

BARBER - Kinzer PPS GAL RE0008921

Remington Arms Co., Inc.

Product Service

Legal Case #:2735

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
152142	9/29/2008	9/30/2008	9/30/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro	R.	Longone	7970 Northfield Blvd	Denver	CO	80238		H 720-385-3674

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired on safe release	Concern:1007 Fired on Safe Release		Unknown
C				

10/2/08-correspondence from repair-firearm discharged when taken off safety.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	20000	6656027	CX	4/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	CROWN DIST CO DALLAS TEXAS	HARD CASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						
Repair/Replacement Cost	Repair/Replacement Date					

Could not duplicate concern, Clean action and install a new TA under the bolt lock modification program fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/30/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2735&Type=Case

10/2/2008

Barrel	Description	22" 3006 SPR
	Date Code	CX
	Bore Plugged	False
	Bulged	False
	Fired	False
	Fired while Obstructed	
	Muzzle/Crown Condition	Slightly Worn; Functioning
Bolt	Firing Pin	Slightly Worn; Functioning
	Shroud	Slightly Worn; Functioning
	Face	Worn; Functioning
	Handle	Slightly Worn; Functioning
	Stop	Slightly Worn; Functioning
Extractor	Condition	Slightly Worn; Functioning
	Cut Condition	Slightly Worn; Functioning
	Ext/Eject Test	False
Locking	Block Condition	---Select---
	Lug Condition	Slightly Worn; Functioning
	Notch Condition	---Select---
Overall	Exterior Condition	Worn; Functioning
	Stock Condition	Worn; Functioning
	Fore End Condition	---Select---
Receiver	Condition	Slightly Worn; Functioning
	Bulged	False
Safety	Description	STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning
Sear	Lift	---Select---
	Notch	Slightly Worn; Functioning
	Tests	Test Fired
Feeding Test	False	False
Trigger	Condition	Slightly Worn; Functioning
	Pull	---Select---
	Altered	True
	Sub-Assembly	M/700 Bolt Lock
Non-Remington Components	Description	HARD CASE

Arms Services Repair & Estimate System

File: Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00152142** Serial: 6656027 Model: 700 Center Fire Caliber: 3006 SPRG Produced: 07/10/1973 Repairman: **Bruce Travis**
Verify Repair Status: **ApprovalHold 9/30/2008 6:41:09 AM**

Address Information

Customer: **BASS PRO SHOPS** Received From: **BASS PRO SHOPS** Return To: **BASS PRO SHOPS** Received From:
Address 1: **7970 EAST 49TH AVENUE** Address 2: **7970 EAST 49TH AVENUE** PO Box:
City: **DENVER** City: **DENVER** PO Box:
State: **CO** Zip Code: **80238** Country: **US** State: **CO** Zip Code: **80238** Country: **US**
FEL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition **Problems** **Estimate** **History / Status** **Shipping / Billing**

Date	Code	User ID	Desc1
9/29/2008 8:02:4	New	Valentds	Repair Added
9/29/2008 8:04:3	Update	Valentds	Repair information change
9/29/2008 8:05:2	Expedite	Valentds	From: Check In
9/30/2008 6:38:4	Expedite	Travisbw	From: Product Services
9/30/2008 6:41:1	Estimate	Travisbw	Estimate Update
9/30/2008 8:25:0	Expedite	pencerl	From: Repair Bench

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Current Status: **ApprovalHold**
9/30/2008 6:41:09 AM
Travisbw
ApproveRack
Repair Location: **ILN**
Current Location: **ILN**
Transfer Number:

Repair Search **Refresh** **Close**

supryfl 9/30/2008 9:06 AM CAPS NUM INS SCRL

start Inbox - Microsoft Out Arms Services Repair Microsoft Excel - PS H Current Cases - Micro 9:06 AM

2735

22"
C+4/731
4/4
007



Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: 6856027	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Bass Pro Shops (Gunsmith0		Date of Purchase: UNKNOWN	
Address (no PO Boxes): 7970 Northfield Blvd			
City: Denver	State: CO	Zip: 80238	
Phone (Daytime): (720) 385-3674		Fax: 303 373-3674	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) jrelongone@basspro.com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Customer states firearm discharged when taken off of safe. could not duplicate concern. TRIG. Set screws altered, TRIG ASSM. Very dirty, replace TPA, check Owen, clean under bolt lock program for \$20.00 Quote			
442 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds):			

SHIPMENT FORM

PLEASE PRINT ALL INFORMATION IN THE APPROPRIATE AREAS OR SHIPMENT MAY BE DELAYED.

DATE: _____ DEPARTMENT: Gunsmith Name 356876 Number
 SHIPPED BY: Gunsmith R. Longone Associate ID #
 PHONE #: (720) 385-3674 EXT.: _____ IS THIS PACKAGE: ☐ PERSONAL? ☒ BUSINESS?

SHIP TO:

(Order #)
 NAME: Attn: Arms Service Dept
 BUSINESS NAME: Remington Arms Co
(If applicable)
 ADDRESS: 14 Hoefler Ave
(P.O. Box numbers will be shipped Parcel Post)

CITY: Elion STATE: NY

PHONE #: (800) 243-9700 ZIP: 13357
(Must have phone # for processing)

HOW DO YOU WANT YOUR PACKAGE SHIPPED?: (Please circle one)

PARCEL POST

COD \$ _____

PRIORITY MAIL

STANDARD

BILL THIRD PARTY? _____

NEXT DAY AIR

2ND DAY AIR

AMOUNT TO BE INSURED? \$ 700.00

DESCRIPTION
OF CONTENTS

Rem 700

SN: 6656027

Value \$ 700.00

DOES THIS PACKAGE CONTAIN HAZARDOUS MATERIALS: ☐ Yes ☒ No

SUPERVISOR'S
SIGNATURE: _____

CENTRAL SERVICES
USE ONLY

DATE SHP'D: _____

TRACKING #: _____

05-11011

SENDER: KEEP PINK COPY FOR YOUR RECORDS

NUMBER: **6656027**

Model: **700**



RE00152142