. It's been sitting in the gun cabinet for about 5 yrs. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	A6362283	EI	10/4/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	J C PENNY STATESVILLE NC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM program						

Repair/Replacement Cost	Repair/Replacement Date
\$44.50	1/21/2009

1/21/09: Estimate sent to customer for \$37.10. dmf

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/19/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 270 WIN

Barrel	Date Code		EI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	7#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

**Repair Inquiry**

Repair Number: **RE00158892**    Serial: A6362283, Model 700, Center Fire, Caliber: 270 WIN, Produced: 10/04/1976    Repairman: Charles Swanson  
 Verify Repair    Status: ApprovalHold 1/19/2009 11:12:40 AM

**Address Information**

Customer: ☒ Received From    Return To: ☒ Received From

Name: **DANNY LITCHFIELD**    **DANNY LITCHFIELD**

Address 1: **206 TRAVIS DRIVE**    **206 TRAVIS DRIVE**

Address 2:  PO Box:      PO Box:

City: **NEW HAVEN**    **NEW HAVEN**

State: **WV** Zip Code: **25265** Country: **US**    State: **WV** Zip Code: **25265** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
1/15/2009 6:09:3	New	valentds	Repair Added	ApprovalHold
1/19/2009 5:43:1	Expedite	pencil	From: Check In	1/19/2009 11:12:40 AM
1/19/2009 7:05:4	Maint	Travisbw	Repair Maintenance	swansonch
1/19/2009 11:12:	Estimate	swansonch	Estimate Update	ApprovePack
1/19/2009 11:29:	Expedite	pencil	From: Repair Bench	Repair Location
1/19/2009 3:40:1	ApprovalHold	BatchJob	Quotation Control	Current Location
				Transfer Number

Shipping Hold ☐    Interface Hold ☐    Estimate Sent ☒    Parts Received ☐    Passed Inspection ☐    Return As Received ☐    Has been Approved ☐    Internal Repair ☐

Repair Search    Refresh    Close

Concern: FSR

Cause: Could not duplicate

3092

EI 10/71  
22"  
7A  
1008

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ADL		Serial Number: A6362283	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		THE GUN WAS MY DADS. HE PASSED AWAY AND I GOT THE GUN SO I DON'T KNOW PURCHASE DATE.	
Name: DANNY L LUTCHFIELD		Date of Purchase: UNKNOWN	
Address (no PO Boxes): 206 TRAVIS DRIVE			
City: NEW HAVEN		State: W.V.	Zip: 25265
Phone (Daytime): (304) 882-2774		Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
ON THREE DIFFERENT OCCASIONS AT THE END OF HUNTING I FLIPPED THE SAFETY OFF TO UNLOAD THE GUN AND IT FIRED AFTER IT DID IT THE THIRD TIME I QUIT USING THE GUN. IT'S BEEN SITTING IN THE GUN CABINET FOR ABOUT 5 YEARS.			
I WOULD LIKE TO PARTICIPATE IN SAFETY EXCHANGE PROGRAM.			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e.: bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds)		AFTER EACH HUNTING SEASON	
How often do you clean the action? (Months or Number of rounds)		ONCE A YEAR	
How often do you clean the trigger assembly? (Months or Number of rounds)		ONCE A YEAR	
Brand of lubricant used: WD 40 AND REM OIL			

10/96

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>NEVER</i>
What were the services performed? <i>NONE</i>
Ship your INSURED firearm by either UPS or Parcel Post to: <p style="text-align: center;"><b>REMINGTON ARMS CO., INC</b>  <b>ATTN: Arms Service Division</b>  <b>14 Hoefler Ave</b>  <b>Ilion, NY 13357</b></p>
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>:: Record the serial number of your firearm before sending it.  :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, not be returned.)  at loss or damage.  inside the box. Shipments without a proper  Post, Remington is not responsible for  to purchase insurance from your carrier.</p> <p>guidelines:  turned to you C.O.D. (To avoid C.O.D. Charges, please  with your gun)</p> <p>estimate detailing the nature of the repair, applicable taxes  repair estimate. Repairs can be paid by check, money order,  or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over  \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</p>

Serial Number:

**A6362283**Model: **700****RE00158892**

*could not duplicate concern.  
replace TPA, check over, clean  
under Bolt Lock Program  
for \$20.00 + S&H.*

*Quote*