

Remington Arms Co., Inc.
 Product Service
 Legal Case #:2346

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
144526	4/16/2008	4/17/2008	4/17/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Harvey	McCune	117 Ryler Dr.	Durango	CO	81301		H 970-799-1862 F 970-764-4269 E hhmccune@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	when taking off safety the gun fired	Concern:1007 Fired on Safe Release		
C				

4/21/08-correspondence from repair-when taking off the safety the gun fired.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM RM	20000	A6742409	AV	3/24/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPEC OLATHE KS	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						
Repair/Replacement Cost	Repair/Replacement Date					

4/17/2008 returned to AS for the bolt lock modification program fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/17/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM RM
	Date Code		AV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	ASSM DIRTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

FileAdd RepairEstimate RepairExpedite RepairInquiryRepair ToolsCSRToolsReportsTable MaintenanceSystem MaintenanceHelp

Repair Inquiry

Repair Number: RE00144526

Serial: A6742403 Model: 700 LH Center Fire

Caliber: 7MM REM-MAG Produced: 03/24/1979

Repairman:

Status: New 4/16/2008 2:58:55 PM

Verify Repair

Address Information

Customer:

☒ Received From

Return To:

☐ Received From

Name: HARVEY McCUNE

HARVEY McCUNE

Address 1: 117 RYLER DRIVE

117 RYLER DRIVE

Address 2: PO Box:

PO Box:

City: DURANGO

DURANGO

State: CO Zip Code: 81301 Country: US

State: CO Zip Code: 81301 Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1
4/16/2008 2:53:1	New	valentds	Repair Added
4/16/2008 2:57:3	Update	valentds	Repair information change
4/16/2008 2:58:5	Update	valentds	Repair information change
4/16/2008 3:00:0	Expedite	valentds	From: Check In
4/17/2008 1:01:5	Expedite	pencrl	From: Product Services

☐ Shipping Hold

☐ InterFace Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Current Status

New

4/16/2008 2:58:55 PM

valentds

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

supryll

4/17/2008

11:44 PM

CAPS

NUM

INS

CSR

start

Inbox - Microsoft Outlook

Arms Services Repair

Police Guns AS

DMS - Goss Script

2 - Goss - Win

4/16/2008



Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700LH		Serial Number: A6742409	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Harvey McCune		Date of Purchase:	
Address (no PO Boxes): 117 Ryler Dr.			
City: Durango	State: CO	Zip: 81301	
Phone (Daytime): 970-799-1862		Fax: 970-764-4269	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) hhmccune@gmail.com			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
<p>Please describe your problem and date of occurrence:</p> <p>When taking off the safety the gun fired</p> <p>Tilted. Assembly dirty could not duplicate concern check over, replace TPA, clean under bolt lock program Ron \$20.00 + skt</p>			
460 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: rifle	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Outers gunslick			
How often do you clean the bore? (Months or Number of rounds) When used 12 months			

24"
AV 3/79
5#
008

How often do you clean the action? (Months or Number of rounds) When used 12 months
How often do you clean the trigger assembly? (Months or Number of rounds) never
Brand of lubricant used: Outers gun oil
How often do you lubricate the bore? (Months or Number of rounds) 12 months
How often do you lubricate the action? (Months or Number of rounds) 12 months
How often do you lubricate the trigger assembly? (Months or Number of rounds) never
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) never
What were the services performed?)
NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.
Ship your ENSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Find the serial number of your firearm before sending it.

Further damage in shipping and handling. Preferably, (ad.)
amage.
x. Shipments without a proper
Remington is not responsible for
insurance from your carrier.

You C.O.D. (To avoid C.O.D. Charges, please include your
etailing the nature of the repair, applicable taxes and shipping.
an be paid by check, money order, or credit card (American
expedite repairs over \$75.00 by setting a pre-authorized amount
onically through Check21.

Serial Number:

A6742409

Model: **700**



RE00144526

that can be billed to your credit card.