Remington Arms Co., Inc. **Product Service** Legal Case #:3118

Case Information

Date Opened(PS) **Incident Date** RE# **Date Opened** Date Closed Pre Lit Lit Obsolete 1/22/2009 3/13/2009 162530 2/23/2009

Customer Information

First Name Last Name Street City Age Contact **Type Business** State Zip 1130 County Rd 605 H 256-247-0853 McKee Incident Morris Rogersville AL 35652

PO Box 157

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status**

PI thumb

Other - Unexamined Could Not Duplicate U PD Cause:4079

Concern:1007 Fired on Safe Release S fired after releasing safety

C

1/22/09 He took the safety off and it fired. He says it put a hole in his thumb. His son has his other rifle and the same happened with it. See case 3119.cm

Firearm Information

DOM Model/Ga. SKU Mfg. Type Serial Bbl. 700/7MM REM MA 29692 S6240512 Remington CF/BA WN 8/25/1993 **Date Purchased** Where Purchased Accessories **Original Owner**

U

BANGERS LP REAR SCOPE BASE

CONCERN:FSR - INJURY

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Cash Reim. Date Cash Date Settlement **Release of Claims Release Date** Reimbursement Settlement APV APV

repair at no charge

Repair/Replacement Repair/Replacement Cost Date 93.26 3/13/2009

1/22/09 Sent ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		3/12/2009
Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		24" 7MM REM MAG
ĺ			

PrintDisplay

	Date Code		WN
Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
•	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.014
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
T-:	Condition	Like new; Functioning	
	Pull	Select	6#
Trigger	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Address Information Customers:	Repair Number: RE00162530 Verify Repair	Serial: S6240512 Model 7 , 7 MM REM MAG Produce	00 Center Fire: Caliber: Repairman; 1: 08/25/1993 Status: New 2/23/	20091:08:27 PM	
Repair Search Close	Customer: Name: MORRIS MCKEE Address 1: 1130 CR 605 Address 2:	County: [US County: [US Delems Desc1 Repair Added Repair Maintenance	MORRIS MCKEE 1130 CR 905 FO Box FOGERSVILLE State: AL Zip Code: 35652 Estimate History // Status Desc2 FStatus: New Status: New FST Status Sent F Parts Received F Ressed Inspection F Return As Received F Has been Approved	Shipping / Billing Current Status New 23/2009 1:08:27 PM Valentids Check in Repair Location ILN Current Location ILN Current Location ILN	33.0 3.0 3.0
	: Repair <u>S</u> earch		Refres	Close	

Repair this one - new TA - check over competaly at Mc. Charge 230145

Also remove charges from his

son's rifle RAE F. 164028.

BY:----

TREO 3/12/09

12 15 28.67 3118



24". UM8/93 UM8/93

January 22, 2009

Morris McKee 1130 CR 605 Rogersville, AL 35652

Subject: #3118, Model 700

Dear Mr. McKee,

I am sorry to learn about the unfortunate incident you experienced with your Model 700. Enclosed is a UPS prepaid shipping label for shipment to our factory. Please print out this letter and include it with the repair form inside the box with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Supry". Fred Supry will be inspecting the firearm and will contact me with the results.

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator

Phone: 800-243-9700 ext 8684

E-mail: curish mirelellibreshing out con-

RE00162530

ton Drive • P.O. Box 700 • Madison, NC 27025 • www.remington.com

Factory Repair Form

Model Number: 700 55 Serial Number: 5-62405T							
Are you the original owner? Ves 5-1-40572							
Name: Morn's D Myce Date of Purchase: 2, 20007.							
Address:	1130	Go Rd	605				
City: Buyen	302110	State:	BIA	Zip:	35745	72	
Home phone:	256.24	17-0853	Daytime	phone:	Sim		
Cell phone:	1	1/A	Fax:	NIA	L		
Email Address		NA					
Please describe yo	Please describe your problem and the date of occurrence:						
pushed safety off prior to firmy at target. Rand fired with no trigger contact - safety							
Rand	Rand fired with as tricer contact - safety						
bolf i	1 11 1 1 1 1 1 1 1 1 1	of me	47	ik (t	-0,0(,-		
NO GC U	ov.ecte		1 CCC 3N	<i>1</i>) · (
				77	£ \.		
Ammunition Inform			1 Winn	Lore	10KI	(MAY) 150 GR	
Manufacturer: 2				Type:	d 500	T pt-	
Other (i.e. bullet w	eight/type,	shot size	, powder)				
•							
Handload Information:							
Powder Used: Powder wt:							
Case/Hull Used: Primer Used:							
Bullet Type/Shot S				Reloader	Usea:		
Firearms Care (Cleaning and Lubrication):							
Brand of cleaning solution used: Hagos							
How often do you clean the bore? (Month's or # of rounds): B. forc + A(try Sensor)							
How often do you clean the action? (Months or # of rounds): 3 Ame							
How often do you clean the trigger? (Months or # of rounds): TAME							
Brand of lubricant used:							
How often do you lubricate the bore? (Months or Number of rounds) After each							
hent (only once this year) (1 hent)							
How often do you lubricate the action? (Months or Number of rounds)							
11 6							
How often do you lubricate the trigger assembly?							
Have you over reviewed the cleaning and maintenance recommendations on our							
Have you ever reviewed the cleaning and maintenance recommendations on our							
web site or in our owners manual? Ve 5							
When was the last time your firearm was serviced by an authorized repair center?							
If so, what were the services that were performed?							
If so, what were the services that were performed?							
* Record the social number of your firearm before conding it. *Back your firearm for acfable and to							
	* Record the serial number of your firearm before sending it. *Pack your firearm for safety and to prevent further damage in shipping and handling, preferably in a firearm box. (Note: original firearm						
boxes will not be returned.) *Remove all accessories. *Provide a return address on both the outside							
and inside of the box. *Ship it insured. Our company is not responsible for damage or loss during							
shipment, so you may elect to purhcase insurance from your carrier.							

I could not remove one screw con base scape base mount- left base

Attached

Mr. Supry. I purchased This Rifle about 10 Years ago from a Hentsville dealer as always IN- The Box. I installed a length 2.5 18 VIVIII Seepe on it + sighted it in using only Six rounds. I have used it sparingly over the years shorting less than 2 boxes of Sheds. This year (JAn) I took it out of A lacked our safe to re-sight it prior to A deer high with 2 grand sors - I chambered A round, Pen 7MM may 150 gr Core lokt, in it, gointed it down morge and pushed the sately betton to off - The vible discharged enthurt to gger Contact. The recoil consid the Safety Knob to damage my nghit thumb-(it's 'ok now) I cleaned the belt, alled The softety of the gen light by, Then using The expty boxess in the Character, day find the vitle truck with the softedy working property. I then fixed 7 voines through The rifle with no motornations. (also re-zeroing the scope. I have not find it since -

I have Arother 700 55 in Alaska in my

500's possession, A 338 win Mag, That I use the
hours in that state - He quided his poster on

A 12005e hunt last year and Mr Gregory had

A 5, miles experience while sighting in on a Mosse.
The 338 discharged when he pisted the Safety

Of, injuring his thinks as well. This with will
be sent from Anchorage for examination as

well - Please bill my charges to either rifle
to me. Think you for your help!